



# U.S. Bank Hiring Event



U.S. Bank will be at Arapahoe/ Douglas Works! on November 14<sup>th</sup> to give an overview of the Customer Service Representative position followed by one-on-one interviews.

Pay: \$15.00- \$16.50 plus benefits

### Job Duties:

- Answering incoming calls and assisting customers with questions and concerns related to their credit card accounts.
- Properly diagnosing customer needs and proactively educating them about the features and benefits of credit card products and services.
- Effectively utilizing system applications to achieve desired outcome.
- Documenting required information via system applications.
- Retaining product and process knowledge.

Please visit the following website to register and learn more about the position

<http://www.adworks.org/index.php/events/event-detail/3903/>

## Arapahoe/Douglas Works!

### Lima Plaza

6974 S. Lima Street  
Centennial, CO 80112

**Wednesday,**  
**November 14<sup>th</sup>, 2018**  
10:00 a.m

[www.adworks.org](http://www.adworks.org)



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