



YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

86
Referrals¹

100%
Referrals Contacted by ADW!²

66
Attended Orientation

77%
Show Rate



775

Caseload³

YTD Goal: 192
% of YTD Goal: 404%
PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: \$2,750,000.00

■ Spent ■ Remaining

Arapahoe County Human Services
Budget Tracker
(July 01, 2021 - August 31, 2021)

(5%) \$135,677.68

(95%) \$2,614,322.32

Administrative Services' Fiscal Report
(July 01, 2021 - July 31, 2021)

(5%) \$135,677.68

(95%) \$2,614,322.32

Transportation
Top Supportive Services
Provided

\$175.07

Average Cost to Serve TANF
Customer⁴

PROGRAM RESULTS

8.18%

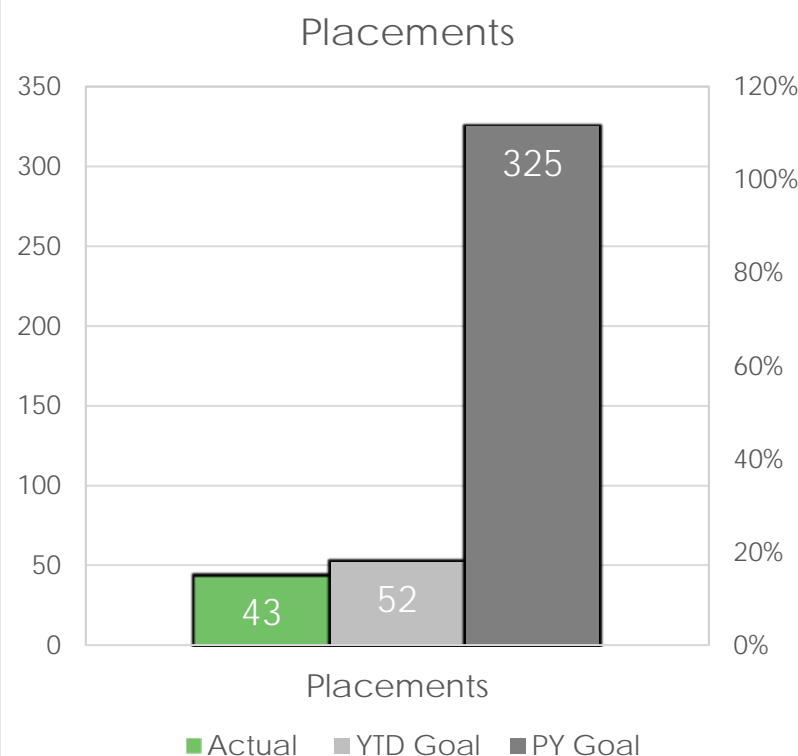
Entered Employment⁵
Arapahoe County
State Goal: 8.25%

64.42%

Workforce Participation Rate⁶
Arapahoe County
State Goal: 50%

77.00%

Workforce Participation Rate⁷
Arapahoe/Douglas Works!
State Goal: 50%



123

Average Days Until Placement
PY Goal: 90 Days

\$17.75

Average Wage of Placement⁸
PY Goal: \$12.50/hr

Health & Wellness

Top Industry of Placement⁶
2nd: Hospitality
3rd: Retail/Manufacturing

PROGRAM HIGHLIGHTS

The Colorado Works! Team had two employees promoted to leadership positions within our agency. Aracely Escalante was promoted to the Work-Based Learning (WBL) Coordinator, and she will be instrumental in driving WBL opportunities throughout the community and state. Claudia Romero was promoted to the Altura Plaza Career Services Supervisor, and will support the growing needs of the community and report the impact of our agency throughout the state.

We are supportive and proud as we continue to internally grow our leadership team within our agency!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$262,128

Tax Savings as a Result of TANF Placements⁹

\$1,587,560

Aggregate New Worker Earnings from Placements¹⁰



\$1,849,688

Total Benefit (Economic Impact)¹¹

For every \$1 public dollar spent, the community gets back \$13.63 in tax savings and new worker earnings!

SUCCESS STORIES

CH is a single mom of three kids. She has a legal and substance abuse background that was not allowing her to easily obtain employment. She was on probation and unable to find employment that would work with her background and her requirement to comply with probation. CH did have stable housing, but did not have a way to support and provide for her family. She was on TANF which helped provide the basic needs, but her growing daughters needed more. CH was provided with transportation assistance to help her look for employment. She was referred to our resume workshop to help her tailor her resume to the jobs she was applying to. She was also provided supportive services from the Colorado Works! Program as well as resources in the community.

CH was eventually ready for the WBL program at Arapahoe/Douglas Works!, where she was then placed in subsidized employment at Mile Hi Workshop. During her placement, she continued to receive supportive services to help her and her family become stable. CH continues to work at Mile Hi Workshop. They have worked with her and provided her the support she needs to complete her probation and be able to pay the fees.

CH was offered permanent employment with Mile Hi Workshop. She is now working full-time at \$15.00 per hour! She is looking towards a promotion that will place her in the shipping and receiving department where she will get a raise of an additional \$3.00 per hour!

NOTES/SOURCES

¹ Monthly Report Card

² TextPRO/Human Services Referral Spreadsheet

³ ADW! Program Dashboard

⁴ Administrative Services' Fiscal Report

⁵ CBMS

⁶ EDB WPR - All Families - Sample

⁷ Colorado Works Program Staff

⁸ Industry Tracking Sheet

⁹ Average Annual Payment* multiplied by YTD Placements

*Average for a family of 3 per Center on Budget and Policy Priorities

¹⁰ Sum total of Tax Savings as a Result of Program Placements

¹¹ Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report



YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

25
Referrals¹

15
Enrollments²

60%
Orientation Show Rate

76%
Program Participation Rate



116

Year-to-Date (YTD) Caseload³

YTD Goal: 40
% of YTD Goal: 290%
PY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker
(July 01, 2021 - August 31, 2021)

(4%) \$22,501.87

(96%) \$577,498.13

Administrative Services' Fiscal Report
(July 01, 2021 - July 31, 2021)

(4%) \$22,501.87

(96%) \$577,498.13

Rental Assistance
Top Supportive Services
Provided

\$193.98

Average Cost to Serve PTW
Customer⁴

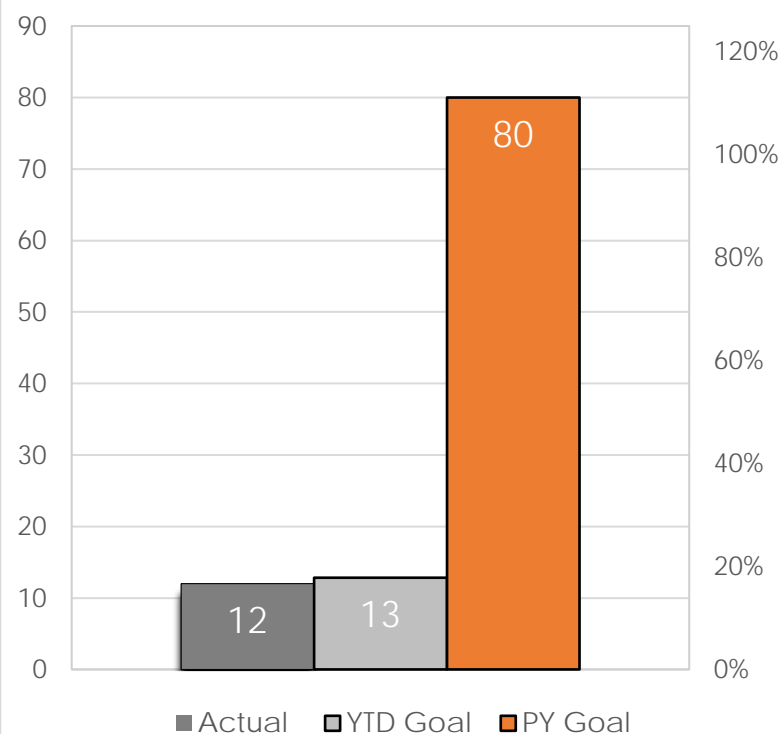
PROGRAM RESULTS

9
Positive Program Exitors
PY Goal: 70

1
Neutral Program Exitors
PY Goal: 10

94%
% of Employment
Goal

Placements



139
Average Days Until Placement⁶
PY Goal: 90 Days

\$19.16
Average Wage of Placement⁶
PY Goal: \$12.50/hr

Transportation
Top Industry of Placement⁶
2nd: Food Services

PROGRAM HIGHLIGHTS

The Parents to Work (PTW) Program has hired a new Program Coordinator to oversee the program. Monika Tang was promoted from a PTW Workforce Specialist to the PTW Program Coordinator. She brings over a year and a half experience of working in the program, to which she has exceeded many of the program outcomes and goals! She has also proven to be skilled in her collaboration with other programs within the agency, as well as outside community partners, so that program participants receive the best customer service and ample employment opportunities. Monika brings some supervisory experience, lots of innovation, and adaptability.

We are excited to see how her skills can continue to contribute to the success of the program in her new role.
Congratulations, Monika!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$413,587

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$21.25 in tax savings and new worker earnings!⁸

SUCCESS STORIES

A PTW customer was struggling because she had taken a job with another company, and was laid off. This customer was dealing with trying to take care of her family and wasn't making ends meet with child support being taken out of her check. This customer had one goal with coming into the PTW program, and that was to get employed with the county again. So, that is where we focused her attention.

The solution was to get this customer into a resume class and create a targeted resume for a human services position. The customer had a rather lengthy resume and it had lots of information that we removed. This customer benefited the most from the resume class. One of the tips the Workforce Specialist gave the customer was not to list the wages for the jobs that she had on her resume. We took the time and worked together to create a new resume that this customer was proud of and would be happy to present to employers.

As a result, this customer was sending out her resume, attending hiring events and job fairs that her Workforce Specialist was sending her. This customer was open to many options and her Workforce Specialist also looked into finding an On-the-Job Training (OJT) for the customer. This customer was excited she had an interview with the County. The Workforce Specialist set up a mock interview for the customer and the Business Development Specialist. After that, this customer was hired by Arapahoe County, and she has been making her child support payments.

Recently, this customer was awarded her 6 month retention bonus and is well on her way to graduating the program. As of today, she has paid \$252.49 every 2 weeks to her child support!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ ADW! Program Dashboard

⁴ Connecting Colorado Class & Services List Report

⁵ Administrative Services' Fiscal Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



ARAPAHOE COUNTY

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - September 30, 2021)

August Report (92% into PY/8% Remaining)

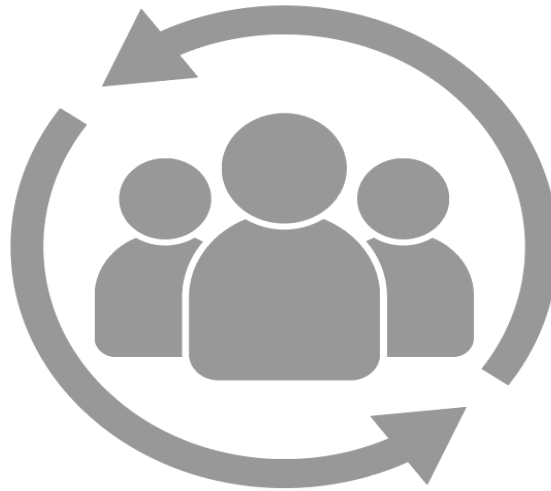
YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

1,417
Referrals¹

100%
Referrals Contacted by ADW!²

907
Attended Orientation²

64%
Show Rate



1,089

Year-to-Date (YTD) Caseload²

YTD Goal: 552
% of YTD Goal: 197%
FY Goal: 600

BUDGET/SPENDING PROGRESS

Total Budget: \$915,111.96

■ Spent ■ Remaining

Arapahoe County Human Services Budget Tracker
(October 1, 2020 - August 31, 2021)

(70%) \$638,601.68

(30%) \$276,510.28

Administrative Services' Fiscal Report
(October 1, 2020 - July 31, 2021)

(60%) \$547,804.89

(40%) \$367,307.07

\$503.03

Average Cost to Serve SNAP
Customer⁵

PROGRAM RESULTS

1360

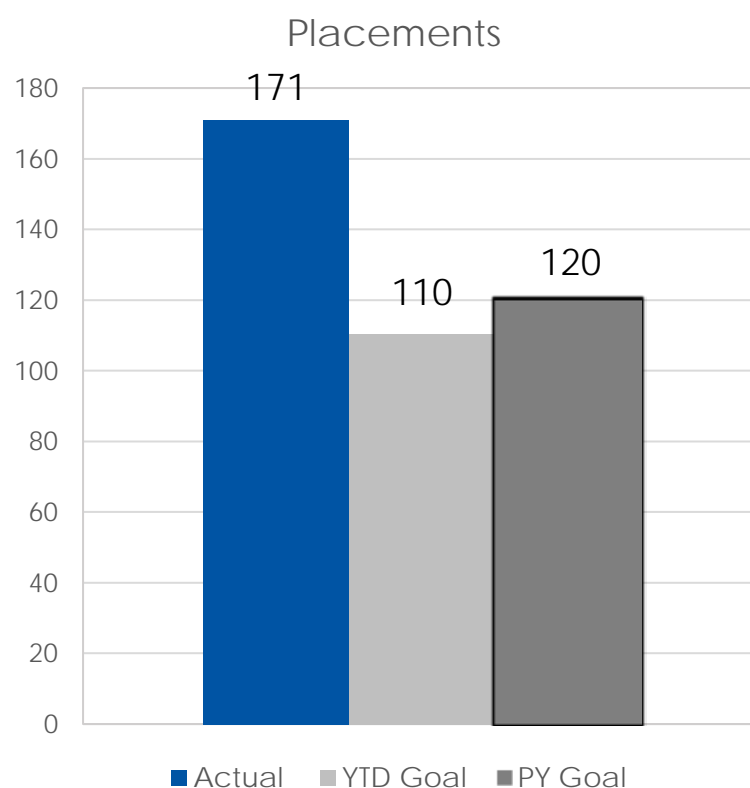
Supportive Services
Approved YTD

35

Training & Work-Based Learning
(WBL) Experiences Approved YTD

Transportation

Top Supportive Services⁴
2nd: Hygiene
3rd: Technology



1088

Work Activity Participation³
PY Goal: 570

\$17.09

Average Wage of Placement⁵
PY Goal: \$12.50/hr

Healthcare

Top Industry of Placement
2nd: Finance
3rd: Retail

PROGRAM HIGHLIGHTS

The Employment First Program can now help with rental assistance for up to two (2) months for participants engaged in the program! Starting October 1st, the Employment First Program can also pay for dependent care and tattoo removal.

All supportive services provided are attached to activities that increase a participant's ability to find employability. In the current performance year, the Employment First Program (Arapahoe County) has provided over 1,360 supportive services to eligible participants. This support has led to over 170 placements!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$260,604

Tax Savings as a Result of SNAP Placements⁶

\$6,078,571

Aggregate New Worker Earnings from Placements⁷



\$6,339,175

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$11.57 in tax savings and new worker earnings!

SUCCESS STORIES

Rachel came to the Employment First (EF) Program with multiple significant barriers. She was resistant to share her struggles, but eventually realized how much her Workforce Specialist wanted to help. Throughout the duration of her participation with EF, Rachel engaged in mental health services to support her personally and professionally. Rachel identified custodial services as her primary career interest. After working diligently on her resume and interviewing skills, Rachel's Workforce Specialist was able to connect her to a custodial position through the County. Rachel is now working for Arapahoe County full-time. She enjoys her position and is grateful to have found a position that meets her needs. During her participation with the EF Program, Rachel received transportation assistance and intensive case management.

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADWI Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of Program Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



Douglas County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - September 30, 2021)

August Report (92% into PY/8% Remaining)

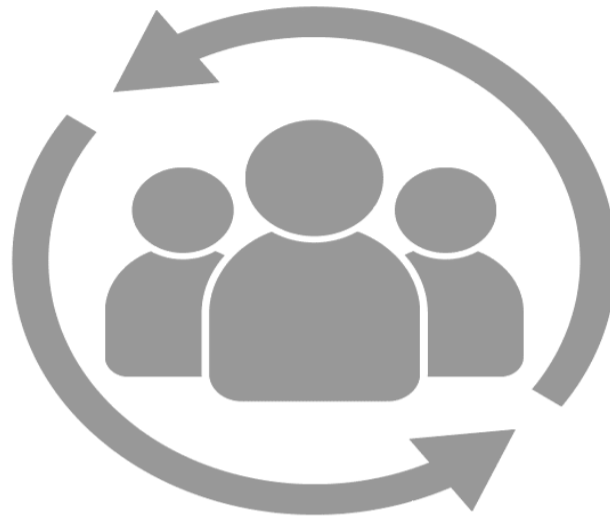
YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

181

Attended Orientation²

100%

Referrals Contacted by ADW!²



338

Year-to-Date (YTD) Caseload²

YTD Goal:	230
% of YTD Goal:	147%
FY Goal:	250

BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent ■ Remaining

Administrative Services' Fiscal Report
(October 1, 2020 - July 31, 2021)

(63%) \$60,293.38

(37%) \$36,068.77

\$178.38

Average Cost to Serve SNAP
Customer⁵

PROGRAM RESULTS

172

Supportive Services
Approved YTD

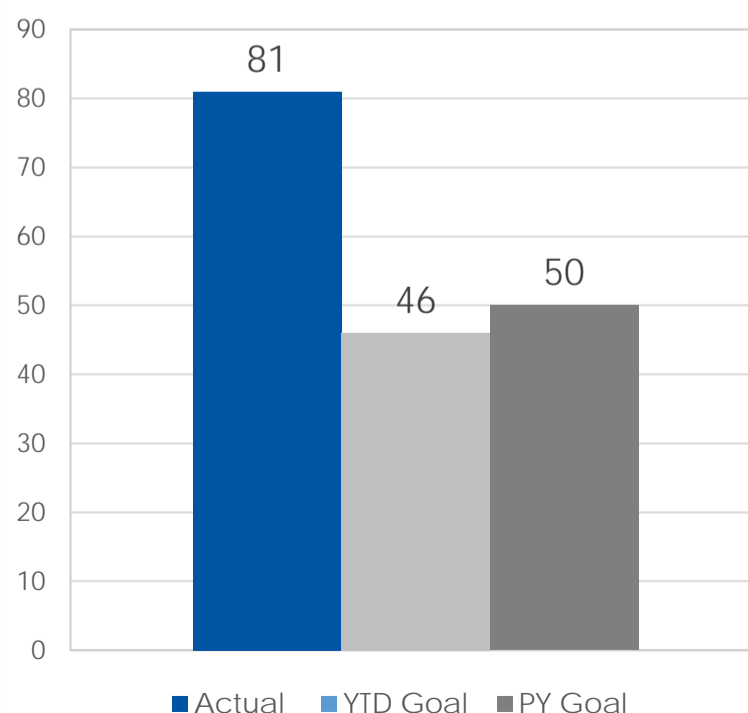
9

Training & Work-Based Learning
(WBL) Experiences Approved YTD

Transportation

Top Supportive Services⁴
2nd: N/A
3rd: N/A

Placements



235

Work Activity Participation³
PY Goal: 200

\$20.76

Average Wage of Placement⁵
PY Goal: \$12.50/hr

Retail

Top Industry of Placement
2nd: Healthcare
3rd: Construction

PROGRAM HIGHLIGHTS

The Employment First Program can now help with rental assistance for up to two (2) months for participants engaged in the program! Starting October 1st, the Employment First Program can also pay for dependent care and tattoo removal.

All supportive services provided are attached to activities that increase a participant's ability to find employability. In the current performance year, the Employment First Program (Douglas County) has provided over 172 supportive services to eligible participants. This support has led to over 81 placements!

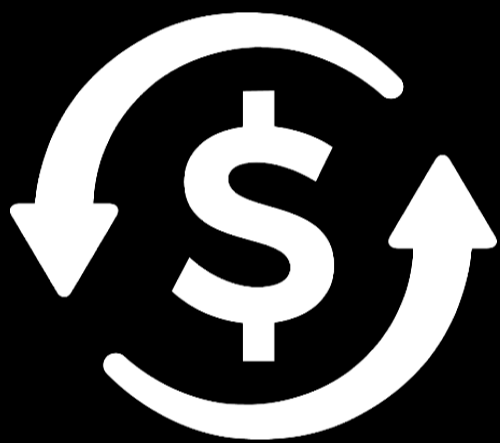
ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$123,444

Tax Savings as a Result of SNAP Placements⁶

\$3,497,645

Aggregate New Worker Earnings from Placements⁷



\$3,621,089

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$60.06 in tax savings and new worker earnings!

SUCCESS STORIES

Luis is a single father with one school age child. Luis is currently unemployed and working on pre-requisites to enroll in an Alternative Teaching Licensure program. Luis' long-term goal is to teach 3rd grade students. Current barriers include personal life stressors in co-parenting as well as income barriers to obtaining training (as well as expenses for travel/transportation that ensures his food security and on-going success with WIOA and EF co-enrollment). Co-enrollment has presented an opportunity to increase funding for supportive services. We have been able to pay for Praxis Exams needed prior to school enrollment. We are also supporting transportation assistance as well as providing family and legal aid resources to stabilize his household for a multi-generational approach, and ensure a foundation that is stable for continued education and goal progress. Luis has stated that the tools provided for his home life have been a significant help. Luis also recently passed his Math Praxis Exam, and is anxious to complete the Reading Exam. Luis will be ready to start applying for teaching positions as well as school enrollment in the near future. Luis was also recently one of the first participants to receive rental assistance through the EF Program.

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADWI Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of SNAP Placements and Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

6
Referrals¹

6
Ineligible Referrals¹

0%
Successful Referrals

3
New Enrollments²



24

Year-to-Date (YTD) Caseload²

YTD Goal: 4
% of YTD Goal: 600%
PY Goal: 25

BUDGET/SPENDING PROGRESS³

Total Budget: \$77,000.00

■ Spent ■ Remaining

Administrative Services' Fiscal Report
(July 01, 2021 - July 31, 2021)

(3%) \$2,507.52

(97%) \$74,492.48

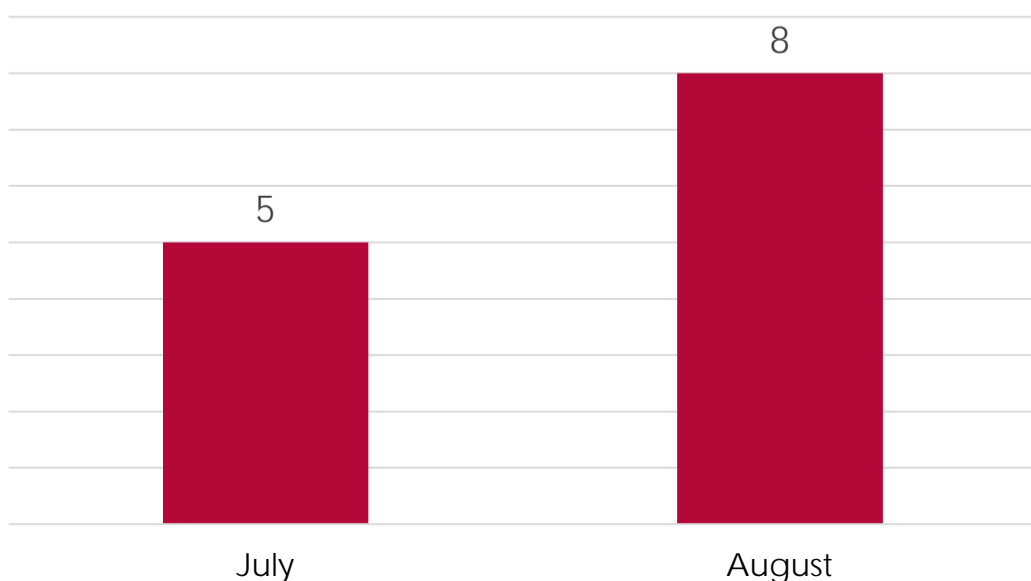
Transportation
Top Supportive Services
Provided

\$104.48

Average Cost to Serve DCHS
Youth Initiative Customer⁴

PROGRAM RESULTS

Placements



35

Workforce Preparation Activities Provided⁵
PY Goal: 25

\$16.91

Average Wage of Placement⁶
PY Goal: \$12.50/hr

Healthcare

Top Industry
of Placement

PROGRAM HIGHLIGHTS

A new referral source for the Douglas County Youth Employment Program is the University of Colorado Denver's Asian American Student Services within the Center for Identity & Inclusion. This organization supports the engagement, retention, graduation, and success of all students, in particular Asian American Pacific Islander students. The center provides opportunities for students and alumni to explore their intersecting identities and cultivate an environment for experiential learning and networking. The Douglas County Youth Employment Program can engage the University of Colorado Denver's current student body and alumni by providing opportunities for students to thrive academically and connect with career pathways, learning and training!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$281,382

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$112.22 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Julia L. was referred to the Douglas County Youth Employment Program by a Workforce Specialist from the Arapahoe/Douglas Works! Colorado Works! Program. Julia was experiencing underemployment and income inconsistencies. She was enrolled in undergraduate studies in healthcare management and participating in an unpaid internship that served residents of the Denver metropolitan area who were involved in substance misuse. Julia received intensive case management from the Douglas County Youth Employment Program, the Colorado Works! Cash Assistance Program, and the Workforce Innovation and Opportunity Act (WIOA) Adult Program. The Douglas County Youth Employment Program supported her through undergraduate academic advisement for her coursework and job readiness skills for preparing and conducting efficient interviews. Julia was empowered to capitalize on her internship's professional staff network which led to her expanding her healthcare connections for future employment. Julia's WIOA Adult Program Workforce Specialist provided individual help with navigating the enrollment and financial process for Pima Medical Institute's Licensed Practical Nurse Program to Registered Nurse program.

The intensive case management coupled with Julia's own determination resulted in the successful completion of her undergraduate coursework with high honors, secured healthcare employment, enrollment, and active participation in her Pima Medical Institute's program. Julia's newly secured employment contributed to her self-sufficiency where she was over-income for the Colorado Works! Program. Julia is an active student and she facilitates study groups with her professors and classmates. She interviewed for a variety of positions and later accepted a position that was \$6 more per hour than her original entry-level employment! Julia balances spending time being an engaged mother, excellent student, and impactful employee!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ Administrative Services' Fiscal Report

⁴ Program Dashboard

⁵ Connecting Colorado Class & Services List Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent