Arapahoe/Douglas Workforce Center A proud partner of the american job center network ARAPAHOE COUNTY

COLORADO WORKS!

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

PY21 (July 1, 2021 - June 30, 2022) April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

702 Referrals

100% Referrals Contacted by ADW!²

> 500 Attended Orientation

> > 71% Show Rate



1,391

Caseload³

YTD Goal: 996 % of YTD Goal: 140% PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: \$2,750,000.00

■Spent ■Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2021 - April 30, 2022)

Administrative Services' Fiscal Report (July 01, 2021 - March 31, 2022) (81%) \$2,216,885.16

(19%) \$533,114.84

(81%) \$2,216,295.35

(19%) \$533,704.65

Transportation

Top Supportive Services

Provided

\$1,593.31

Average Cost to Serve TANF

PROGRAM RESULTS

34.77%

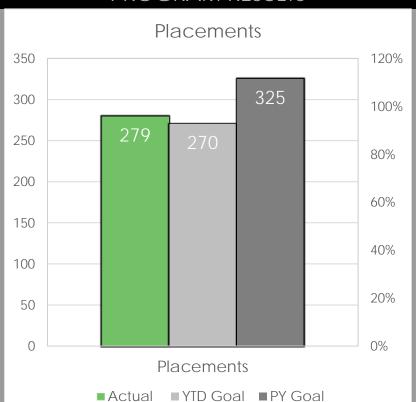
Entered Employment ⁵ Arapahoe County State Goal: 30.68%

40.32%

Workforce Participation Rate ⁶
Arapahoe County
State Goal: 50%

77.00%

Workforce Participation Rate ⁷
Arapahoe/Douglas Works!
State Goal: 50%



112

Average Days Until Placement PY Goal: 90 Days

\$17.64

Average Wage of Placement 8 PY Goal: \$12.50/hr

Health & Wellness

Top Industry of Placement ⁶ 2nd: Hospitality 3rd: Retail

The Colorado Works! Team has had five (5) Work-Based Learning (WBL) placements since February 28th!

This success is a testament to process improvements, and staff from the Colorado Works! Team and the Business Services

Team working collaboratively to best serve our customers that are ready for WBL opportunities!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$1,700,784

\$10,236,845

Tax Savings as a Result of TANF Placements⁹

Aggregate New Worker Earnings from Placements¹⁰



\$11,937,629

Total Benefit (Economic Impact)¹⁷

For every \$1 public dollar spent, the community gets back \$5.39 in tax savings and new worker earnings!

SUCCESS STORIES

Irene is a single mother who was behind on her rent and looking for the opportunity to become a Peer Support Specialist at a Rehab/Recovery center. She had applied to several different community centers and programs. Irene had a record and also needed to obtain her GED. She was only one subject exam away from obtaining her GED. Irene and her Workforce Specialist talked about the different employers that she had applied for. She had one potential job lined up, but was waiting to hear from the employer for the official offer. They also talked about the Work Based Learning program and how it would allow her to gain some additional experience, working at an employer of her choice and earn income while working (that would not count against her TANF). Her Workforce Specialist also sent her rental assistance resources and told her that the TANF program could potentially support with rent. They also discussed getting her GED, but Irene's main focus was finding employment and catching up on rent and her other bills. Irene and her Workforce Specialist worked to get her referred to the Work Based Learning program. One of the Business Development Representatives reached out to the employer Irene was interested in, and coordinated a placement once the employer agreed to hiring her, allowing Irene to begin working there, earning \$29.29 an hour!

The Colorado Works! Program was also able to help support her with one month of rental assistance to prevent her from being evicted from her apartment, and provided help with clothing and transportation funds to help Irene to prepare for her new job. Irene is now easing into her new position and is loving the job!

- ¹ Monthly Report Card
- ² TextPRO/Human Services Referral Spreadsheet
- ³ ADW! Program Dashboard
- ⁴ Administrative Services' Fiscal Report
- ⁵ CBMS
- ⁶ EDB WPR All Families Sample
- ⁷ Colorado Works Program Staff

- ⁸ Industry Tracking Sheet
- Average Annual Payment* multiplied by YTD Placements
 *Average for a family of 3 per Center on Budget and Policy Priorities
- ¹⁰ Sum total of Tax Savings as a Result of Program Placements
- 11 Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report







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PARENTS TO WORK

Arapahoe/Douglas Works! (ADW!)

PY21 (July 1, 2021 - June 30, 2022 April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

190 Referrals¹

91 Enrollments²

48% Orientation Show Rate

69%
Program Participation Rate



194

Year-to-Date (YTD) Caseload³

YTD Goal: 208 % of YTD Goal: 93% PY Goal: 250

■ Expended

BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

·

Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2021 - April 30, 2021)

0, 2021) (56%) \$335,309.44

(44%) \$264,690.56

Administrative Services' Fiscal Report (July 01, 2021 - March 31, 2022)

(56%) 335,309.46

(44%) \$264,690.54

Transportation

Top Supportive Services

Provided

\$1,728.40

Average Cost to Serve PTW

Customer 4

PROGRAM RESULTS

32

Positive Program Exitors
PY Goal: 70

14

Neutral Program Exitors PY Goal: 10

> 93% % of Employment

> > Goal



69

Average Days Until Placement ⁶ PY Goal: 90 Days

\$20.43

Average Wage of Placement ⁶ PY Goal: \$12.50/hr

Transportation

Top Industry of Placement ⁶
2nd: Accomodation &
Food Services

The Parents to Work program has held the first in-person orientation since March 2020! The team held two in-person orientation events in the month of April, with the first event reaching 100% participation rate!

It is a goal of the Parents to Work team to increase in-person service delivery to better assess needs and barriers to employment. The team has also helped a customer secure On-the-Job Training with the Shiloh House and is working collaboratively with the Business Services Team to promote more Work-Based Learning activities for other customers!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$2,136,867

Aggregate New Worker Earnings from Placements'

For every \$1 public dollar spent, the community gets back \$7.86 in tax savings and new worker earnings! 8

SUCCESS STORIES

A customer came into the Parents to Work program to obtain help with securing stable employment. The customer is a custodial parent whose obstacle to finding employment was lack of childcare for her newborn baby. The customer wanted to find a position to work from home in order to mitigate this obstacle. The customer also wanted to increase her employability by building a new resume that she would be proud of. She was provided intensive case management from the Parents to Work team, and worked with her Workforce Specialist to enroll and attend virtual resume class, interviewing workshop and familiarize herself with job search engines such as Connecting Colorado and Linkedin. She was then able to find a work-from-home position with Aerotek making \$17.50. This customer was provided support to help her navigate new circumstances and better time-manage in order to both work and take care of her baby. She has now received an employment bonus and as a custodial parent, will be ready to graduate from the Parents to Work program shortly!

- ¹ Referral Tracking Spreadsheet
- ² Connecting Colorado Activity Summary Report
- ³ ADW! Program Dashboard
- ⁴ Connecting Colorado Class & Services List Report
- ⁵ Administrative Services' Fiscal Report

- ⁶ Connecting Colorado Client Query Report
- Average Wage of Placement multiplied by number of placements
- ⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent







SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe/Douglas
Workforce Center
Aproud partner of the american job center network

ARAPAHOE COUNTY

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2021 - September 30, 2022) April Report (58% into PY/42% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

1,102 Referrals

100% Referrals Contacted by ADW!²

> 496 Attended Orientation²

> > 45% Show Rate



1,410

Year-to-Date (YTD) Caseload²

YTD Goal: 580 % of YTD Goal: 243% FY Goal: 1,000

BUDGET/SPENDING PROGRESS

Total Budget: \$1,942,337.84

■ Spent

Remaining

Arapahoe County Human Services Budget Tracker (October 1, 2021 - April 30, 2022)

(36%) \$692,168.00

(64%) \$1,250,169.84

Administrative Services' Fiscal Report (October 1, 2021 - March 30, 2022)

(34%) \$664,320.72

(66%) \$1,278,017.12

\$471.15

Average Cost to Serve SNAP

PROGRAM RESULTS

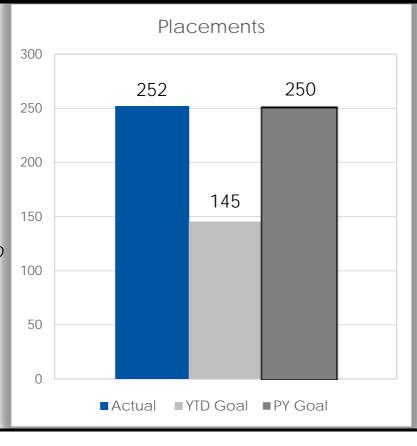
1,680
Supportive Services
Approved YTD

32

Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation

Top Supportive Services ⁴
2nd: Hygiene
3rd: Clothing



1,198

Work Activity Participation³ PY Goal: 570

\$18.89

Average Wage of Placement ⁵ PY Goal: \$12.50/hr

Retail

Top Industry of Placement 2nd: Food Service 3rd: Healthcare

Have you ever heard of the CLIFF effect? The Cliff Effect occurs when a pay raise at work triggers a disproportionate loss of government assistance. Even a small raise can "push people off the cliff" when it comes to benefits. Employment First has recently begun a pilot program to help participants prepare for this increase to their income. Participants can work with their employment specialist to sign up for the pilot program to learn how to plan ahead and budget their finances!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$384,048

Tax Savings as a Result of SNAP Placements⁶

\$9,901,382

Aggregate New Worker Earnings from Placements⁷



\$10,285,430

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$15.48 in tax savings and new worker earnings!

SUCCESS STORIES

As a non-ABAWD, Angela enrolled with the Arapahoe County Employment First Program at 51years old. Angela had been unemployed for over two years due to physical health limitations. Ready to go back to work, Angela engaged in workforce services. Her main concerns in returning to the workforce were changing careers and addressing her gap in employment. With the help of her Workforce Specialist, Angela completed her career assessments. She initially wanted to pursue a CDL license, but realized that the DOT exam would likely preclude her from this line of work. Angela then looked at work-based-learning and was co-enrolled in WIOA. After completing her career interest surveys, she had many meaningful discussions about her interests and goals. Angela then pursued the MED Cert AHEC pre-apprenticeship for EKG Certification. Angela described herself as inspired and very excited to begin career training. To support her training, Angela was provided with transportation assistance and new tires for her vehicle. These costs were shared between the Employment First and WIOA programs. Her Employment First and WIOA Workforce Specialists supported Angela throughout her cohort. She also felt encouraged by her training peers and instructors. Angela's next goal is to complete additional training beyond her pre-apprenticeship. She has gained confidence in her abilities to achieve self-sufficiency. Angela's family is very proud of her and she is so grateful for the wrap-around support she has and will continue to receive from the Employment First and WIOA programs at Arapahoe/Douglas Works!.

- ¹ Referral Tracking Spreadsheet
- ² ADW! Program Dashboard
- ³ Activity Tracking Sheet
- ⁴ Administrative Services' Fiscal Report
- ⁵ CDHS EF Employment Report
- Average Annual Payment* multiplied by YTD Placements
 *Provided by Center on Budget and Policy Priorities
- ⁷ Sum total of Tax Savings as a Result of Program Placements
- 8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe/Douglas
WORKS
Workforce Center
Aproud partner of the american job center network
DOUGLAS COUNTY
COLORADO

Douglas County

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2021 - September 30, 2022) April Report (58% into PY/42% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

121

Attended Orientation²

100%

Referrals Contacted by ADW!



155

Year-to-Date (YTD) Caseload²

YTD Goal: 145 % of YTD Goal: 107% FY Goal: 250

BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent

Remaining

Administrative Services' Fiscal Report (October 1, 2021 - March 31, 2022)

(20%) \$19,555.33

(80%) \$76,906.82

\$126.16 Average Cost to Serve SNAP

PROGRAM RESULTS

113

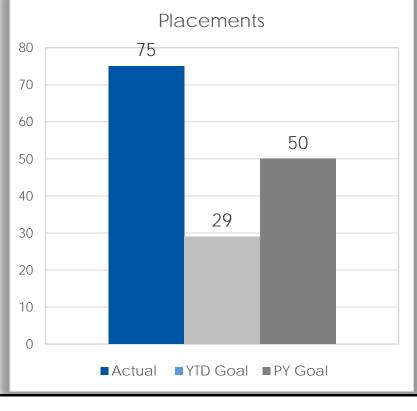
Supportive Services
Approved YTD

0

Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation

Top Supportive Services ⁴
2nd: Hygiene
3rd: Education Supplies



106

Work Activity Participation³
PY Goal: 200

\$18.43

Average Wage of Placement ⁵ PY Goal: \$12.50/hr

Retail

Top Industry of Placement 2nd: Construction 3rd: Finance

Have you ever heard of the CLIFF effect? The Cliff Effect occurs when a pay raise at work triggers a disproportionate loss of government assistance. Even a small raise can "push people off the cliff" when it comes to benefits. Employment First has recently begun a pilot program to help participants prepare for this increase to their income. Participants can work with their employment specialist to sign up for the pilot program to learn how to plan ahead and budget their finances!

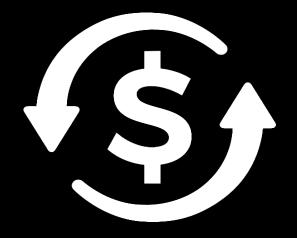
ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$114,300

Tax Savings as a Result of SNAP Placements⁶

\$2,875,080

Aggregate New Worker Earnings from Placements⁷



\$2,989,380

Total Benefit (Economic Impact)⁸

For every \$1 public dollar spent, the community gets back \$152.87 in tax savings and new worker earnings!

SUCCESS STORIES

Glenda started working with Employment First in November. She wasn't working due to medical limitations, but had recently been cleared to return to work. Glenda was eager to start working again and was very receptive to workshops and employability feedback. Financial instability is not something that Glenda took lightly and was immediately engaged in voluntary participation and ready for next steps. Glenda found employment with Amazon as a package handler and sorter, and started in December. Glenda received transportation and rental assistance to help her stabilize her living arrangement and ensure her continued success with employment. Because Glenda was employed, and had intensive case management and access to supportive services, she was able to become self-sufficient. Glenda loves her job. She had the support of community resource navigation and barrier mitigation through her engagement in Employment First (which allowed her to obtain and retain employment)!

- ¹ Referral Tracking Spreadsheet
- ² ADW! Program Dashboard
- ³ Activity Tracking Sheet
- ⁴ Administrative Services' Fiscal Report
- ⁵ CDHS EF Employment Report
- Average Annual Payment* multiplied by YTD Placements
 *Provided by Center on Budget and Policy Priorities
- Sum total of Tax Savings as a Result of SNAP Placements and Placements
- ⁸ "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







Arapahoe/Douglas WORKS Workforce Center A proud partner of the american job center network DOUGLAS COUNTY

Arapahoe/Douglas DOUGLAS COUNTY HUMAN SERVICES

Youth Initiative

Arapahoe/Douglas Works! (ADW!)

PY21 (July 1, 2021 - June 30, 2022) April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

39 Referrals

18
Ineligible Referrals¹

54% Successful Referrals

16 New Enrollments²



37

Year-to-Date (YTD) Caseload²

YTD Goal: 21 % of YTD Goal: 178% PY Goal: 25

BUDGET/SPENDING PROGRESS³

Total Budget: \$77,000.00

Administrative Services' Fiscal Report (July 01, 2021 - March 31, 2022)

(50%) \$38,756.61

■ Spent ■ Remaining

(50%) \$38,243.39

Transportation

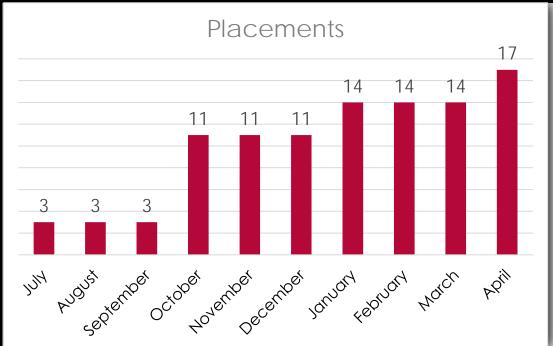
Top Supportive Services

Provided

\$1,047.48

Average Cost to Serve DCHS

PROGRAM RESULTS



117

Workforce Preparation Activities Provided ⁵ PY Goal: 25

\$16.38

Average Wage of Placement ⁶ PY Goal: \$12.50/hr

Food Service

Top Industry of Placement

The Douglas County Youth Employment Program continues to focus on identifying new referral sources, including the judicial system in Douglas County and additional school district contacts. In anticipation of the upcoming fall school semester, the program is beginning to prepare for in-person presentations with school faculty.

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$476,986

Aggregate New Worker Earnings from Placements⁷

For every \$1 public dollar spent, the community gets back \$12.31 in tax savings and new worker earnings! 8

SUCCESS STORIES

Olivia recently got her GED and was interested in gaining some work experience before starting college in the fall. She wanted to get experience working in an "outdoors" related job, but only had waitressing and food service experience. Olivia had an old resume, but was not sure where to search for jobs in that industry or what options were available to her. The Douglas County Youth Employment Workforce Specialist assisted Olivia with updating her resume, and searching for jobs. The Workforce Specialist showed Olivia a job posting for Cherry Creek State Park and encouraged her to apply, which she did. Olivia was then asked to draft a cover letter and the Workforce Specialist provided feedback and assistance. The Business Services Team hand delivered Olivia's resume and cover letter to a contact at the Cherry Creek State Park. The Business Services Team reported to the Workforce Specialist that the Cherry Creek State Park hiring staff was impressed with Olivia's resume and cover letter and had offered her an interview. Olivia interviewed for the position and was offered a full-time job for 40-hours a week at \$15 per hour, which she accepted.

Olivia will not only be earning a great summer income before starting college in the fall, she will also be gaining work experience in a field that interests her!

- ¹ Referral Tracking Spreadsheet
- ² Connecting Colorado Activity Summary Report
- ³ Administrative Services' Fiscal Report
- ⁴ Program Dashboard
- ⁵ Connecting Colorado Class & Services List Report
- ⁶ Connecting Colorado Client Query Report
- ⁷ Average Wage of Placement multiplied by number of placements
- ⁸ Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent





