



REFERRALS/CASELOAD

565
Referrals¹

100%
Referrals Contacted by ADW!²

396
Attended Orientation

70%
Show Rate



1,254

Year-to-Date (YTD) Caseload³

YTD Goal: 804
% of YTD Goal: 156%
PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: \$2,000,000.00

■ Spent ■ Remaining

Arapahoe County Human Services
Budget Tracker
(July 01, 2020 - January 31, 2021)

(67%) \$1,334,526.17

(33%) \$665,473.83

Administrative Services' Fiscal Report
(July 01, 2020 - February 28, 2021)

(83%) \$1,651,083.77

(17%) \$348,916.23

Transportation
Top Supportive Services
Provided

\$1,316.65
Average Cost to Serve TANF
Customer⁴

PROGRAM RESULTS

27.02%

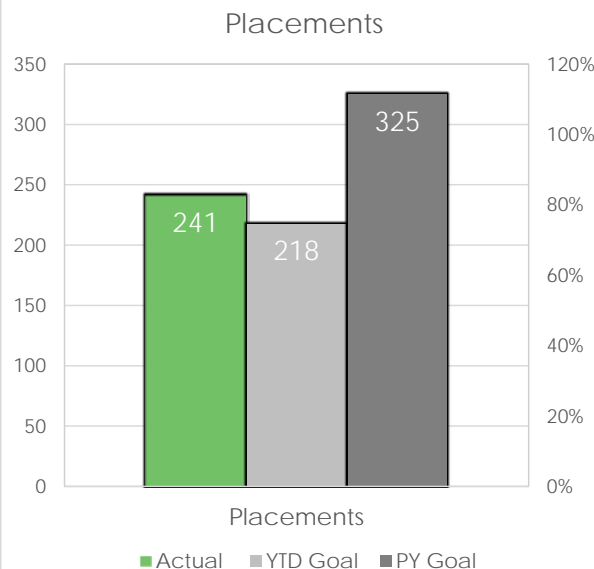
Entered Employment⁵
Arapahoe County
State Goal: 24.36%

51.01%

Workforce Participation Rate⁶
Arapahoe County
State Goal: 50%

74.00%

Workforce Participation Rate⁷
Arapahoe/Douglas Works!
State Goal: 50%



219

Average Days Until Placement
PY Goal: 90 Days

\$16.13

Average Wage of Placement⁸
PY Goal: \$12.50/hr

Healthcare

Top Industry of Placement⁶
2nd: Retail
3rd: Food Service

PROGRAM HIGHLIGHTS

The cumulative Employment Entry rate for Arapahoe County reached 27% for the month of January. Arapahoe County and Arapahoe/Douglas Works! have come up with a new process to address the missed employment report which has directly contributed to this improvement.

As a result, Arapahoe County is now ranked second in the state in this crucial performance measure!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$1,469,136

Tax Savings as a Result of TANF Placements⁹

\$8,085,646

Aggregate New Worker Earnings from Placements¹⁰



\$9,554,782

Total Benefit (Economic Impact)¹¹

For every \$1 public dollar spent, the community gets back \$5.79 in tax savings and new worker earnings!

SUCCESS STORIES

Michelle is a single mother of two children, ages 12 and 15. In June 2020, Michelle lost her job in the food service due to COVID-19. After losing her job, Michelle was in need of financial assistance and applied to the Colorado Works! program for support. Michelle was very interested in finding a new career path and set out to gain new skills to pursue her desired career path of one day becoming a bank teller. With all of this determination, Michelle started to look for upskilling resources to eventually find employment and reach financial stability. To assist Michelle in overcoming the challenges she was facing, support for transportation and new work clothes after finding employment was provided.

Through the Colorado Works! program, Michelle was also enrolled in the Virtual Work Readiness Program (VWRP) through Arapahoe Community College which was a program that was established through CARES Act funding to support individuals affected by COVID-19. Through the program, Michelle received computer skills training and was provided a laptop to keep for personal use after completion of the course. Michelle enrolled in the VWRP and gained computer skills necessary for any job. After completing the program, Michelle stated that she felt more confident and marketable for her job search. Michelle then enrolled in the Bank Works program through Emily Griffith to learn more about banking. Because Michelle wanted to gain experience handling money, she started applying for jobs as a cashier. In early February, Michelle was able to secure employment at Goodwill as a cashier making \$12.32 per hour.

Michelle states that she is excited for her future and does not expect to need assistance from the Colorado Works! program in the near future. Michelle is now on a stable path to reach her goals and be self-sufficient!

NOTES/SOURCES

¹ Monthly Report Card

² TextPRO/Human Services Referral Spreadsheet

³ ADWI Program Dashboard

⁴ Administrative Services' Fiscal Report

⁵ CBMS

⁶ EDB WPR - All Families - Sample

⁷ Colorado Works Program Staff

⁸ Industry Tracking Sheet

⁹ Average Annual Payment* multiplied by YTD Placements
*Average for a family of 3 per Center on Budget and Policy Priorities

¹⁰ Sum total of Tax Savings as a Result of Program Placements

¹¹ Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report

REFERRALS/CASELOAD

137
Referrals¹

68
Enrollments²

50%
Orientation Show Rate

76%
Program Participation Rate



166

Year-to-Date (YTD) Caseload³

YTD Goal: 168
% of YTD Goal: 99%
PY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker
(July 01, 2020 - January 31, 2021)

(39%) \$234,809.10

(61%) \$365,190.90

Administrative Services' Fiscal Report
(July 01, 2020 - February 28, 2021)

(48%) \$290,995.00

(52%) \$309,005.00

Transportation
Top Supportive Services
Provided

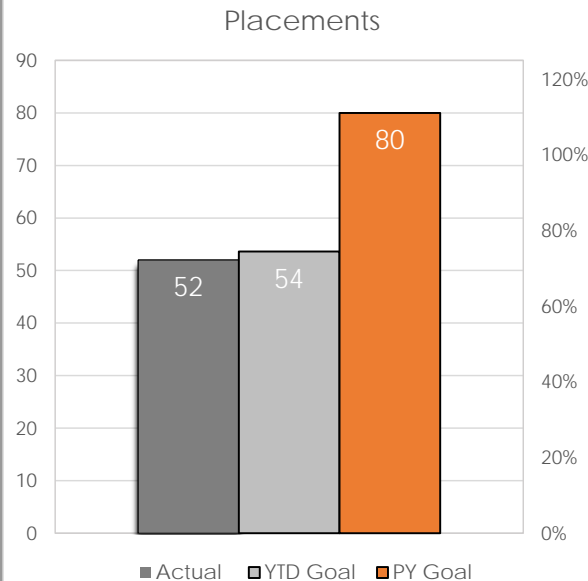
\$1,752.98
Average Cost to Serve PTW
Customer⁴

PROGRAM RESULTS

16
Positive Program Exitors
PY Goal: 70

14
Neutral Program Exitors
PY Goal: 10

97%
% of Employment
Goal



52
Average Days Until Placement⁶
PY Goal: 90 Days

\$18.24
Average Wage of Placement⁶
PY Goal: \$12.50/hr

Transportation
Top Industry of Placement⁶
2nd: Construction

PROGRAM HIGHLIGHTS

Parents to Work is in the process of updating our Supportive Services guideline. We will be updating our guideline to better support the 2-generational model and will now be allowing additional supportive services to be provided to our participants' children when and if they are in need. Some of the items we will be able to purchase include clothing, technology needed for school, school supplies, basic necessities, tuition fees, camp fees, and much more!

We are very excited to be able to provide this service as additional support to our struggling parents!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$1,792,211

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$6.78 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Feliz came into the program after going through a tough separation. The customer wanted to get some skills to make her more marketable to get a job so she was not dependent on the child support from her children's father. The customer was taking care of her 2 children and providing for them, and she just wasn't making ends meet. She understood that she couldn't do the work that she was used to doing because COVID-19 had caused her to lose her job. Feliz and her Workforce Specialist talked and came up with the game plan of getting her certified as a forklift driver to help her get a job working on a forklift. Also, she was made aware that FedEx would be having a hiring event and the forklift certification would look good if she applied for that job. Feliz was also trying to get jobs working from home as well in order to be there to help her children.

With the confidence from the accomplishment of gaining her forklift certification, Feliz began to apply for jobs in the warehouse and looked into jobs where she could work from home as well. She then started to get hits on her applications and was going to an interview with Amazon, when she was called by a temporary service with a better opportunity, which was to work from home with Arapahoe County!

Feliz got the job working for Arapahoe County and she is making a wage of \$14.83 per hour and can now afford to take care of her daughters. This is an example of the 2-Gen approach at Arapahoe County to work to pull the entire family out of poverty by working with the custodial party (as well as the non-custodial parties). Feliz is well on her way to success, her 6 month retention bonus, and graduating from the program! □

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ ADW! Program Dashboard

⁴ Connecting Colorado Class & Services List Report

⁵ Administrative Services' Fiscal Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



ARAPAHOE COUNTY

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - February 28, 2021)

February Report (42% into PY/58% Remaining)

REFERRALS/CASELOAD

571

Referrals¹

100%

Referrals Contacted by ADW!⁴

252

Attended Orientation²

44%

Show Rate



249

Year-to-Date (YTD) Caseload²

YTD Goal: 252
% of YTD Goal: 99%
FY Goal: 600

BUDGET/SPENDING PROGRESS

Total Budget: \$915,111.96

■ Spent ■ Remaining

Arapahoe County Human Services Budget Tracker
(October 1, 2020 - January 31, 2021)

(24%) \$218,824.50

(76%) \$696,287.46

Administrative Services' Fiscal Report
(October 1, 2020 - February 28, 2021)

(33%) \$298,159.63

(67%) \$616,952.33

\$1,197.43

Average Cost to Serve SNAP
Customer⁵

PROGRAM RESULTS

235

Supportive Services
Approved YTD

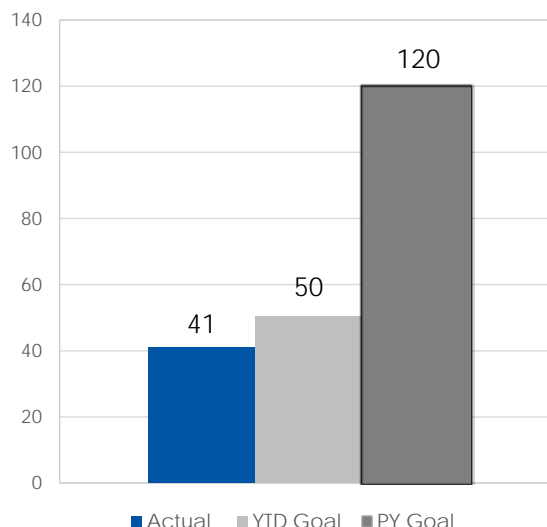
12

Training & OJT Experiences
Approved YTD

Transportation

Top Supportive Services⁴
2nd: Books & Supplies
3rd: GED

Placements



250

Work Activity Participation³
PY Goal: 570

\$15.89

Average Wage of Placement⁵
PY Goal: \$12.50/hr

Construction

Top Industry of Placement
2nd: Transportation
3rd: Retail

PROGRAM HIGHLIGHTS

During this performance year (starting in October), the Arapahoe County Employment First Program has already authorized 235 separate supportive service requests to customers participating in activities that increase their employability!

The Employment First Program has also been able to provide participants with intensive case management, job search support, resume critique, referrals to workshops at Arapahoe/Douglas Works!, access to virtual job fairs and hiring events, tuition support for post-secondary education and certifications, and much more!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$62,484

Tax Savings as a Result of SNAP Placements⁶

\$1,355,099

Aggregate New Worker Earnings from Placements⁷



\$1,417,583

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$4.75 in tax savings and new worker earnings!

SUCCESS STORIES

Amanda completed orientation in September 2020. She came to the Employment First Program uncertain of her career projection. Amanda is a caregiver for her mother, who has a lot of health limitations, so she would have to find something that would work with her familial obligations. She was also working part-time with Instacart trying to make ends meet. In December 2020, Amanda found employment in the retail industry selling natural health products and is now earning higher wages with benefits. Amanda is very passionate about the products she is selling and is thrilled to bring her love of gardening together with her passion for natural health and self-care. Amanda has also increased her hours with Instacart.

As of February 2021, Amanda is self-sufficient and off of SNAP benefits!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADW! Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of Program Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



Douglas County

Arapahoe/Douglas Works! (ADW!)

FY20 (October 1, 2020 - September 30, 2021)

February Report (42% into PY/58% Remaining)

REFERRALS/CASELOAD

145

Attended Orientation²

100%

Referrals Contacted by ADW!²



193

Year-to-Date (YTD) Caseload²

YTD Goal: 105
% of YTD Goal: 184%
FY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent ■ Remaining

Administrative Services' Fiscal Report
(October 1, 2020 - February 28, 2021)

(35%) \$34,004.96

(65%) \$62,357.19

\$176.19

Average Cost to Serve SNAP
Customer⁵

PROGRAM RESULTS

87

Supportive Services
Approved YTD

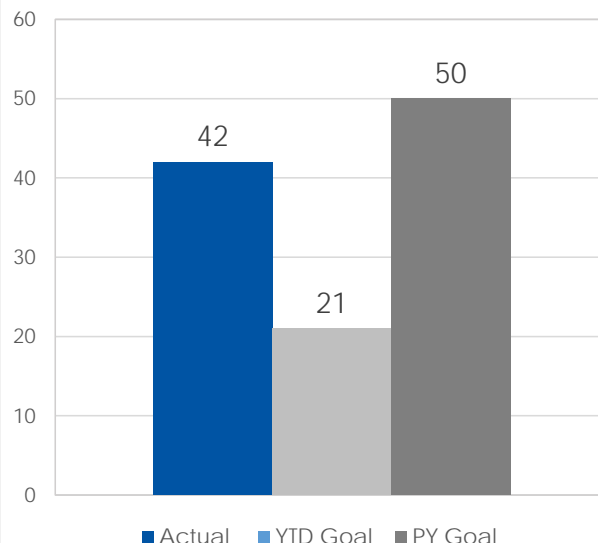
7

Training & OJT Experiences
Approved YTD

Transportation

Top Supportive Services⁴
2nd: GED
3rd: Books & Supplies

Placements



100

Work Activity Participation³
PY Goal: 200

\$21.82

Average Wage of Placement⁵
PY Goal: \$12.50/hr

IT

Top Industry of Placement
2nd: Construction
3rd: Hospitality

PROGRAM HIGHLIGHTS

In this last month, the Douglas County Employment First Program had an average wage of placement of \$25.09!

This is a phenomenal accomplishment given the COVID-19 pandemic and resulting challenges! In addition to a raise in the average wage of placement, enrollments and caseloads are also increasing. The Employment First Program has been able to provide participants with intensive case management, job search support, resume critique, referrals to workshops at Arapahoe/Douglas Works!, access to virtual job fairs and hiring events, tuition support for post-secondary education and certifications, as well as supportive services including, but not limited to: transportation assistance, books and supplies, clothing for new employment, hygiene items, GED workbooks, and much more!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$64,008

Tax Savings as a Result of SNAP Placements⁶

\$1,906,195

Aggregate New Worker Earnings from Placements⁷



\$1,970,203

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$57.94 in tax savings and new worker earnings!

SUCCESS STORIES

Maria is one of the most motivated and engaged participants in the Douglas County Employment First Program! Maria is a driven and energizing individual. She has a drive to pursue her passions of public speaking and facilitation of training. Maria is currently in training for her Adult Learning Training Certification. This is a career change for Maria, after many years of housing compliance, she is now turning a hobby into a career. Maria has participated in and won an award for speaking through the Toast Master's forum. She is constantly growing as an individual and her kindness and confidence are contagious. Recently, Maria has begun interviewing with the Colorado Crisis line to assist in Domestic Violence education and awareness and is hopeful to speak with high school age young adults to bring information and resources to a vulnerable subset of our community.

It has been a pleasure to work with Maria and we are excited to see what her future has in store!

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² ADW! Program Dashboard

³ Activity Tracking Sheet

⁴ Administrative Services' Fiscal Report

⁵ CDHS EF Employment Report

⁶ Average Annual Payment* multiplied by YTD Placements

*Provided by Center on Budget and Policy Priorities

⁷ Sum total of Tax Savings as a Result of SNAP Placements and Placements

⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

REFERRALS/CASELOAD

27
Referrals¹

27
Ineligible Referrals¹

0%
Successful Referrals

6
New Enrollments²



39

Year-to-Date (YTD) Caseload²

YTD Goal: 17
 % of YTD Goal: 233%
 PY Goal: 25

BUDGET/SPENDING PROGRESS³

Total Budget: \$77,000.00

■ Spent ■ Remaining

Administrative Services' Fiscal Report
 (July 01, 2020 - February 28, 2021)

(76%) \$58,547.05

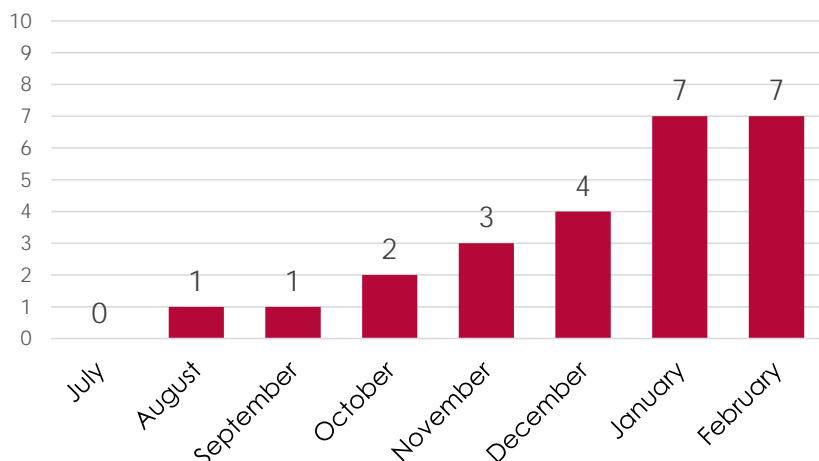
(24%) \$18,452.95

Transportation
 Top Supportive Services
 Provided

\$1,501.21
 Average Cost to Serve DCHS
 Youth Initiative Customer⁴

PROGRAM RESULTS

Placements



116

Workforce Preparation Activities Provided⁵
 PY Goal: 25

\$13.71

Average Wage of Placement⁶
 PY Goal: \$12.50/hr

Food Service

Top Industry
 of Placement

PROGRAM HIGHLIGHTS

A new referral source for the Douglas County Youth Employment Program is the Douglas County School District's Work-Based Learning Department.

Staff will work together to get current Douglas County students paid work-based learning opportunities with partnerships in businesses, higher education institutions, and other training providers!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$199,618

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$3.41 in tax savings and new worker earnings!⁸

SUCCESS STORIES

Vannah G. is a Douglas County Youth Employment Program success story. She was referred by her mother, Celia. Due to COVID-19, Vannah is taking a break from her undergraduate schooling at Arapahoe Community College. Workforce Specialist Flores provided Mathematica's Goal4It! Techniques as Vannah plans for her career pathways endeavors as they worked through labor market information and research of different training and employers.

Vannah is a success story because she is capitalizing on the virtual correspondence and completed a work-based learning application that was reviewed highly by other adult employment programs. The Adult Workforce Specialist named Vannah's materials as great templates for an engaging and tailored resume, succinct cover letter, and in-depth labor market analysis.

NOTES/SOURCES

¹ Referral Tracking Spreadsheet

² Connecting Colorado Activity Summary Report

³ Administrative Services' Fiscal Report

⁴ Program Dashboard

⁵ Connecting Colorado Class & Services List Report

⁶ Connecting Colorado Client Query Report

⁷ Average Wage of Placement multiplied by number of placements

⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent