<table>
<thead>
<tr>
<th><strong>Focus Area</strong></th>
<th><strong>Criteria to be used</strong></th>
<th><strong>Standards to Meet</strong></th>
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</table>
| **1** Effectiveness | - Performance accountability as outlined in grant agreements and expenditure authorizations  
- Local Performance Measures  
- Sector Partnerships  
- Career Pathways  
- Enrollment objectives for targeted populations  
- Alignment of services with needs of the area  
- Fiscal Responsibility | ➢ Outcomes defined in grant agreements and expenditure authorizations  
➢ Thresholds related to negotiated performance targets  
➢ Coordination of goal setting across programs exists  
➢ Active involvement in initiatives and discretionary grants and expected outcomes for initiatives and discretionary grants are met  
➢ Demonstrate that strategies are based on an analysis of the area  
➢ Satisfaction of employers with services provided  
➢ Expenditure rate exceeds the minimum requirement to maintain compliance |
| **2** Physical and programmatic accessibility | ADA Guidelines | ➢ In compliance as shown by an inspection, audit, or review within last 3 years |
| **3** Continuous improvement of one-stop centers and the one-stop delivery system | The CWDC’s established Continuous Improvement Management System (CIMS) incorporated into the annual planning process | Standards are connected to current goals and may shift as goals change:  
➢ Business Services activities in compliance with annual goals  
➢ Re-employment and Young Adult activities in compliance with annual goals  
➢ Marketing and outreach activities in compliance with annual goals |
| **4** Integration of available services | Service Coordination Agreements | At a minimum:  
➢ A MOU is in place  
➢ The MOU includes all required partners  
➢ Co-enrollment is addressed  
➢ A referral procedure for all programs is in place  
➢ Demonstrate that the level of integration has improved in the past 3 years |