



REFERRALS/CASELOAD

423
Referrals¹

100%
Referrals Contacted by ADW!²

294
Attended Orientation

70%
Show Rate



1,112

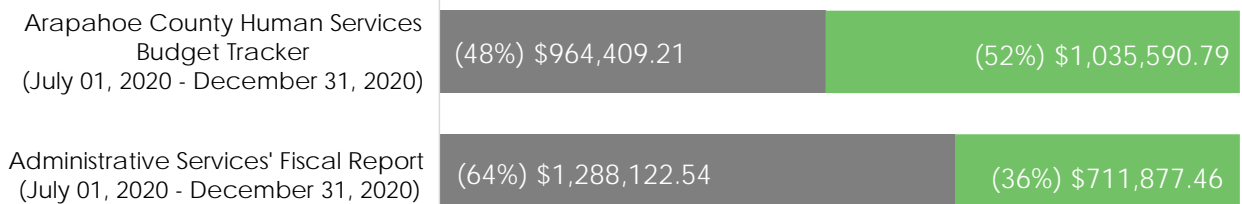
Year-to-Date (YTD) Caseload³

YTD Goal: 600
% of YTD Goal: 185%
PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: \$2,000,000.00

■ Spent ■ Remaining



Transportation
Top Supportive Services
Provided

\$1,158.38
Average Cost to Serve
TANF Customer⁴

PROGRAM RESULTS

20.95%

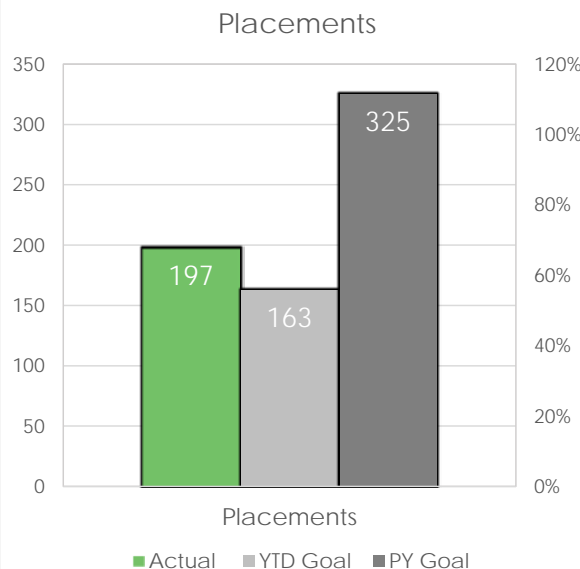
Entered Employment⁵
Arapahoe County
State Goal: 20.29%

64%

Workforce Participation Rate⁶
Arapahoe County
State Goal: 50%

72%

Workforce Participation Rate⁷
Arapahoe/Douglas Works!
State Goal: 50%



127

Average Days Until Placement
PY Goal: 90 Days

\$16.39

Average Wage of Placement⁸
PY Goal: \$12.50/hr

Healthcare

Top Industry of Placement⁶
2nd: Warehouse
3rd: Retail

PROGRAM HIGHLIGHTS

On December 9th, we learned that the CW STEP program received the **National Association of Workforce Development Professionals (NAWDP) Workforce Program of the Year Award!**

The CW STEP Team (Colorado Works and Business Services) at Arapahoe/Douglas Works! was one of the highest performers in the state with the CW STEP Program leading the state in *wage of placements, number of livable wage placements, and total number On-the-Job Training placements!*

We are so proud of the work that the CW STEP team (Aracely Escalante, Nick Brandt, Kat Plaza, Stephanie Mufic, Rodney Lanham)

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$1,200,912

Tax Savings as a Result of TANF Placements⁹

\$6,715,966

Aggregate New Worker Earnings from Placements¹⁰



\$7,916,878

Total Benefit (Economic Impact)¹¹

For every \$1 public dollar spent, the community gets back \$6.15 in tax savings and new worker earnings!

SUCCESS STORIES

K.F. recently fled an abusive relationship and moved to Colorado with her 14 year old son for a fresh start. She was in need of housing and full-time employment. K.F. is a licensed C.N.A., but did not have any type of support system in Colorado, and relied heavily on her Workforce Specialist to connect her to community resources and support. She was offered supportive services for transportation, work clothes and storage fees. K.F. was connected to Aurora Warms The Night and obtained motel vouchers that helped to bridge the gap while obtaining stable housing. K.F. also worked with her Workforce Specialist to obtain the deposit and move-in fees for an apartment.

K.F. was able to obtain a job as a C.N.A. working full-time making \$18.26 an hour! In addition, she was able to obtain stable housing using the community resources that her Workforce Specialist connected her with. K.F. is no longer receiving TANF and has been referred to the Post-TANF program!

NOTES/SOURCES

¹ Monthly Report Card

² TextPRO/Human Services Referral Spreadsheet

³ ADWI Program Dashboard

⁴ Administrative Services' Fiscal Report

⁵ CBMS

⁶ EDB WPR - All Families - Sample

⁷ Colorado Works Program Staff

⁸ Industry Tracking Sheet

⁹ Average Annual Payment* multiplied by YTD Placements
*Average for a family of 3 per Center on Budget and Policy Priorities

¹⁰ Sum total of Tax Savings as a Result of Program Placements

¹¹ Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report

REFERRALS/CASELOAD

99
Referrals¹

48
Enrollments²

48%
Orientation Show Rate

77%
Program Participation Rate



146

Year-to-Date (YTD) Caseload³

YTD Goal: 125
% of YTD Goal: 117%
PY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker
(July 01, 2020 - December 31, 2020)

(30%) \$177,568.10

(70%) \$422,431.90

Administrative Services' Fiscal Report
(July 01, 2020 - December 31, 2020)

(38%) \$226,145.31

(62%) \$373,854.69

Transportation
Top Supportive Services
Provided

\$1,548.94
Average Cost to Serve
PTW Customer⁴

PROGRAM RESULTS

n/a

Participant Check-Ins (Total)⁴
PY Goal: 800

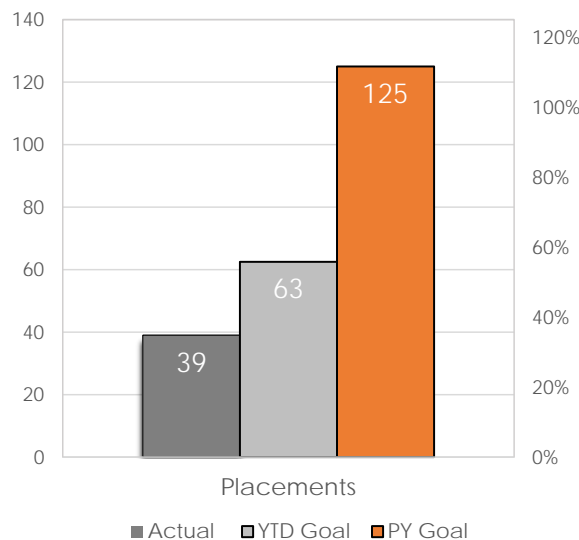
n/a

Participant Check-Ins (Unique)
PY Goal: 300

n/a

Average Monthly Participant
Check-Ins

Placements



50

Average Days Until Placement⁶
PY Goal: 90 Days

\$17.70

Average Wage of Placement⁶
PY Goal: \$12.50/hr

Transportation

Top Industry of Placement⁶
2nd: Retail

PROGRAM HIGHLIGHTS

Monika presented the final version of the Parents to Work Prezi Orientation and she did an outstanding job! The presentation is now more visual, as Monika made it a point to include as little text as possible. There are also many opportunities to engage the participants, including at the end where the presenter does a Q&A session with the participants. We hope the the revamp will spark more interest and make participants excited to join the program!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$1,344,158

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$6.35 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Sarah joined the Parents to Work program in October 2020. She has been injured a few months prior and was unable to work. Lack of employment resulted in lack of child support payments and accumulation of arrears. She was ordered by the court to join the Parents to Work program and find employment in order to avoid jail time and have a chance to see her children. When Sarah came into the program she was stressed, discouraged and wasn't sure if she even had an ability to fulfill the court-ordered obligations. Sarah was offered intensive case management with weekly meetings with her Workforce Specialist. She was invited to take a career assessment to explore her strengths and abilities, which laid the foundation for career exploration. She has found that she has excellent customer skills and is highly accurate and analytical. Taking into account her physical abilities, the Workforce Specialist helped Sarah search for remote employment opportunities. She has attended the Resume workshop and build a current, targeted resume. Sarah has discovered a gap in her technology skills and skills required by employers. She also lacked the equipment required for remote work. Encouraged by her Workforce Specialist, Sarah has attended Virtual Work Readiness Program offered by Arapahoe Community College, increasing her skills and providing her with a new laptop for remote work. Sarah has also built a budget with her Workforce Specialist and learned principles of financial management and budgeting to ensure her income was sufficient for her needs. As a result of participation in the Parents to Work program, and newly obtained skills, Sarah was able to find employment with TTEC as a Customer Service Representative. The position is fully remote and not only provides Sarah with needed income, but also allows for the flexibility to complete other court-ordered requirements. Sarah is on a path to self-sufficiency and will be able to reunite with her children in the near future!

Sarah also stated that she feels good about herself and has found new confidence which motivates her to stay on track and pursue her goals!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ ADW! Program Dashboard

⁴ Connecting Colorado Class & Services List Report

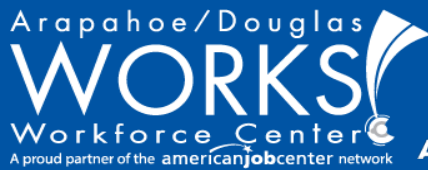
⁵ Administrative Services' Fiscal Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



ARAPAHOE COUNTY

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - December 31, 2020)

December Report (25% into PY/75% Remaining)

REFERRALS/CASELOAD

382
Referrals¹

156
Attended Orientation²

41%
Show Rate



251

Year-to-Date (YTD) Caseload²

YTD Goal: 720
% of YTD Goal: 35%
PY Goal: 2,880

BUDGET/SPENDING PROGRESS

Total Budget: \$915,111.96

■ Spent ■ Remaining

Arapahoe County Human Services Budget Tracker
(Funding Period: October 1, 2020 - September 30, 2021)

(17%) \$152,144.92

(83%) \$762,967.04

Administrative Services' Fiscal Report
(October 1, 2020 - December 31, 2020)

(19%) \$169,348.12

(81%) \$745,763.84

Transportation
Top Supportive Services
Provided

\$606.16
Average Cost to Serve
SNAP Customer⁴

PROGRAM RESULTS

n/a

Workshop Attendance²
PY Goal: 300

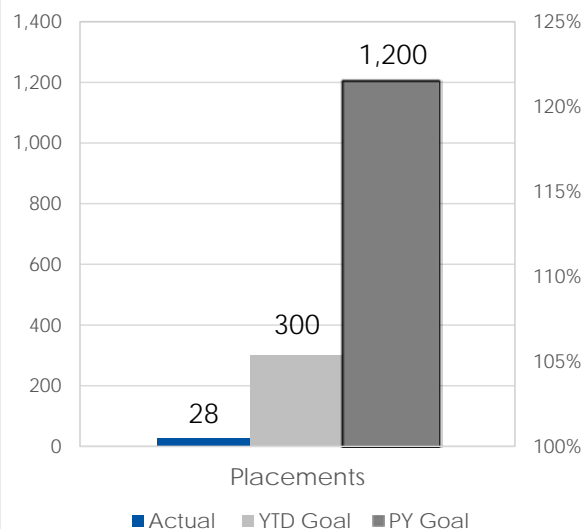
94

Work Activity Participation³
PY Goal: TBD

pending

Average Days
Until Placement³
PY Goal: TBD

Placements



\$14.62

Average Wage of Placement⁵
PY Goal: \$12.50/hr

pending

Enhanced Funding
PY Goal: n/a

Retail

Top Industry of Placement
2nd: Food Service
3rd: Healthcare

PROGRAM HIGHLIGHTS

During this performance year (starting in October), the Arapahoe County Employment First Program has already served 382 households; the majority of customers are participating in activities that increase their employability. This is a phenomenal accomplishment given the COVID-19 pandemic and resulting challenges. The Employment First Program has been able to provide participants with intensive case management, job search support, resume critique, referrals to workshops at Arapahoe/Douglas Works!, access to virtual job fairs and hiring events, tuition support for post-secondary education and certifications, as well as supportive services including: transportation assistance, books & supplies, utility assistance, clothing for new employment, hygiene items, GED workbooks, and much more!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$42,672

Tax Savings as a Result of SNAP Placements⁶

\$851,469

Aggregate New Worker Earnings from Placements⁷



\$894,141

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$5.28 in tax savings and new worker earnings!

SUCCESS STORIES

Ahmed was a voluntary participant with the Employment First Program and completed orientation on 9/21/2020. He was working as an Uber driver until late March 2020, but was impacted by COVID-19. He wanted to enroll in a CDL-A training program, but couldn't afford to pay \$3,500 for the training. After working with him for several months, Ahmed was approved for CDL funding. Ahmed will be completing his training before the end of January 2021! His CDL certification will allow him to earn a livable wage which will lead to self-sufficiency!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADW! Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of Program Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



Douglas County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - December 31, 2020)

December Report (25% into PY/75% Remaining)

REFERRALS/CASELOAD

86

Attended Orientation²



44

Year-to-Date (YTD) Caseload²

YTD Goal: 150
 % of YTD Goal: 29%
 PY Goal: 600

BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent ■ Remaining

Administrative Services' Fiscal Report
 (October 1, 2020 - December 31, 2020)

(21%) \$20,570.83

(79%) \$75,791.32

Transportation
 Top Supportive Services
 Provided

\$467.52
 Average Cost to Serve
 SNAP Customer⁴

PROGRAM RESULTS

n/a

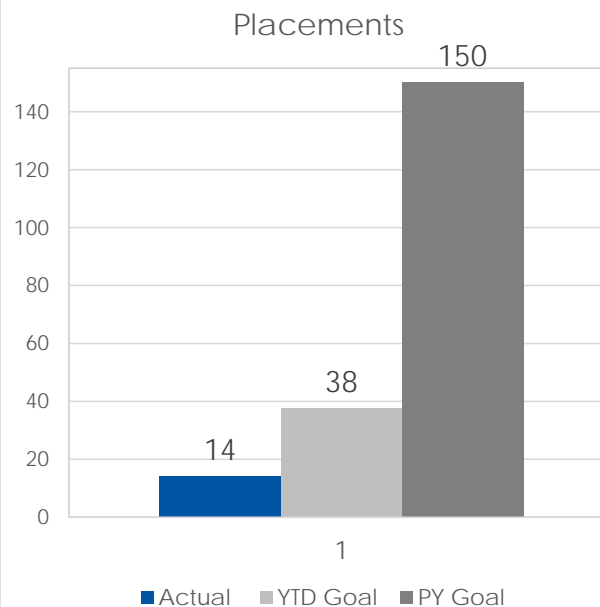
Workshop Attendance²
 PY Goal: 120

94

Work Activity Participation³
 PY Goal: TBD

pending

Average Days
 Until Placement³
 PY Goal: TBD



\$18.42

Average Wage of Placement⁴
 PY Goal: \$12.50/hr

pending

Enhanced Funding
 PY Goal: n/a

Healthcare

Top Industry of Placement
 2nd: Food Service
 3rd: Transportation

PROGRAM HIGHLIGHTS

For the month of December, the Douglas County Employment First Program had an average wage of placement of \$22.30! This is a phenomenal accomplishment given the COVID-19 pandemic and resulting challenges. In addition to a raise in average wage of placement, enrollments and caseloads are also increasing!

The Employment First Program has been able to provide participants with intensive case management, job search support, resume critique, referrals to workshops at Arapahoe/Douglas Works!, access to virtual job fairs and hiring events, tuition support for post-secondary education and certifications, as well as supportive services including: transportation assistance, books & supplies, utility assistance, clothing for new employment, hygiene items, GED workbooks, and much more!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$21,336

Tax Savings as a Result of SNAP Placements⁴

\$536,390

Aggregate New Worker Earnings from Placements⁷



\$557,726

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$27.11 in tax savings and new worker earnings!

SUCCESS STORIES

Grey, a single father and transplant from California, moved to the area for a new start. Grey came to Employment First very interested in obtaining his CDL. Grey was very detailed and professional through the process of enrolling in his CDL and officially started earlier this month. Grey said that he is humbled and is thankful for this opportunity. Grey's Workforce Specialist has no doubt he will be a future success story after the completion of his CDL course and finding sustainable employment.

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADW! Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of SNAP Placements and Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

REFERRALS/CASELOAD

23
Referrals¹

20
Ineligible Referrals¹

13%
Successful Referrals

6
New Enrollments²



39

Year-to-Date (YTD) Caseload²

YTD Goal: 13
 % of YTD Goal: 312%
 PY Goal: 25

BUDGET/SPENDING PROGRESS³

Total Budget: \$77,000.00

■ Spent ■ Remaining

Administrative Services' Fiscal Report
 (July 01, 2020 - December 31, 2020)

(60%) \$45,925.34

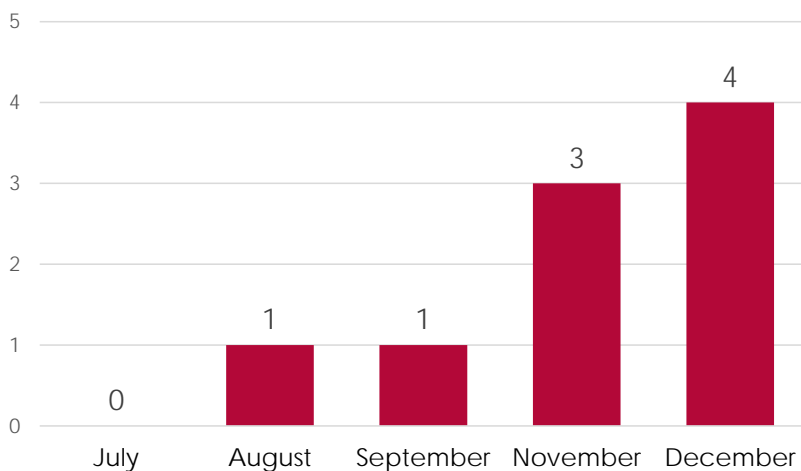
(40%) \$31,074.66

Education
*Top Supportive Services
 Provided*

\$1,177.57
*Average Cost to Serve
 DCHS Youth Initiative Customer⁴*

PROGRAM RESULTS

Placements



103

Workforce Preparation Activities Provided⁵
 PY Goal: 25

\$12.63

Average Wage of Placement⁶
 PY Goal: \$12.50/hr

Retail

*Top Industry
 of Placement*

PROGRAM HIGHLIGHTS

The Douglas County Youth Employment Program's increased outreach with the Douglas County Library District's Adult Literacy Program and Arapahoe Community College highlights improved program outcomes. The Douglas County Library District's Adult Literacy Program provides in-depth GED preparation and a free tutoring resource based on the pairing of a one-on-one tutor and comprehensive software called Aztec. Participants benefit from this intensive academic rigor and the GED preparation materials like the GED official practice tests and flashcards. Arapahoe Community College's leaders, Jodi Terwilliger-Stacey and Anna del Rosario connected participants with Financial Aid and Scholarship assistance, pathways advising, and planning. The Douglas County Youth Employment Program's youth leaders increased their engagement with ACC's New Student Orientation, the low-income and first-generation participants complete FAFSA, qualify for the Pell Grant, and enroll in college classes! #TogetherWeThrive

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$105,082

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$2.29 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Julian S. was referred to the Douglas County Youth Employment Program by Claire Collins from the Koy | Dingboom | Oates, LLC Attorneys at Law. His court involvement stems from his time management preferences where he was highly engaged in his work over his schooling.

Workforce Specialist Flores provided the customer a team including his mother, a case manager from Douglas County Human Services, and his GAL. The streamlined and combined meetings provided an opportunity for him to update the provided team that he values his job so highly because he assists an elderly woman in a caregiving capacity. He was focusing on this position because her health was a top concern for him. Workforce Specialist Flores provided Mathematica's Goal4It! Goal-setting strategies and best practices to help the customer identify his competing priorities and the time he was dedicated to each section. She provided time management counseling with a tracking sheet to record all of his activities including schooling and his job.

This combined case staffing, goal-setting lessons, and time relating his goals to his passion for baseball resulted in him taking ownership of his goals. He has an organized method of recording his progress to increase his effectiveness as an employee and student. He improved his time management skills resulting in a more balanced schedule. He now focuses on what is required for his educational, training, and employment goals for court and his aspirations to be a general contractor and financial investor.

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ Administrative Services' Fiscal Report

⁴ Program Dashboard

⁵ Connecting Colorado Class & Services List Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent