

	Focus Area	Criteria to be used	Standards to Meet
1	Effectiveness	-Performance accountability as outlined in grant agreements and expenditure authorizations -Local Performance Measures -Sector Partnerships -Career Pathways -Enrollment objectives for targeted populations -Alignment of services with needs of the area -Fiscal Responsibility	<ul style="list-style-type: none"> ➤ Outcomes defined in grant agreements and expenditure authorizations ➤ Thresholds related to negotiated performance targets ➤ Coordination of goal setting across programs exists ➤ Active involvement in initiatives and discretionary grants and expected outcomes for initiatives and discretionary grants are met ➤ Demonstrate that strategies are based on an analysis of the area ➤ Satisfaction of employers with services provided ➤ Expenditure rate exceeds the minimum requirement to maintain compliance
2	Physical and programmatic accessibility	ADA Guidelines	<ul style="list-style-type: none"> ➤ In compliance as shown by an inspection, audit, or review within last 3 years
3	Continuous improvement of one-stop centers and the one-stop delivery system	The CWDC's established Continuous Improvement Management System (CIMS) incorporated into the annual planning process	Standards are connected to current goals and may shift as goals change: <ul style="list-style-type: none"> ➤ Business Services activities in compliance with annual goals ➤ Re-employment and Young Adult activities in compliance with annual goals ➤ Marketing and outreach activities in compliance with annual goals
4	Integration of available services	Service Coordination Agreements	At a minimum: <ul style="list-style-type: none"> ➤ A MOU is in place ➤ The MOU includes all required partners ➤ Co-enrollment is addressed ➤ A referral procedure for all programs is in place ➤ Demonstrate that the level of integration has improved in the past 3 years