Arapahoe/Douglas Workforce Center Aproud partner of the american job center network ARAPAHOE COUNTY

COLORADO WORKS!

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

PY21 (July 1, 2021 - June 30, 2022)

October Report (33% into PY/67% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

209 Referrals¹

100%

Referrals Contacted by ADW!²

146
Attended Orientation

70% Show Rate



898

Caseload³

YTD Goal: 396 % of YTD Goal: 227% PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: \$2,750,000.00

■ Spent ■ Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2021 - October 31, 2021)

Administrative Services' Fiscal Report

(July 01, 2021 -September 30, 2021)

(18%) \$489,684.34

(82%) \$2,260,315.66

(20%) \$541,956.98

(80%) \$2,208,043.02

Transportation

Top Supportive Services

Provided

\$603.52

Average Cost to Serve TANF Customer⁴

PROGRAM RESULTS

21.93%

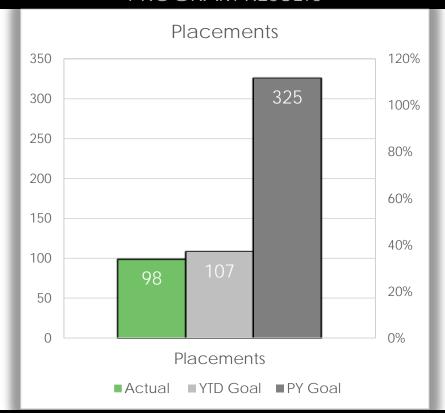
Entered Employment ⁵
Arapahoe County
State Goal: 19.47%

59.11%

Workforce Participation Rate ⁶
Arapahoe County
State Goal: 50%

78.00%

Workforce Participation Rate ⁷
Arapahoe/Douglas Works!
State Goal: 50%



116

Average Days Until Placement PY Goal: 90 Days

\$17.11

Average Wage of Placement 8
PY Goal: \$12.50/hr

Health & Wellness

Top Industry of Placement ⁶
2nd: Hospitality
3rd: Retail/Manufacturing

Two of our Colorado Works' (CW) Workforce Specialists worked alongside the Work-Based Learning (WBL) Team to support a CW participant with applying for a competitive WBL Experience for Arapahoe County. The position was an entry level, Housing Administrative Support Specialist paying \$18.53/ hour!

We are pleased to share that the CW participant did a great job and is now participating in the WBL with the Community Resources Department!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$597,408

Tax Savings as a Result of TANF Placements⁹

\$3,487,702

Aggregate New Worker Earnings from Placements¹⁰



\$4,085,110

Total Benefit (Economic Impact)¹¹

For every \$1 public dollar spent, the community gets back \$7.54 in tax savings and new worker earnings!

SUCCESS STORIES

Alexa is a single mother of 3 children who was looking for a career change. When I first met with Alexa, she had just found a job working for a customer service call center. She was happy to be getting back to work, but was not excited for the job. She wasn't quite sure what she wanted for a future career, but was open to something new. Alexa and I talked about what she liked and did not like about the various positions she held with previous employers. We talked about potentially up skilling herself with some training to add to her resume. She was interested in this, but recognized that her family was in need of funds to survive. Additionally, the call center position that she was going for fell through. We then began talking about the Work Based Learning program. She was very interested in this program as it would allow her to gain some additional income while adding new skills to her resume, as well as more recent and relevant experience. Alexa and I first worked on updating her resume. I soon received notice of a well paying administrative position within Arapahoe County that was offering a Work Experience opportunity with full-time hours and an hourly wage of \$18.53. I immediately sent it over to Alexa and she was quick to apply. She finished updating her resume and sent it right in. I then reached out to the Work Based Learning team and we were able to successfully get her into the program and she was offered the position after her interview. She is now working and is very excited that the position is something new, where she can grow and gain additional skills. She feels this will open new doors for her and is grateful to be able to do this all while earning additional funds for her family!

- ¹ Monthly Report Card
- ² TextPRO/Human Services Referral Spreadsheet
- ³ ADW! Program Dashboard
- ⁴ Administrative Services' Fiscal Report
- ⁵ CBMS
- ⁶ EDB WPR All Families Sample
- ⁷ Colorado Works Program Staff

- ⁸ Industry Tracking Sheet
- Average Annual Payment* multiplied by YTD Placements
 *Average for a family of 3 per Center on Budget and Policy
 Priorities
- ¹⁰ Sum total of Tax Savings as a Result of Program Placements
- 11 Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report







Arapahoe/Douglas **ARAPAHOE COUNTY** A proud partner of the american obcenter network

PARENTS TO WORK

Arapahoe/Douglas Works! (ADW!)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

65 Referrals¹

Enrollments²

43% **Orientation Show Rate**

63% Program Participation Rate



130

Year-to-Date (YTD) Caseload³

YTD Goal: 83 % of YTD Goal: 158% PY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2021 - October 31, 2021)

(14%) \$85,557.00

(86%) \$514,443.00

Administrative Services' Fiscal Report (July 01, 2021 - September 30, 2021)

(16%) \$97,933.01

Transportation

\$753.33

PROGRAM RESULTS

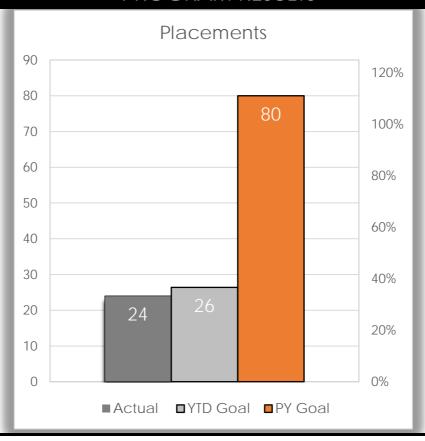
16

Positive Program Exitors PY Goal: 70

Neutral Program Exitors PY Goal: 10

91%

% of Employment Goal



95

Average Days Until Placement 6 PY Goal: 90 Days

Average Wage of Placement ⁶ PY Goal: \$12.50/hr

Transportation

Top Industry of Placement ⁶ 2nd: Food Services

The Parents to Work program has seen a great success working with the Business Development team on increasing Work-Based Learning opportunities for our customers. In the month of October, two (2) Parents to Work customers entered Registered Apprenticeship with IECRM to begin their educational journey in the field of electrical work. Another two (2) customers started their Work Experience. Work Experiences provide an opportunity for customers to gain skills and knowledge necessary to find full-time employment, and develop as successful working professionals.

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$827,174

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$10.23 in tax savings and new worker earnings! 8

SUCCESS STORIES

Rebecca enrolled in the Parents To Work Program in April 2021 and was unemployed and struggled to meet her financial obligations. This customer used to work in a medical laboratory as a technician, but her license had expired and without a certification or GED, she was unable to get back to work in this capacity. Due to overdue Child Support payments, the customer's Driver's License was suspended, limiting her ability to travel. This customer decided to join PTW to obtain assistance finding new employment, and to build a support network. She was offered intensive case management with weekly meetings with her Workforce Specialist. This customer utilized several employment services including career exploration and counseling, resume assistance and mock interviewing. She has attended hiring events and completed numerous job applications.

Upon further consideration, Rebecca has also taken advantage of GED assistance, and was provided study materials as well as access to a GED prep account to facilitate preparation for the exams. To enhance her skills, she enrolled in the Public Health Pre-Apprenticeship program. She also decided to focus on her soft skills by attending the Emotional Intelligence workshop and the Motherhood workshop offered by Arapahoe County. To assist this customer with transportation, the Parents to Work program covered the cost of her Driver's License reinstatement fee. As a result of her hard work, and services provided by PTW, the customer has completed the Public Health Pre-Apprenticeship program and has found employment in the medical field as a Laboratory Technician with UCHealth! It is a full-time position with hourly wage of \$19.74. Customer was able to regain her Driver's License and can commute to work by car. She is also underway to complete her GED with only one exam left. Customer is also current on her Child Support payments and continues on a path to professional as well as personal success!

- ¹ Referral Tracking Spreadsheet
- ² Connecting Colorado Activity Summary Report
- ³ ADW! Program Dashboard
- ⁴ Connecting Colorado Class & Services List Report
- ⁵ Administrative Services' Fiscal Report

- ⁶ Connecting Colorado Client Query Report
- Average Wage of Placement multiplied by number of placements
- ⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent







SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM





Arapahoe County

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2020 - September 30, 2021) September Report (100% into PY/0% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

1,513 Referrals¹

100% Referrals Contacted by ADW!²

> 927 Attended Orientation²

> > 61% **Show Rate**



1,204

Year-to-Date (YTD) Caseload²

YTD Goal: 600 % of YTD Goal: 201% FY Goal: 600

BUDGET/SPENDING PROGRESS

Total Budget: \$915,111.96

■ Spent

Remaining

Arapahoe County Human Services Budget Tracker (October 1, 2020 - September 30, 2021)

Administrative Services' Fiscal Report

(October 1, 2020 - September 30, 2021)

(89%) \$815,088.91

(11%) \$100,023.05

(88%) \$807,666.36 (12%) \$107,445.60

\$670.82 Average Cost to Serve SNAP

PROGRAM RESULTS

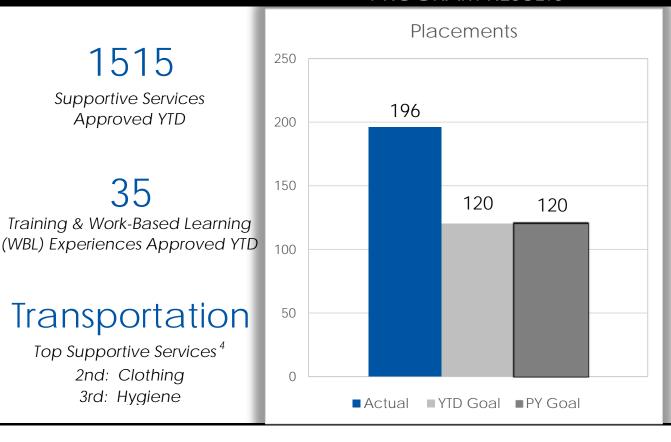
1515 Supportive Services

Approved YTD

Training & Work-Based Learning

Transportation

Top Supportive Services 4 2nd: Clothing 3rd: Hygiene



1178

Work Activity Participation³ PY Goal: 570

\$17.26

Average Wage of Placement 5 PY Goal: \$12.50/hr

Retail

Top Industry of Placement 2nd: Food Service 3rd: Education

Did you know that the Employment First (EF) Program has Job Retention services? As a way to minimize the cliff effect, EF can provide necessary supportive services even after a customer has found employment, and their SNAP benefits have discontinued. For 90 days, EF participants are eligible to receive supportive services that will help them retain employment. The EF Program has recently provided transportation, hygiene, work clothing, rental assistance, tools, and work supplies to participants entering employment!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$298,704

\$7,036,557

Tax Savings as a Result of SNAP Placements⁶

Aggregate New Worker Earnings from Placements⁷



\$7,335,261

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$9.08 in tax savings and new worker earnings!

SUCCESS STORIES

Aaron enrolled with the Arapahoe County EF Program in December of 2020. He had been unable to find employment for 9 months after being released from the Department of Corrections. Aaron was very motivated to find employment, but found that his background was a big barrier. After completing a career interest survey and receiving technology through EF, Aaron requested training assistance to obtain his commercial driver's license. He was provided transportation assistance to attend the training as well. He successfully completed training and obtained full-time employment as a Sysco food delivery truck driver!

Aaron is thrilled to have found an industry friendly to his background and is making almost \$30/hour! He will soon be self-sufficient.

- ¹ Referral Tracking Spreadsheet
- ² ADW! Program Dashboard
- ³ Activity Tracking Sheet
- ⁴ Administrative Services' Fiscal Report
- ⁵ CDHS EF Employment Report
- Average Annual Payment* multiplied by YTD Placements
 *Provided by Center on Budget and Policy Priorities
- ⁷ Sum total of Tax Savings as a Result of Program Placements
- 8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe/Douglas
WORKS
Workforce Center
Aproud partner of the american job center network
DOUGLAS COUNTY
COLORADO

Douglas County

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2020 - September 30, 2021) September Report (100% into PY/0% Remaining)

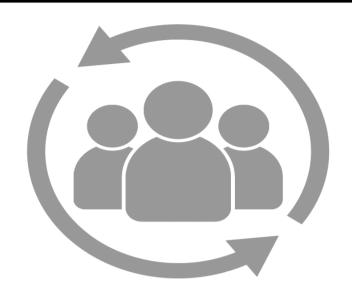
YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

923

Attended Orientation²

100%

Referrals Contacted by ADW!²



356

Year-to-Date (YTD) Caseload²

YTD Goal: 250 % of YTD Goal: 142% FY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent

Remaining

Administrative Services' Fiscal Report (October 1, 2020 - September 30, 2021)

(77%) \$74,190.94

(23%) \$22,171.21

\$208.40

Average Cost to Serve SNAP

Customer⁵

PROGRAM RESULTS

182

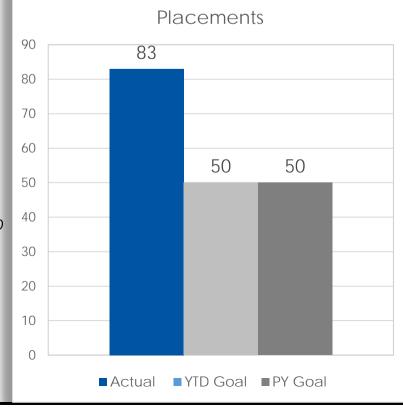
Supportive Services
Approved YTD

9

Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation

Top Supportive Services ⁴
2nd: Books & Supplies
3rd: GED



253

Work Activity Participation ³ PY Goal: 200

\$20.85

Average Wage of Placement ⁵ PY Goal: \$12.50/hr

Finance

Top Industry of Placement 2nd: Healthcare 3rd: Construction

Did you know that the Employment First (EF) Program has Job Retention services? As a way to minimize the cliff effect, EF can provide necessary supportive services even after a customer has found employment, and their SNAP benefits have discontinued. For 90 days, EF participants are eligible to receive supportive services that will help them retain employment. The EF Program has recently provided transportation, hygiene, work clothing, rental assistance, tools, and work supplies to participants entering employment!

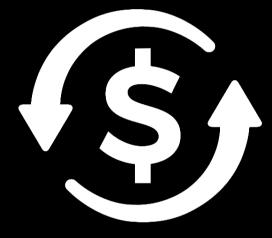
ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$126,492

Tax Savings as a Result of SNAP Placements⁶

\$3,599,544

Aggregate New Worker Earnings from Placements⁷



\$3,726,036

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$50.22 in tax savings and new worker earnings!

SUCCESS STORIES

Jason was unemployed and struggling with financial security when he enrolled with the EF Program. He had primarily worked in seasonal and temporary positions, and stated that he needed to find a stable full-time position. Most of Jason's former experience was related to entry-level maintenance or groundskeeper work. He was ready for a career that would bring his family more financial stability. His Workforce Specialist empowered him to think about his career development and to find a career that better aligned with his interests. Jason shared his longtime love of "tinkering" with electronics and thus was extremely interested in the AMTAP Pre-Apprenticeship program with Lockheed Martin. Jason worked so hard to stand out among the applicants when he applied. He remained extremely engaged in the co-enrollment of EF and WIOA for supportive navigation and mapping of next steps through the AMTAP application process. With the help of his Workforce Specialists, he developed strategies for success every step of the way. Jason was accepted to the July 2021 AMTAP cohort with Lockheed Martin. This was an accomplishment in and of itself. Jason had no direct previous work experience, no previous formal training or certifications, and although he had obtained his GED, Jason had not acquired any post-secondary or vocational training. Jason's hard work, determination, and passion to join Lockheed Martin paid off! In September, Jason was offered an Assembly & Tester position which brought his former AMTAP hourly rate from \$14 to \$18.40!

- ¹ Referral Tracking Spreadsheet
- ² ADW! Program Dashboard
- ³ Activity Tracking Sheet
- ⁴ Administrative Services' Fiscal Report
- ⁵ CDHS EF Employment Report
- Average Annual Payment* multiplied by YTD Placements
 *Provided by Center on Budget and Policy Priorities
- Sum total of Tax Savings as a Result of SNAP Placements and Placements
- ⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







Arapahoe/Douglas WORKS Workforce Center A proud partner of the american job center network DOUGLAS COUNTY

Arapahoe/Douglas ⊳ DOUGLAS COUNTY HUMAN SERVICES

Youth Initiative

Arapahoe/Douglas Works! (ADW!)

PY21 (July 1, 2021 - June 30, 2022) October Report (33% into PY/67% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

9 Referrals¹

6 Ineligible Referrals¹

33% Successful Referrals

4 New Enrollments²



25

Year-to-Date (YTD) Caseload²

YTD Goal: 2 % of YTD Goal: 1250% PY Goal: 25

BUDGET/SPENDING PROGRESS³

Total Budget: \$77,000.00

Administrative Services' Fiscal Report (July 01, 2021 - September 30, 2021)

(22%) \$17,109.94

(78%) \$59,890.06

■ Spent ■ Remaining

Transportation

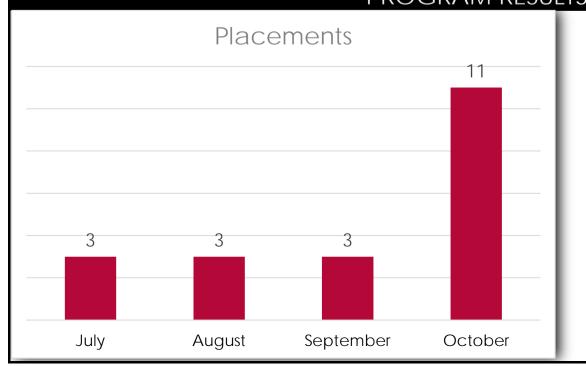
Top Supportive Service Provided

\$684.40

Average Cost to Serve DCHS

Youth Initiative Customer⁴

PROGRAM RESULTS



50

Workforce Preparation Activities Provided ⁵ PY Goal: 25

\$15.67

Average Wage of Placement ⁶ PY Goal: \$12.50/hr

Healthcare

Top Industry of Placement

The Douglas County Youth Employment Program welcomed a new program supervisor this month, Sydney Golditch. Sydney comes to the program with a wealth of knowledge and experience serving low-income and barriered customers. Sydney has already started outreach efforts to increase awareness of the Douglas County Youth Employment Program. This month, she presented at CSU Juntos Family Night.

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$358,530

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$20.95 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Kashmiere was referred to the Douglas County Youth Employment Program by the Douglas County Employment First Program. Due to the pandemic, she was laid off from a part-time Site Coordinator position, and has been in job search activities. Kashbiere's Workforce Specialist provided transportation assistance and car repairs so Kashmiere could attend medical appointments and interviews. With consistent job coaching, goal-setting meetings, and professional development opportunities, Kashmiere was offered a Student Advocate position!

Kashmiere then utilized the salary negotiation skills with the charter school's leadership to instead accept a School Counselor where she will be making \$10,000 more per year with incentives and a comprehensive benefits package! Kashmiere will be leading the career and college counseling department at a Denver Charter High School. Kashmiere secured employment that aligns with her core values of diversity, equity, and inclusion where she will showcase and apply her passions for student success, advocacy, and multicultural and culturally responsive educational initiatives.

- ¹ Referral Tracking Spreadsheet
- ² Connecting Colorado Activity Summary Report
- ³ Administrative Services' Fiscal Report
- ⁴ Program Dashboard
- ⁵ Connecting Colorado Class & Services List Report
- Connecting Colorado Client Query Report
- Average Wage of Placement multiplied by number of placements
- ⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent





