PROGRAM RESULTS

Transportation
Top Supportive Services Provided

- 702 Referrals
- 100% Referrals Contacted by ADW!
- 500 Attended Orientation
- 71% Show Rate

BUDGET/SPENDING PROGRESS

Arapahoe County Human Services Budget Tracker
(July 01, 2021 - April 30, 2022)

(81%) $2,216,885.16
(19%) $533,114.84

Administrative Services' Fiscal Report
(July 01, 2021 - March 31, 2022)

(81%) $2,216,295.35
(19%) $533,704.65

Total Budget: $2,750,000.00

YTD Goal: 996
% of YTD Goal: 140%
PY Goal: 1,200

Placements

- 279 Actual
- 270 YTD Goal
- 325 PY Goal

- 34.77% Entered Employment
  Arapahoe County
  State Goal: 30.68%

- 40.32% Workforce Participation Rate
  Arapahoe County
  State Goal: 50%

- 77.00% Workforce Participation Rate
  Arapahoe/Douglas Works!
  State Goal: 50%

- 112 Average Days Until Placement
  PY Goal: 90 Days

- $17.64 Average Wage of Placement
  PY Goal: $12.50/hr

- Health & Wellness
  Top Industry of Placement
  2nd: Hospitality
  3rd: Retail
Irene is a single mother who was behind on her rent and looking for the opportunity to become a Peer Support Specialist at a Rehab/Recovery center. She had applied to several different community centers and programs. Irene had a record and also needed to obtain her GED. She was only one subject exam away from obtaining her GED. Irene and her Workforce Specialist talked about the different employers that she had applied for. She had one potential job lined up, but was waiting to hear from the employer for the official offer. They also talked about the Work Based Learning program and how it would allow her to gain some additional experience, working at an employer of her choice and earn income while working (that would not count against her TANF). Her Workforce Specialist also sent her rental assistance resources and told her that the TANF program could potentially support with rent. They also discussed getting her GED, but Irene’s main focus was finding employment and catching up on rent and her other bills. Irene and her Workforce Specialist worked to get her referred to the Work Based Learning program. One of the Business Development Representatives reached out to the employer Irene was interested in, and coordinated a placement once the employer agreed to hiring her, allowing Irene to begin working there, earning $29.29 an hour!

The Colorado Works! Program was also able to help support her with one month of rental assistance to prevent her from being evicted from her apartment, and provided help with clothing and transportation funds to help Irene to prepare for her new job. Irene is now easing into her new position and is loving the job!
**Parents to Work**

**Arapahoe/Douglas Works! (ADW!)**

**PY21** (July 1, 2021 - June 30, 2022)

April Report (83% into PY/17% Remaining)

**Year-to-Date (YTD) Referrals/Caseload**

- **190** Referrals
- **91** Enrollments
- **48%** Orientation Show Rate
- **69%** Program Participation Rate

**Budget/Spending Progress**

- **Total Budget:** $600,000.00
- **Arapahoe County Human Services Budget Tracker** (July 01, 2021 - April 30, 2021)
  - (56%) $335,309.44
  - (44%) $264,690.56
- **Administrative Services' Fiscal Report** (July 01, 2021 - March 31, 2022)
  - (56%) 335,309.46
  - (44%) 264,690.54

**Program Results**

- **32** Positive Program Exitors
  - PY Goal: 70
- **14** Neutral Program Exitors
  - PY Goal: 10
- **93%** % of Employment Goal

- **69** Placements
- **62** Average Days Until Placement
  - PY Goal: 90 Days
- **$20.43** Average Wage of Placement
  - PY Goal: $12.50/hr
- **Transportation**
  - Top Industry of Placement
  - 2nd: Accommodation & Food Services
The Parents to Work program has held the first in-person orientation since March 2020! The team held two in-person orientation events in the month of April, with the first event reaching 100% participation rate!

It is a goal of the Parents to Work team to increase in-person service delivery to better assess needs and barriers to employment. The team has also helped a customer secure On-the-Job Training with the Shiloh House and is working collaboratively with the Business Services Team to promote more Work-Based Learning activities for other customers!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

$2,136,867

Aggregate New Worker Earnings from Placements

For every $1 public dollar spent, the community gets back $7.86 in tax savings and new worker earnings!

SUCCESS STORIES

A customer came into the Parents to Work program to obtain help with securing stable employment. The customer is a custodial parent whose obstacle to finding employment was lack of childcare for her newborn baby. The customer wanted to find a position to work from home in order to mitigate this obstacle. The customer also wanted to increase her employability by building a new resume that she would be proud of. She was provided intensive case management from the Parents to Work team, and worked with her Workforce Specialist to enroll and attend virtual resume class, interviewing workshop and familiarize herself with job search engines such as Connecting Colorado and Linkedin. She was then able to find a work-from-home position with Aerotek making $17.50. This customer was provided support to help her navigate new circumstances and better time-manage in order to both work and take care of her baby. She has now received an employment bonus and as a custodial parent, will be ready to graduate from the Parents to Work program shortly!

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 Connecting Colorado Activity Summary Report
3 ADW! Program Dashboard
4 Connecting Colorado Class & Services List Report
5 Administrative Services' Fiscal Report
6 Connecting Colorado Client Query Report
7 Average Wage of Placement multiplied by number of placements
8 Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
Arapahoe County
Arapahoe/Douglas Works! (ADW!)
Fiscal Year (October 1, 2021 - September 30, 2022)
April Report (58% into PY/42% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

1,102 Referrals
100% Referrals Contacted by ADW!
496 Attended Orientation
45% Show Rate

1,410 Year-to-Date (YTD) Caseload

YTD Goal: 580
% of YTD Goal: 243%
FY Goal: 1,000

BUDGET/SPENDING PROGRESS

Total Budget: $1,942,337.84

Arapahoe County Human Services Budget Tracker
(October 1, 2021 - April 30, 2022)
(36%) $692,168.00
(64%) $1,250,169.84

Administrative Services’ Fiscal Report
(October 1, 2021 - March 30, 2022)
(34%) $664,320.72
(66%) $1,278,017.12

$471.15
Average Cost to Serve SNAP Customer

PROGRAM RESULTS

1,680 Supportive Services Approved YTD
32 Training & Work-Based Learning (WBL) Experiences Approved YTD

252 Placements
250 Actual YTD Goal PY Goal

1,198 Work Activity Participation
PY Goal: 570

$18.89 Average Wage of Placement
PY Goal: $12.50/hr

Retail Top Industry of Placement
2nd: Food Service
3rd: Healthcare

Top Supportive Services
2nd: Hygiene
3rd: Clothing
**Program Highlights**

Have you ever heard of the CLIFF effect? The Cliff Effect occurs when a pay raise at work triggers a disproportionate loss of government assistance. Even a small raise can “push people off the cliff” when it comes to benefits. Employment First has recently begun a pilot program to help participants prepare for this increase to their income. Participants can work with their employment specialist to sign up for the pilot program to learn how to plan ahead and budget their finances!

**Economic Impact & Return on Investment (ROI)**

- **Tax Savings as a Result of SNAP Placements**: $384,048
- **Aggregate New Worker Earnings from Placements**: $9,901,382
- **Total Benefit (Economic Impact)**: $10,285,430

For every $1 public dollar spent, the community gets back $15.48 in tax savings and new worker earnings!

**Success Stories**

As a non-ABAWD, Angela enrolled with the Arapahoe County Employment First Program at 51 years old. Angela had been unemployed for over two years due to physical health limitations. Ready to go back to work, Angela engaged in workforce services. Her main concerns in returning to the workforce were changing careers and addressing her gap in employment. With the help of her Workforce Specialist, Angela completed her career assessments. She initially wanted to pursue a CDL license, but realized that the DOT exam would likely preclude her from this line of work. Angela then looked at work-based-learning and was co-enrolled in WIOA. After completing her career interest surveys, she had many meaningful discussions about her interests and goals. Angela then pursued the MED Cert AHEC pre-apprenticeship for EKG Certification. Angela described herself as inspired and very excited to begin career training. To support her training, Angela was provided with transportation assistance and new tires for her vehicle. These costs were shared between the Employment First and WIOA programs. Her Employment First and WIOA Workforce Specialists supported Angela throughout her cohort. She also felt encouraged by her training peers and instructors. Angela’s next goal is to complete additional training beyond her pre-apprenticeship. She has gained confidence in her abilities to achieve self-sufficiency. Angela’s family is very proud of her and she is so grateful for the wrap-around support she has and will continue to receive from the Employment First and WIOA programs at Arapahoe/Douglas Works.!

**Notes/Sources**

1. Referral Tracking Spreadsheet
2. ADW! Program Dashboard
3. Activity Tracking Sheet
4. Administrative Services Fiscal Report
5. CDHS EF Employment Report
6. Average Annual Payment* multiplied by YTD Placements
7. Sum total of Tax Savings as a Result of Program Placements
8. “Total Benefit (Economic Impact)” divided by the YTD amount spent per the Administrative Services’ Fiscal Report

![Arapahoe/Douglas Workforce Board Colorado](image)
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
Douglas County
Arapahoe/Douglas Works! (ADW!)
Fiscal Year (October 1, 2021 - September 30, 2022)
April Report (58% into PY/42% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

121
Attended Orientation
100%
Referrals Contacted by ADW!

155
Year-to-Date (YTD) Caseload

BUDGET/SPENDING PROGRESS

Total Budget: $96,362.15

Administrative Services' Fiscal Report
(October 1, 2021 - March 31, 2022)

(20%) $19,555.33
(80%) $76,906.82

Supplemental Nutrition Assistance Program
Douglas County
Arapahoe/Douglas Works! (ADW!)
Fiscal Year (October 1, 2021 - September 30, 2022)
April Report (58% into PY/42% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

121
Attended Orientation
100%
Referrals Contacted by ADW!

155
Year-to-Date (YTD) Caseload

BUDGET/SPENDING PROGRESS

Total Budget: $96,362.15

Administrative Services' Fiscal Report
(October 1, 2021 - March 31, 2022)

(20%) $19,555.33
(80%) $76,906.82

$126.16
Average Cost to Serve SNAP Customer

PROGRAM RESULTS

113
Supportive Services Approved YTD

0
Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation
Top Supportive Services
2nd: Hygiene
3rd: Education Supplies

106
Work Activity Participation
PY Goal: 200

$18.43
Average Wage of Placement
PY Goal: $12.50/hr

Retail
Top Industry of Placement
2nd: Construction
3rd: Finance
PROGRAM HIGHLIGHTS

Have you ever heard of the CLIFF effect? The Cliff Effect occurs when a pay raise at work triggers a disproportionate loss of government assistance. Even a small raise can “push people off the cliff” when it comes to benefits. Employment First has recently begun a pilot program to help participants prepare for this increase to their income. Participants can work with their employment specialist to sign up for the pilot program to learn how to plan ahead and budget their finances!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

$114,300 $2,875,080
Tax Savings as a Result of SNAP Placements Aggregate New Worker Earnings from Placements

$2,989,380
Total Benefit (Economic Impact)

For every $1 public dollar spent, the community gets back $152.87 in tax savings and new worker earnings!

SUCCESS STORIES

Glenda started working with Employment First in November. She wasn't working due to medical limitations, but had recently been cleared to return to work. Glenda was eager to start working again and was very receptive to workshops and employability feedback. Financial instability is not something that Glenda took lightly and was immediately engaged in voluntary participation and ready for next steps. Glenda found employment with Amazon as a package handler and sorter, and started in December. Glenda received transportation and rental assistance to help her stabilize her living arrangement and ensure her continued success with employment. Because Glenda was employed, and had intensive case management and access to supportive services, she was able to become self-sufficient. Glenda loves her job. She had the support of community resource navigation and barrier mitigation through her engagement in Employment First (which allowed her to obtain and retain employment)!

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 ADW! Program Dashboard
3 Activity Tracking Sheet
4 Administrative Services' Fiscal Report
5 CDHS EF Employment Report
6 Average Annual Payment* multiplied by YTD Placements
7 Sum total of Tax Savings as a Result of SNAP Placements and Placements
8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

*Provided by Center on Budget and Policy Priorities
DOUGLAS COUNTY HUMAN SERVICES
Youth Initiative
Arapahoe/Douglas Works! (ADW!)
PY21 (July 1, 2021 - June 30, 2022)
April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

39 Referrals
18 Ineligible Referrals
54% Successful Referrals
16 New Enrollments

37 Year-to-Date (YTD) Caseload

YTD Goal: 21
% of YTD Goal: 178%
PY Goal: 25

BUDGET/SPENDING PROGRESS

Total Budget: $77,000.00
(50%) $38,756.61
(50%) $38,243.39

Administrative Services' Fiscal Report
(July 01, 2021 - March 31, 2022)

Transportation
Top Supportive Services Provided
$1,047.48 Average Cost to Serve DCHS Youth Initiative Customer

PROGRAM RESULTS

Placements

117 Workforce Preparation Activities Provided
PY Goal: 25

$16.38 Average Wage of Placement
PY Goal: $12.50/hr

Food Service
Top Industry of Placement
The Douglas County Youth Employment Program continues to focus on identifying new referral sources, including the judicial system in Douglas County and additional school district contacts. In anticipation of the upcoming fall school semester, the program is beginning to prepare for in-person presentations with school faculty.

**ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)**

$476,986

Aggregate New Worker Earnings from Placements

For every $1 public dollar spent, the community gets back $12.31 in tax savings and new worker earnings!

**SUCCESS STORIES**

Olivia recently got her GED and was interested in gaining some work experience before starting college in the fall. She wanted to get experience working in an "outdoors" related job, but only had waitressing and food service experience. Olivia had an old resume, but was not sure where to search for jobs in that industry or what options were available to her. The Douglas County Youth Employment Workforce Specialist assisted Olivia with updating her resume, and searching for jobs. The Workforce Specialist showed Olivia a job posting for Cherry Creek State Park and encouraged her to apply, which she did. Olivia was then asked to draft a cover letter and the Workforce Specialist provided feedback and assistance. The Business Services Team hand delivered Olivia's resume and cover letter to a contact at the Cherry Creek State Park. The Business Services Team reported to the Workforce Specialist that the Cherry Creek State Park hiring staff was impressed with Olivia’s resume and cover letter and had offered her an interview. Olivia interviewed for the position and was offered a full-time job for 40-hours a week at $15 per hour, which she accepted.

Olivia will not only be earning a great summer income before starting college in the fall, she will also be gaining work experience in a field that interests her!

**NOTES/SOURCES**

1. Referral Tracking Spreadsheet
2. Connecting Colorado Activity Summary Report
3. Administrative Services’ Fiscal Report
4. Program Dashboard
5. Connecting Colorado Class & Services List Report
6. Connecting Colorado Client Query Report
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