WIOA Priority of Service for Title I Adult Programs
Policy # ADWB-03-2016

The Workforce Innovation and Opportunity Act (WIOA) requires priority be given to public assistance recipients, other low-income individuals, and individuals who are basic skills deficient, when providing individualized career services and training services using WIOA Title I Adult program funds. In addition, Training and Employment Guidance Letter (TEGL) 3-15 specifies that priority should also be applied to individuals that are both underemployed and low-income.

Additions/significant changes to the policy include, but not limited to:

Glossary Category
- Individuals with barriers to employment
- Individualized career services
- Basic skills deficient
- Low-income
- Underemployed

Four (4) Groups of Individuals Targeted for Priority
- Public Assistance Recipients;
- Other Low-Income Individuals;
- Individuals who are Basic Skills Deficient;
- Individuals who are Both Underemployed and Low Income

Order of Priority of Service
In accordance with PGL WIOA-2015-05 (prior #15-09-WIOA) Eligibility for Title I Programs:
- Veterans or eligible spouses who are eligible for the program and meet adult priority of service requirements
- Non-veterans (not veterans or eligible spouses) who are eligible for the program and meet adult priority of service requirements
- Veterans or eligible spouses who are eligible for the program, but do NOT meet Adult priority of service requirements
- Non-veterans (not veterans or eligible spouses) who are eligible for the program, but do NOT meet adult priority of service requirements

Local Discretionary Priority
Arapahoe/Douglas Works! has identified one new local discretionary priority of service category. In alignment with current regional demographic needs, Arapahoe/Douglas Works! will include mature workers as a priority of service category.

The Workforce Innovation and Opportunity Act defines mature workers as an individual 55 years and older.