

Pandemic Unemployment Assistance (PUA) FAQs

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Who is entitled to receive PUA?

In general, individuals who are not eligible for regular unemployment benefits, extended benefits, or federal expanded benefits called Pandemic Emergency Unemployment Compensation (PEUC), and are not receiving pay from an employer.

The most likely candidates are self-employed or independent contractors who are responsible to pay taxes on their own income. That includes::

- Sole proprietor who does not pay unemployment premiums
- Gig-economy worker
- Freelancer
- App-based worker (e.g. Uber, Lyft, Instacart)
- Being issued a 1099 form from the business to report income for tax purposes
 - Filing a Schedule C tax form to report income made and lost

How much will I receive on PUA?

Your weekly benefit amount (WBA) will be based on the tax information that you provided to the division. You can log into your MyUI+ account to see what that amount is. It is under Claim Information on your homepage. The minimum amount you can receive per week is \$223 with a maximum of \$618.

Am I entitled to that extra \$600 a week?

Yes, you will be entitled to Federal Pandemic Unemployment Compensation(FPUC). This extra \$600 is available for all weeks from 03/29/2020 through 07/25/2020. Any weeks before or after that date will be paid at your PUA WBA.

How long can I collect my PUA?

Claims for PUA are eligible for up to 39 weeks and are collectable from 02/02/2020 through 12/26/2020. If you run out of PUA prior to that end date you'd need to contact the division to see if you'd be entitled to any additional benefits.

When will my claim be effective?

Your PUA claim will be effective the closest Sunday which you were unemployed or had your hours reduced due to COVID-19.

If the date is a Sunday, Monday, Tuesday or Wednesday the claim will be effective the previous Sunday (if Sunday it will be effective that day)

- For example, claimants that separated 4/12/2020-04/15/2020 the claim effective date would be 04/12/2020

If the date is a Thursday, Friday or Saturday, the claim will be effective the next Sunday

- For example, claimants that separated 04/16/2020-04/18/2020 the claim effective date would be 04/19/2020

How and when can I request my payment?

Payment can be requested through your MyUI+ account at <insert link>. PUA payments can be claimed weekly starting on Sundays at 12:01 AM MST.

How do I upload my tax information to my claim?

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Upload Documentation
- Follow screen prompts to complete the process

What are acceptable tax documents I can provide?

- Form 1040
- Form 1040A
- Form 1040EZ
- Form 1040NR
- Form 1040NR-EZ
- Form 1040 Schedule C

Can I change my taxes? If so, how?

You can change your taxes on your PUA claim once during the claim year.

To change your taxes:

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Payment Method Options and Tax Information
- Click the Edit Button under Current Tax Withholding Information and select your new option
- Make sure you press the Submit button for the change to process

How do I set up direct deposit?

To change payment to Direct Deposit:

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Payment Method Options and Tax Information
- Click the Edit Button under the Payment Option
- Select your new option and input your bank account information
- Make sure you press the Submit button for the change where future payments will be sent

I recently moved, how do I change my address?

To change your address::

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Contact Information
- Click the Edit Button on the bottom of the screen.
- Update your address and any other information needed on the screen.
- Make sure you press the Submit button for the changes to occur

How can I change my preferences to get documents in the mail?

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Contact Information
- Click the Edit Button on the bottom of the screen.
- Under Correspondence Preferences change your option to not get documents electronically
- Make sure you press the Submit button for the changes to occur

I need a copy of payments that were sent to me for PUA, can I get this?

To see your payment history:

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View and Maintain Account Information>Payment History
- Your payment history is near the bottom of the screen and will show you payment amounts week by week.

I forgot my password to log into my account, how do I reset it?

On the MyUI+ homepage, go to the Existing Claimants section. Enter your SSN and click the Forgot Password button. Go through the prompts to get an email sent to the email address you provided the division. That email will contain a link to reset your password.

Is there a way to see documents that I have received?

To see your correspondence history:

- Log into your MyUI+ Account
- On the Left Hand Navigation Bar go to View Correspondences
- All documents that have been generated to you for your PUA claim will be on this screen.