COLORADO WORKS!
Arapahoe County
Arapahoe/Douglas Works! (ADW!)
PY22 (July 1, 2022 - June 30, 2023)
April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

700 Referrals
100% Referrals Contacted by ADW!
402 Attended Orientation
57% Show Rate

2,290 Caseload
- YTD Goal: 1,328
- % of YTD Goal: 172%
- PY Goal: 1,600

BUDGET/SPENDING PROGRESS

Total Budget: $2,750,000.00

Arapahoe County Human Services Budget Tracker
(July 01, 2022 - March 31, 2023)
- (95%) $2,616,521.38 (5%) $133,478.62

Administrative Services’ Fiscal Report
(July 01, 2022 - March 31, 2023)
- (92%) $2,519,810.64 (8%) $230,189.36

Transportation
Top Supportive Services Provided
-$1,100.35
Average Cost to Serve TANF Customer

PROGRAM RESULTS

29.06% Entered Employment
- Arapahoe County State Goal: 30.68%

37.37% Workforce Participation Rate
- Arapahoe County State Goal: 50%

100.00% Workforce Participation Rate
- Arapahoe/Douglas Works! State Goal: 50%

325 Placements
- Actual: 292
- YTD Goal: 270
- PY Goal: 325

100 Average Days Until Placement
- PY Goal: 90 Days

$19.80 Average Wage of Placement
- PY Goal: $12.50/hr

Retail
Top Industry of Placement
- 2nd: Customer Service
- 3rd: Healthcare
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<td>Monthly Report Card</td>
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<td>TextPRO/Human Services Referral Spreadsheet</td>
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<td>ADW! Program Dashboard</td>
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<td>Colorado Works Program Staff</td>
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### Program Highlights

The Post-TANF program issued a record high amount of Supportive Services payments to Post-TANF participants during January. A total of nearly $43,000 was spent on 29 participants. This is more than double what the program spent in January 2022. With the added funds to the program budget, we have been able to substantially enhance our services to Post-TANF participants.

### Economic Impact & Return on Investment (ROI)

<table>
<thead>
<tr>
<th>$1,780,032</th>
<th>$12,025,728</th>
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<tbody>
<tr>
<td>Tax Savings as a Result of TANF Placements</td>
<td>Aggregate New Worker Earnings from Placements</td>
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| $13,805,760 |
| Total Benefit (Economic Impact) |

### Success Stories

M.B. was staying at the Goals transitional housing program and reached out to the on-site Colorado Works WFS. The WFS was able to assist this customer in applying for and being approved for TANF. The WFS reached out to CWEE to have the case assigned to A/DWorks! as the customer had already established a rapport with on-site WFS. Customer needed to establish daycare in order to be work ready. Customer needed a safe and stable long term housing solution as well. Customer was eager to obtain full-time employment in order to provide self-sufficiency for his family. WFS assisted customer to locate a CCAP approved childcare facility that is less than a mile from GOALS. WFS submitted CCAP referral for the youngest son as he is not enrolled in school at this time. WFS referred customer to CCSD MKV so that M.B. could be referred to the A@H RRH program. WFS worked with customer to complete MATCH packet and refresh his resume so that he might be considered for a Work-Based Learning placement. WFS submitted WBL referral for customer. WFS submitted CCAP referral for his other children for BASE care so that M.B. would have reliable childcare for all of his children. Customer received supportive payments for transportation, clothing, work related clothing, school supplies and furnishings for his household. Customer was successfully able to enroll his children in school with the support of the MKV advocate. Customer has obtained reliable childcare for all 3 of his children. Customer has been accepted into the A@H RRH program and has obtained stable housing for his family. Customer has obtained a full-time position with the Arapahoe County Weatherization program earning $20.00/hour. This is an OJT that will transition into a permanent position once the contract ends. Customer will be part of the A@H housing program for at least 12 months and will be eligible for Post-TANF once his Colorado Works case closes for income. These programs will ensure that M.B.’s family is not adversely affected by the cliff effect.

### Notes/Sources

1. Monthly Report Card
2. TextPRO/Human Services Referral Spreadsheet
3. ADWI Program Dashboard
4. Administrative Services’ Fiscal Report
5. CBMS
6. EDB WPR - All Families - Sample
7. Colorado Works Program Staff
8. Industry Tracking Sheet
9. Average Annual Payment* multiplied by YTD Placements
10. Sum total of Tax Savings as a Result of Program Placements
11. Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services’ Fiscal Report
PARENTS TO WORK
Arapahoe/Douglas Works! (ADW!)
PY22 (July 1, 2022 - June 30, 2023)
April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

157 Referrals
87 Enrollments
76% Orientation Show Rate
73% Program Participation Rate
180 Year-to-Date (YTD) Caseload

BUDGET/SPENDING PROGRESS

Total Budget: $600,000.00
Arapahoe County Human Services Budget Tracker
(7/01/22 - 3/31/23)
(87%) $523,212.76
(13%) $76,787.24

Administrative Services’ Fiscal Report
(7/01/22 - 3/31/23)
(83%) $500,376.37
(17%) $99,623.63

PROGRAM RESULTS

37 Positive Program Exitors
PY Goal: 70
8 Neutral Program Exitors
PY Goal: 10
143% % of Employment Goal

110 Average Days Until Placement
PY Goal: 90 Days
$20.23 Average Wage of Placement
PY Goal: $12.50/hr

Transportation
Top Industry of Placement
2nd: Construction & Trades
**PROGRAM HIGHLIGHTS**

Parents to Work has been working on increasing the number of participants in the program. In April, the team was able to onboard 17 new customers, which was the highest amount year to date!

Jami and Roger also continued their efforts in promoting new employment opportunities which resulted in 9 new placements, for a total of 95 placements year to date (exceeding the program goal in this area by 43%)! Great job!

**ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)**

$3,997,448

Aggregate New Worker Earnings from Placements

For every $1 public dollar spent, the community gets back $7.99 in tax savings and new worker earnings.

**SUCCESS STORIES**

A customer enrolled in the Parents to work program in October 2021 needing the support of the program to find new employment and navigate her case with Child Support Services as well as Child Protective Services. Her husband was also part of the program and their shared goal was to establish stability and regain custody of their children. This customer needed to find full-time employment to stay in compliance with Child Support Services and be able to advocate for regaining custody. This customer was provided guidance and intensive case management from both her Workforce Specialist and Child Support Services case worker. She has taken advantage of services available through the program such as employment readiness workshops as well as court-approved parenting classes. After the creation of a new resume, this customer started applying for jobs and was able to gain employment at Walgreens as a Customer Service Representative earning $16.63/hr. This was a great first step which led to gaining confidence and returning to work at the hotel she has worked at prior to the COVID-19 pandemic. The transition resulted in a wage increase to $19.17/hr!

Since entering the program, this customer was able to pay $4,233.45 towards her child support obligation. As a result of hard work for the past year by retaining employment and meeting full monthly child support obligations, this customer qualified for a 12-month retention incentive and graduated from the Parents to Work program. She is well on her way to meeting expectations set by the CAPS program and hopefully in the near future, she’ll be able to reunite with her children!

**NOTES/SOURCES**

1. Referral Tracking Spreadsheet
2. Connecting Colorado Activity Summary Report
3. ADWI Program Dashboard
4. Connecting Colorado Class & Services List Report
5. Administrative Services’ Fiscal Report
6. Connecting Colorado Client Query Report
7. Average Wage of Placement multiplied by number of placements
8. Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
Arapahoe County

Arapahoe/Douglas Works! (ADW!)
Fiscal Year (October 1, 2022 - September 30, 2023)
April Report (50% into PY/50% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

560
Referrals¹
100%
Referrals Contacted by ADW!²
248
Attended Orientation²
44%
Show Rate

1,259
Year-to-Date (YTD) Caseload²

YTD Goal: 500
% of YTD Goal: 252%
FY Goal: 1,000

BUDGET/SPENDING PROGRESS

Total Budget: $1,160,334.44

Arapahoe County Human Services Budget Tracker
(October 1, 2022 - March 31, 2023)

(62%) $713,820.55
(38%) $446,513.89

Administrative Services' Fiscal Report
(October 1, 2022 - March 31, 2023)

(59%) $679,606.10
(41%) $480,728.34

PROGRAM RESULTS

1,347
Supportive Services
Approved YTD

5
Training & Work-Based Learning
(WBL) Experiences Approved YTD

Transportation

Top Supportive Services⁴
2nd: Hygiene
3rd: Clothing

1,259
Work Activity Participation³
PY Goal: 570

$20.82
Average Wage of Placement⁵
PY Goal: $12.50/hr

Food Service
Top Industry of Placement
2nd: Retail
3rd: Transportation

Placements

364
250
125
0
50
100
150
200
250
300
350
400

Actual
YTD Goal
PY Goal
PROGRAM HIGHLIGHTS

The Employment First team is working with the business services department to ramp up its Workfare Program again! With the end of the ABAWD(Able-Bodied Adults Without Dependents) waiver, ABAWD’s will be required to complete volunteer or work hours in order to remain eligible for their SNAP benefits. The Workfare Program through Employment First will help place individuals at volunteer opportunities throughout Arapahoe County so that they may obtain the hours they need to remain eligible for their benefits. Please feel free to reach out to our team if you know any locations looking for volunteers!

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

$554,736
Tax Savings as a Result of SNAP Placements

$15,763,238
Aggregate New Worker Earnings from Placements

$16,317,974
Total Benefit (Economic Impact)

SUCCESS STORIES

Michelle and Andrew hit the ground running to gain employment and overcome their barriers to employment. The couple was only on benefits for a short amount of time, making quick progress towards self-sufficiency. Both clients had recently experienced unemployment due to health issues and lay offs. They were facing homelessness and food insecurities. Michelle and Andrew were eager to work and participate with EF. Both clients participated in job search, and, after doing a few classes at ADWorks!, they both landed full-time employment.

This family was provided funding for transportation, hygiene, and a laptop to do job search. Michelle and Andrew currently both work full time, have stable housing and are no longer in need of food assistance!

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 ADWI Program Dashboard
3 Activity Tracking Sheet
4 Administrative Services' Fiscal Report
5 CDHS EF Employment Report
6 Average Annual Payment* multiplied by YTD Placements
   *Provided by Center on Budget and Policy Priorities
7 Sum total of Tax Savings as a Result of Program Placements
8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report
### Year-to-Date (YTD) Referrals/CaseLoad

- **Attended Orientation:** 43
- **Referrals Contacted by ADW!** 219

### Budget/Spending Progress

- **Total Budget:** $122,364.92
- **Administrative Services’ Fiscal Report:**
  - (39%) $47,634.68
  - (61%) $74,730.24

### Program Results

- **Placements**
  - **Supportive Services Approved YTD:** 230
  - **Training & Work-Based Learning (WBL) Experiences Approved YTD:** 8
  - **Transportation**
    - Top Supportive Services:
      - 2nd: Education Supplies
      - 3rd: Training Supplies
  
- **Work Activity Participation**
  - PY Goal: 200
  - **Average Wage of Placement:** $18.00
  - **Top Industry of Placement:**
    - 2nd: Food Service
    - 3rd: Transportation

- **Referrals**
  - **Year-to-Date (YTD) Referrals:** 219
  - **Referrals Contacted by ADW!** 100%
  - **Total Referrals:** 219

- **YTD Goal:** 125
  - % of YTD Goal: 175%
  - FY Goal: 250

- **Average Cost to Serve SNAP Customer:** $5

- **Top Supportive Services (39%):**
  - Administrative Services

- **Top Industry of Placement (61%):**
  - Retail
The Employment First team is working with the business services department to ramp up its Workfare Program again! With the end of the ABAWD (Able-Bodied Adults Without Dependents) waiver, ABAWD’s will be required to complete volunteer or work hours in order to remain eligible for their SNAP benefits. The Workfare Program through Employment First will help place individuals at volunteer opportunities throughout Douglas County so that they may obtain the hours they need to remain eligible for their benefits. Please feel free to reach out to our team if know any locations looking for volunteers!

**PROGRAM HIGHLIGHTS**

**SUCCESS STORIES**

Alan connected with Employment First to get support with job search and training. Alan has spent most of his working career in the oil and gas industry, but has struggled to find work in his industry in the last several years. During his job search, Alan was finding multiple opportunities for project managers in his industry as well as similar industries where he could easy transfer his current skill set, but all postings required a project management certification in the minimum requirements.

Employment First was able to assist Alan with selecting a PMP (Project Management Professional) certificate program from Colorado State University Online which qualifies as a prerequisite for taking the PMP exam. Employment First also provided a computer to complete the course and the required textbooks. Alan has begun the course and is working hard to learn as much as possible. He has also discussed networking with the course instructor and trying to gain additional benefits from the training.

Alan is gaining confidence and excited that the additional certification will increase his marketability and allow him to find work in the near future.

**ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)**

$326,136 Tax Savings as a Result of SNAP Placements

$8,012,160 Aggregate New Worker Earnings from Placements

$8,338,296 Total Benefit (Economic Impact)

**NOTES/SOURCES**

1 Referral Tracking Spreadsheet
2 ADW! Program Dashboard
3 Activity Tracking Sheet
4 Administrative Services’ Fiscal Report
5 CDHS EF Employment Report
6 Average Annual Payment* multiplied by YTD Placements
7 Sum total of Tax Savings as a Result of SNAP Placements and Placements
8 “Total Benefit (Economic Impact)” divided by the YTD amount spent per the Administrative Services’ Fiscal Report

*Provided by Center on Budget and Policy Priorities
DOUGLAS COUNTY HUMAN SERVICES
Youth Initiative
Arapahoe/Douglas Works! (ADW!)
PY22 (July 1, 2022 - June 30, 2023)
April Report (83% into PY/17% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

115
Referrals

14
New Enrollments

23
Year-to-Date (YTD) Caseload

PY Goal: 25
% of YTD Goal: 111%

BUDGET/SPENDING PROGRESS

Total Budget: $77,000.00

Administrative Services’ Fiscal Report
(July 01, 2022 - March 31, 2023)

(94%) 72,250.30
(6%) $4,749.70

Transportation
Top Supportive Services Provided

$3,141.32
Average Cost to Serve DCHS Youth Initiative Customer

PROGRAM RESULTS

Placements

2 5 6 7 10 10 10 10 11 11
July August September October November December January February March April

100%
Customer Contact
PY Goal: 100%

$19.80
Average Wage of Placement
PY Goal: $12.50/hr

Retail
Top Industry of Placement
PROGRAM HIGHLIGHTS

The Douglas County Youth Employment Program engaged in outreach to multiple community partners in April 2023, including Eagle Academy, Douglas County School District Bridge Program, and the Town of Castle Rock Youth Program.

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

$123,552
Aggregate New Worker Earnings from Placements

SUCCESS STORIES

Evan's parents were not supportive of his goals, including his education goals. Evan wanted to enroll at an alternative high school where his employment can count toward his high school credits. Evan also needs to work to help his family financially. Due to Evan's home-life situation, he has struggled to find a clear path to a bright future. Evan was referred to the Douglas County Youth Employment Program (DCYEP) by a school counselor in January 2023.

Since joining the program, Evan has worked with his Workforce Specialist in job search and navigating transportation barriers. DCYEP provided a bus pass for Evan so that he can get to work. Evan was also able to enroll in the alternative high school with encouragement from his Workforce Specialist. With the support of DCYEP, Evan was able to find employment as a line cook at Shake Shack earning $17.50/hour. He will now receive high school credit for working. Evan is able to travel to work using the provided bus pass.

Evan has stated that with the help of DCYEP, he finally feels like he has a path to the future he wants and is looking forward to graduating high school and moving on to college or a sustainable career.

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 Connecting Colorado Activity Summary Report
3 Administrative Services’ Fiscal Report
4 Program Dashboard
5 Connecting Colorado Class & Services List Report
6 Connecting Colorado Client Query Report
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