# Arapahoe/Douglas WORKS Workforce Center Aproud partner of the american job center network ARAPAHOE COUNTY

# **COLORADO WORKS!**

#### **Arapahoe County**

Arapahoe/Douglas Works! (ADW!)
PY23 (July 1, 2023 - June 30, 2024)

#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

488 Referrals

Referrals Contacted by ADW!<sup>2</sup>

254
Attended Orientation

52% Show Rate



912

Caseload<sup>3</sup>

YTD Goal: 800 % of YTD Goal: 114% PY Goal: 1,600

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$2,750,000.00

■Spent ■Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2023 - November 30, 2023)

(31%) \$844,340.37

(69%) \$1,905,659.63

Administrative Services' Fiscal Report (July 01, 2023 - November 30, 2023)

(33%) \$909,672.40

(67%) \$1,840,327.60

#### Transportation

Top Supportive Services Provided

#### \$997.45

Average Cost to Serve TANF Customer<sup>4</sup>

#### YTD PROGRAM RESULTS

69%

ArapaSTAT Measure: % of Caseload that is receiving Supportive Service Payments

PY Goal: 50%

304

Average Days Until Placement

PY Goal: 90 Days

\$20.07

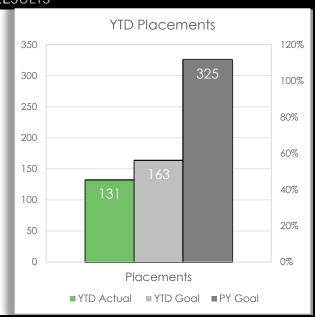
Average Wage of Placement 8

PY Goal: \$16.00/hr

Healthcare

Top Industry of Placement <sup>6</sup> 2nd: Customer Service

3rd: Hospitality



The CW team was approved to hire an additional Workforce Specialist to address the increased caseloads and extended enrollment periods of participants (resulting from the June 2023 income guideline changes). With this new addition, our team is now fully staffed and trained to effectively assist the community in finding employment and providing essential community resources!

#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$798,576

\$5,468,674

Tax Savinas as a Result of TANF Placements<sup>9</sup>

Aggregate New Worker Earnings from Placements<sup>10</sup>



\$6,267,250

Total Benefit (Economic Impact)<sup>1</sup>

#### SUCCESS STORIES

C.E. started working with Arapahoe/Douglas Works! (ADW!) in July 2023 upon entering the GOALS housing program. Upon applying for TANF, her ADW! Workforce Specialist facilitated the transfer of her case onto their caseload due to her residence at GOALS. In one of her initial meetings, C.E. expressed interest in acquiring additional computer certifications to complement her work experience in the field. Concurrently, she was actively seeking stable housing for her transition after completing her tenure at GOALS.

C.E. began working with ADW! to update her resume, participated in various workshops to enhance her job search skills, and was apprised of training certification opportunities through the agency. Additionally, she received supportive service payments to cover transportation, clothing expenses, personal needs, and referrals to housing programs/agencies to address her past-due rent. C.E. successfully secured acceptance into the Cyber Up training program through ADW! (fully funded by training assistance funds). Her Workforce Specialist also recommended C.E. to Aurora's Flex Funds Program, which assisted in settling her past-due rent, eliminating potential barriers to securing her next residence.

While completing her Cyber Up training classes, C.E. concurrently secured part-time employment with Amazon, working 20 hours per week at a rate of \$19 per hour. Notably, her employer accommodates her school schedule. Upon completion of her classes, C.E. plans to obtain her certification and actively pursue full-time employment, leveraging her new certification to enhance her financial capacity. This trajectory positions her to achieve self-sufficiency in maintaining her own home for herself and her daughter!

- Monthly Report Card
- <sup>2</sup> TextPRO/Human Services Referral Spreadsheet
- <sup>3</sup> ADW! Program Dashboard
- <sup>4</sup> Administrative Services' Fiscal Report
- <sup>5</sup> CBMS
- <sup>6</sup> EDB WPR All Families Sample
- 7 Colorado Works Program Staff

- 8 Industry Tracking Sheet
- Average Annual Payment\* multiplied by YTD Placements \*Average for a family of 3 per Center on Budget and Policy Priorities
- <sup>10</sup> Sum total of Tax Savinas as a Result of Program Placements
- 11 Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report









# PARENTS TO WORK

Arapahoe/Douglas Works! (ADW!)

PY23 (July 1, 2023 - June 30, 2024 December Report (50% into PY/50% Remaining

#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

92 Referrals

48 Enrollments<sup>2</sup>

70% Orientation Show Rate

52%
Program Participation Rate



147

Year-to-Date (YTD) Caseload<sup>3</sup>

YTD Goal: 100 % of YTD Goal: 147% PY Goal: 200

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$600,000.00

■ Expended ■ Rem

Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2023 - November 30, 2023)

(32%) \$194,623.8<mark>2</mark>

(68%) \$405,376.18

Administrative Services' Fiscal Report (July 01, 2023 - November 30, 2023)

(32%) \$194,623.82

(68%) \$405,376.18

#### Transportation

Top Supportive Services

Provided

#### PROGRAM RESULTS

14

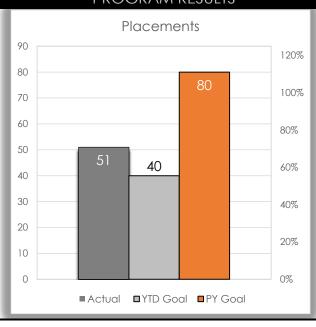
Positive Program Exitors
PY Goal: 70

2

Neutral Program Exitors PY Goal: 10

128%

% of Employment Goal



100

Average Days Until Placement <sup>6</sup> PY Goal: 90 Days

\$23.63

Average Wage of Placement<sup>6</sup> PY Goal: \$21.37/hr

### **Transportation**

Top Occupation of Placement <sup>6</sup>
2nd: Construction

On December 6th, 2023, the Parents to Work (PTW) team hosted the annual "Holidays with Parents to Work" event. This event included guest speakers, stress management and self-care activities, and dinner. It focused on providing PTW participants with the tools and resources to be successful during a potentially stressful holiday season.

At this time, the PTW program has two participants in work-based learning placements (including one with the Arapahoe County Weatherization Department).

In conjunction with the Employment First and Colorado Works programs, the Parents to Work program will be hosting a virtual career fair on Zoom on February 21st from 11:00 am to 2:00 pm. All job seekers are welcome.

#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$2,506,670

Aggregate New Worker Earnings from Placements<sup>7</sup>

#### **SUCCESS STORIES**

A customer enrolled in Parents to Work in May 2023. At the time, he was unemployed, not paying child support, and not actively parenting his three children. He expressed interest in forklift and warehouse positions. He reported barriers of financial instability, unemployment, and a gap in training and technical skills. While unemployed, he met weekly with his Workforce Specialist to receive job search resources, job leads, career assessments and guidance, and resume preparation assistance. He also attended the Coffee with Parents to Work event and networked. He received multiple referrals to community partners and was also referred to Aurora Works for forklift training.

As a result of his hard work, this customer found employment in August 2023 as a driver with a company with career advancement opportunities. In September 2023, he received an incentive from the program on Working Parents Day. To help him find and retain employment, he received supportive services from the Parents to Work program. He is currently working 40 hours per week, making \$21.00 per hour, and on his way to self-sufficiency. He is nearly eligible for his 6 month retention incentive and has paid off his arrears balance with Child Support and is consistently paying monthly payments.

Since participating in the program, he has paid \$4,063.35 in child support!

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> Connecting Colorado Activity Summary Report
- <sup>3</sup> ADW! Program Dashboard
- <sup>4</sup> Connecting Colorado Class & Services List Report
- <sup>5</sup> Administrative Services' Fiscal Report

- <sup>6</sup> Connecting Colorado Client Query Report
- Average Wage of Placement multiplied by number of placements
- Oost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent







## SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM





**Arapahoe County** 

#### Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2023 - September 30, 2024) December Report (25% into PY/75% Remaining)

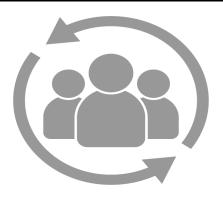
#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

637 Referrals<sup>1</sup>

100% Referrals Contacted by ADW!2

> 358 Attended Orientation<sup>2</sup>

> > 56% Show Rate



873

Year-to-Date (YTD) Caseload<sup>2</sup>

550 YTD Goal: % of YTD Goal: 159% FY Goal: 2,200

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$1,674,421.07

■ Spent

Remaining

Arapahoe County Human Services Budget Tracker (October 1, 2023 - November 30, 2023)

(11%) \$183,235.29

(89%) \$1,491,185.78

Administrative Services' Fiscal Report (October 1, 2023 - November 30, 2023)

(11%) \$188,485.81

(89%) \$1,485,935.26

#### PROGRAM RESULTS

744

Supportive Services Approved YTD

Training & Work-Based Learning (WBL) Experiences Approved YTD

**Transportation** 

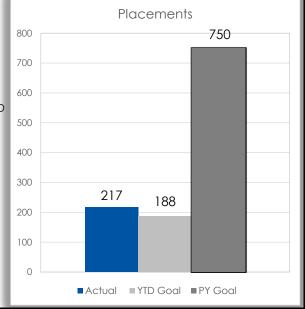
Top Supportive Services<sup>4</sup>

\$19.85

Average Wage of Placement<sup>5</sup> PY Goal: \$21.37/hr

Retail

Top Industry of Placement



The Employment First team is working with the business services department to ramp up its Workfare Program! With the end of the ABAWD(Able-Bodied Adults Without Dependents) waiver, ABAWDs will be required to complete volunteer or work hours to remain eligible for their SNAP benefits.

The Workfare Program through Employment First will help place individuals at volunteer opportunities throughout Arapahoe County so that they may obtain the hours needed to remain eligible for their benefits.

Please contact our team if you know of any locations looking for volunteers!

#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$330,708

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$8,959,496

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$9,290,204

Total Benefit (Economic Impact)<sup>8</sup>

#### **SUCCESS STORIES**

Abdullah was a voluntary participant with Employment First (EF) for three brief months. He came to EF as a refugee from Abu Dhabi with a bachelor's degree in computer science. Abdullah needed help paying for a new laptop and computer software. He wanted to do self-study for an IT certification. EF was able to provide the funds needed to complete his IT certification. We are happy to report in the short time while participating with EF, he completed his IT certification and received a job offer out of state. Abdulla's SNAP case is closed and he has relocated to Texas for the job.

In the process of this, he was also able to get legal help from Aurora Mental Health & Recovery to start the process of getting his wife and children to America!

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> ADW! Program Dashboard
- <sup>3</sup> Activity Tracking Sheet
- <sup>4</sup> Administrative Services' Fiscal Report
- <sup>5</sup> CDHS EF Employment Report
- Average Annual Payment\* multiplied by YTD Placements
   \*Provided by Center on Budget and Policy Priorities
- Sum total of Tax Savings as a Result of Program Placements
- 8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe/Douglas
WORKS
Workforce Center
Aproud partner of the american job center network

Del Douglas County
COLORADO

Douglas County

#### Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2023 - September 30, 2024) December Report (25% into PY/75% Remaining)

#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

192

Attended Orientation<sup>2</sup>

100%
Referrals Contacted by ADW!



413

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 250 % of YTD Goal: 165% FY Goal: 1,000

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$122,364.92

■ Spent

Remaining

Administrative Services' Fiscal Report (October 1, 2023 - November 30, 2023)

(14%) \$16,967.84

(86%) \$105,397.08

#### **PROGRAM RESULTS**

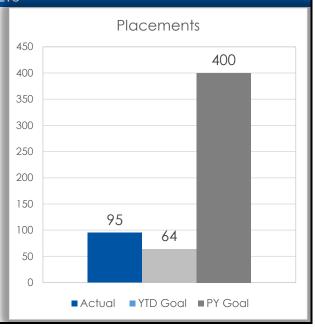
Supportive Services Approved YTD

Training & Work-Based Learning
(WBL) Experiences Approved YTD

Transportation Top Supportive Services<sup>4</sup>

\$21.20 Average Wage of Placement <sup>5</sup> PY Goal: \$21.37/hr

Retail Top Industry of Placement



The Employment First team is working with the business services department to ramp up its Workfare Program! With the end of the ABAWD(Able-Bodied Adults Without Dependents) waiver, ABAWDs will be required to complete volunteer or work hours to remain eligible for their SNAP benefits.

The Workfare Program through Employment First will help place individuals at volunteer opportunities throughout Douglas County so that they may obtain the hours needed to remain eligible for their benefits.

Please contact our team if you know of any locations looking for volunteers!

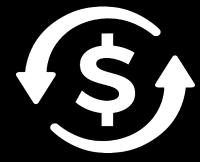
#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$144,780

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$4,189,120

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$4,333,900

Total Benefit (Economic Impact)<sup>8</sup>

#### SUCCESS STORIES

Tyra was referred to Employment First (EF) after she was no longer eligible for Colorado Works. She was working on gaining a certification in Data Analytics through Grow with Google when she transitioned to EF. Tyra was also working full-time, but was not able to cover her basic needs with her income. She needed support finding full-time work at a higher wage that would allow her to cover her household expenses and work with her daughter's childcare schedule.

Tyra was connected with a scholarship program that allowed her to continue working towards her Grow with Google certification. She was also provided with resources for resume building and job opportunities. She received support with clothing for interviews, transportation, and connections to resources like Affordable Connectivity Pro. Tyra was able to complete her certification with Grow with Google and recently gained full-time work with a permanent position making \$22.50/hour!

Tyra is in her final month of job retention and is receiving the tools needed to work successfully in a hybrid schedule!

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> ADW! Program Dashboard
- <sup>3</sup> Activity Tracking Sheet
- <sup>4</sup> Administrative Services' Fiscal Report
- <sup>5</sup> CDHS EF Employment Report
- Average Annual Payment\* multiplied by YTD Placements \*Provided by Center on Budget and Policy Priorities
- Sum total of Tax Savings as a Result of SNAP Placements and Placements
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# Arapahoe/Douglas WORKS Workforce Center Aproud partner of the american job center network DOUGLAS COUNTY

# Arapahoe/Douglas DOUGLAS COUNTY HUMAN SERVICES

Youth Initiative

#### Arapahoe/Douglas Works! (ADW!)

PY23 (July 1, 2023 - June 30, 2024) December Report (50% into PY/50% Remaining)

#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

61 Referrals<sup>1</sup>

New Enrollments<sup>2</sup>



13

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 13 % of YTD Goal: 104% PY Goal: 25

#### BUDGET/SPENDING PROGRESS<sup>3</sup>

Total Budget: \$120,000.00

Administrative Services' Fiscal Report (July 01, 2023 - November 30, 2023)

(34%) 41,271.91

■Spent ■ Remaining

(66%) \$78,728.09

#### Transportation

Top Supportive Services

Provided

#### \$3,174.76

Average Cost to Serve DCHS Youth Initiative Customer⁴

#### PROGRAM RESULTS



# 100%

Customer Contact PY Goal: 100%

\$18.88

Average Wage of Placement <sup>6</sup> PY Goal: \$13.50/hr

# Food Service

Top Industry of Placement

The Douglas County Youth Employment Program was excited to have its first registered pre-apprenticeship with Restaurant Youth Registered Apprenticeship (RYRA).

#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$157,082

Aggregate New Worker Earnings from Placements<sup>7</sup>

#### **SUCCESS STORIES**

Chloe was unemployed when she entered the Douglas County Youth Employment Program in August 2023 and was interested in gaining employment. Chloe has a long-term goal to be employed in the medical field and she is interested in medical apprenticeships. Chloe has two children and child care is a barrier. The Douglas County Youth Employment Program Workforce Specialist assisted Chloe with updating her resume and completing a career assessment. The Workforce Specialist has been emailing Chloe medical apprenticeship opportunities that she may be interested in and her goal is to begin sometime in early 2024. The Workforce Specialist gave Chloe a list of free mental health providers, as she was also experiencing some mental health issues from recently experiencing and fleeing from a domestic violence situation.

Chloe was proactive in applying for jobs after she updated her resume and obtained her goal of employment with Bath and Body Works and a second job cleaning a post office. Chloe is researching which apprenticeship she would like to apply for and her goal is to begin one as soon as she is accepted. Chloe accomplished her goal of applying for and getting CCAP for her children as well as SNAP. Chloe is in a stable living situation with her grandparents. Chloe found a mental health agency where she can begin counseling for her and her children.

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> Connecting Colorado Activity Summary Report
- <sup>3</sup> Administrative Services' Fiscal Report
- <sup>4</sup> Program Dashboard
- <sup>5</sup> Connecting Colorado Class & Services List Report
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