

# **COLORADO WORKS!**

# **Arapahoe County**

Arapahoe/Douglas Works! (ADW!)
PY22 (July 1, 2022 - June 30, 2023)

## YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

832 Referrals

100% Referrals Contacted by ADW!<sup>2</sup>

> 469 Attended Orientation

> > 56% Show Rate



2,422

Caseload<sup>3</sup>

YTD Goal: 1,600 % of YTD Goal: 151% PY Goal: 1,600

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$2,750,000.00

■ Spent

■ Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2022 - May 31, 2023)

Administrative Services' Fiscal Report (July 01, 2022 -May 31, 2023)

(97%) \$2,655,940.13

(3%) \$94,059.87

(97%) \$2,655,940.13

(3%) \$94,059.87

#### Transportation

Top Supportive Service:

Provided

#### \$1,096.59

Average Cost to Serve TANI Customer 4

#### PROGRAM RESULTS

30.51%

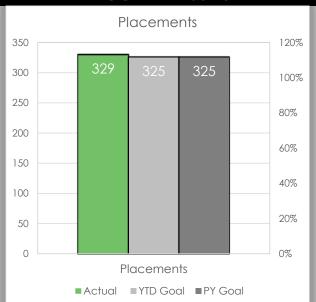
Entered Employment <sup>5</sup> Arapahoe County State Goal: 33.55%

45.38%

Workforce Participation Rate <sup>6</sup>
Arapahoe County
State Goal: 50%

57.00%

Workforce Participation Rate <sup>7</sup> Arapahoe/Douglas Works! State Goal: 50%



85

Average Days Until Placement PY Goal: 90 Days

\$25.26

Average Wage of Placement 8 PY Goal: \$12.50/hr

# Healthcare

Top Industry of Placement <sup>6</sup> 2nd: Customer Service 3rd: Retail/Finance

Per the Colorado Department of Human Services, the Arapahoe County Colorado Works Program is one of the top two performers in the state for quality credential attainment which was identified by the governor as one of the Wildly Important Goals (W.I.G.)

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$2,005,584

\$17,285,923

Tax Savinas as a Result of TANF Placements<sup>9</sup>

Aggregate New Worker Earnings from Placements<sup>10</sup>



\$19,291,507

Total Benefit (Economic Impact)<sup>1</sup>

#### **SUCCESS STORIES**

M.D. and A.J. applied for TANF when they moved to Colorado from Texas. They did not have stable housing and neither parent was working. The family had no source of income and was not able to pay for their basic needs such as their phone bill, car repairs or gas. Their Workforce Specialist (WFS) provided assistance registering for Arapahoe/Douglas Works!' workshops and offered career support, job fair information, and short-term housing solutions. Their WFS requested supportive services payments for transportation, interview clothing, and hygiene supplies.

The family was able to secure a Section 8 housing voucher and move from a motel to a long-term stable and affordable housing solution. A.J. attended the FEDEX job fair and accepted a full-time position with FEDEX (making an hourly wage of \$21.00)!

Once TANF is closed for income, their WFS will submit a Post-TANF referral for A.J.

- 1 Monthly Report Card
- <sup>2</sup> TextPRO/Human Services Referral Spreadsheet
- <sup>3</sup> ADWI Program Dashboard
- <sup>4</sup> Administrative Services' Fiscal Report
- <sup>5</sup> CBMS
- <sup>6</sup> EDB WPR All Families Sample
- <sup>7</sup> Colorado Works Program Staff

- <sup>8</sup> Industry Trackina Sheet
- Average Annual Payment\* multiplied by YTD Placements
   \*Average for a family of 3 per Center on Budget and Policy Priorities
- 10 Sum total of Tax Savinas as a Result of Program Placements
- 11 Total Benefit (Economic Impact) divided by the YTD amount spent pe the Administrative Services' Fiscal Report









# PARENTS TO WORK

Arapahoe/Douglas Works! (ADW!)

PY22 (July 1, 2022 - June 30, 2023) June Report (100% into PY/0% Remaining)

## YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

181
Referrals

95

Enrollments<sup>2</sup>

75% Orientation Show Rate

70%
Program Participation Rate



195

Year-to-Date (YTD) Caseload<sup>3</sup>

YTD Goal: 200 % of YTD Goal: 98% PY Goal: 200

#### BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker (July 01, 2022 - May 31, 2023)

Administrative Services' Fiscal Report (July 01, 2022 - May 31, 2023) (90%) \$540,412.09

(10%) \$59,587.91

(90%) \$540,412.09 (10%) \$59,587.<mark>91</mark>

#### Utilities

Top Supportive Services

Provided

#### **PROGRAM RESULTS**

42

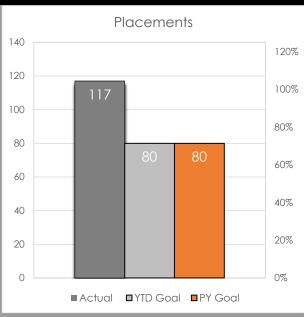
Positive Program Exitors
PY Goal: 70

12

Neutral Program Exitors PY Goal: 10

146%

% of Employment Goal



97

Average Days Until Placement <sup>6</sup> PY Goal: 90 Days

\$20.62

Average Wage of Placement <sup>6</sup> PY Goal: \$12.50/hr

# **Transportation**

Top Industry of Placement <sup>6</sup> 2nd: Construction & Trades

The Parents to Work team worked hard to finish the program year with good results and program goals met or exceeded.

In PY22, the team has met or exceeded most of the programmatic goals. The most notable achievements included an average wage at placement of \$20.62/hr and 117 placements (146% of the placement goal).

Great job!

### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$5,018,083

Aggregate New Worker Earnings from Placements<sup>7</sup>

## SUCCESS STORIES

A customer enrolled into the Parents to Work program in May 2022. He was recently separated from his children and working through the ongoing court proceedings, which were a cause of stress and anger for the customer. This customer was provided intentisve case management from his Child Support Specialist and his Workforce Specialist. Both case managers took the time to listen, address any concerns and provide informational support to help the customer navigate his circumstances.

After working with the Parents to Work staff for several months, the customer apologized for his previous behavior and began working on his employment goals and meeting his monthly child support obligations. The customer works as an HVAC technician and through his hard work and dedication, was able to maintain employment and pay \$1,742.64 towards his child support obligation since entering the program.

This customer has reached his 6 month retention bonus and is working towards his 12 month retention and graduation from the program. The biggest success was building rapport and trust with the customer which allowed him to replace anger with understanding and appreciation, as well as the ability to focus on things within his control and meeting obligations towards his children!

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> Connecting Colorado Activity Summary Report
- <sup>3</sup> ADW! Program Dashboard
- <sup>4</sup> Connecting Colorado Class & Services List Report
- <sup>5</sup> Administrative Services' Fiscal Report

- <sup>6</sup> Connecting Colorado Client Query Report
- Average Wage of Placement multiplied by number of placements
- 8 Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent







# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe/Douglas
Workforce Center
Aproud partner of the american job center network

ARAPAHOE COUNTY

**Arapahoe County** 

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2022 - September 30, 2023) June Report (75% into PY/25% Remaining)

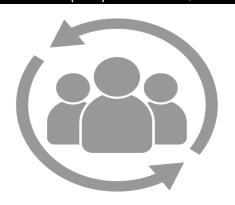
#### YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

793 Referrals

100% Referrals Contacted by ADW!<sup>2</sup>

> 360 Attended Orientation<sup>2</sup>

> > 45% Show Rate



1,671

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 750 % of YTD Goal: 223% FY Goal: 1,000

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$1,160,334.44

■Spent ■Remaining

Arapahoe County Human Services Budget Tracker (October 1, 2022 - May 31, 2023)

(65%) \$753,960.53

(35%) \$406,373.91

Administrative Services' Fiscal Report (October 1, 2022 - May 31, 2023)

(64%) \$745,881.81

(36%) \$414,452.63

#### PROGRAM RESULTS

1,692

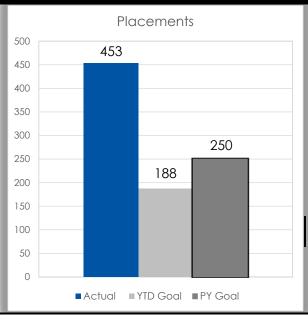
Supportive Services
Approved YTD

7

Training & Work-Based Learning (WBL) Experiences Approved YTD

# Transportation

Top Supportive Services <sup>4</sup>
2nd: Hygiene
3rd: Clothing



1,671

Work Activity Participation <sup>3</sup> PY Goal: 570

\$20.27

Average Wage of Placement<sup>5</sup> PY Goal: \$12.50/hr

## Healthcare

Top Industry of Placement 2nd: Transportation 3rd: Retail

Employment First had an in-person hiring event on July 12th. This was the first in-person hiring event for the Employment First team since COVID! Over 130 job seekers attended the event. Employment First also had several community partners as well as 25 businesses that partnered with business services to make the event a huge success for job seekers and employers!

Employment First is looking forward to hosting the next job fair in October!

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$690,372

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$19,099,205

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$19,789,577

Total Benefit (Economic Impact)<sup>8</sup>

#### **SUCCESS STORIES**

Robert came to Employment First in November of 2021. Robert had worked mostly labor intensive jobs throughout his life and expressed concern that years of physical work had taken its toll on his body. He indicated an interest in transitioning his career into the technology industry.

While working with his Workforce Specialist, Cyber Security was identified as a potential career field due to Robert's passion for the subject and growing demand in the career field. After exploring many training options, Robert decided that the Sparkmindset Pre-Apprenticeship program was the best fit for him.

After working with Employment First and Career Services to fine-tune his resume and application, Robert was accepted into the program! He is excited to start his new career journey.

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> ADW! Program Dashboard
- <sup>3</sup> Activity Tracking Sheet
- <sup>4</sup> Administrative Services' Fiscal Report
- <sup>5</sup> CDHS EF Employment Report
- Average Annual Payment\* multiplied by YTD Placements
   \*Provided by Center on Budget and Policy Priorities
- <sup>7</sup> Sum total of Tax Savings as a Result of Program Placements
- 8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Arapahoe / Douglas

WORKS

Workforce Center

Aproud partner of the american job center network

De Douglas County

Colorado

Booglas Coorny

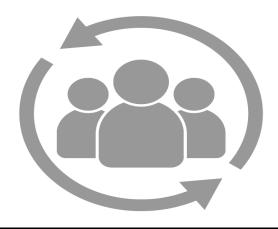
Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2022 - September 30, 2023) June Report (75% into PY/25% Remaining)

# YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

70
Attended Orientation<sup>2</sup>

Referrals Contacted by ADW!<sup>2</sup>



278

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 188 % of YTD Goal: 148% FY Goal: 250

#### **BUDGET/SPENDING PROGRESS**

Total Budget: \$122,364.92

■Spent ■Remaining

Administrative Services' Fiscal Report (October 1, 2022 - May 31, 2023) (48%) \$58,929.28

(52%) \$63,435.64

#### PROGRAM RESULTS

305

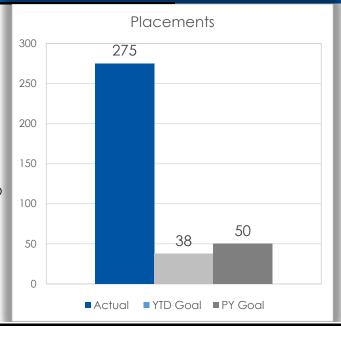
Supportive Services
Approved YTD

9

Training & Work-Based Learning (WBL) Experiences Approved YTD

# Transportation

Top Supportive Services <sup>4</sup>
2nd: Clothing
3rd: Training Supplies



278

Work Activity Participation<sup>3</sup> PY Goal: 200

\$17.85

Average Wage of Placement <sup>5</sup> PY Goal: \$12.50/hr

# Retail

Top Industry of Placement 2nd: Food Service 3rd: Healthcare

Employment First had an in-person hiring event on July 12th. This was the first in-person hiring event for the Employment First team since COVID! Over 130 job seekers attended the event. Employment First also had several community partners as well as 25 businesses that partnered with business services to make the event a huge success for job seekers and employers!

Employment First is looking forward to hosting the next job fair in October!

#### ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$419,100

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$10,210,200

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$10,629,300

Total Benefit (Economic Impact)<sup>8</sup>

#### SUCCESS STORIES

Cassaundra began working with Employment First to get job search support and was considering making a career shift. Cassaundra was interested in searching for work in a different industry because the physical nature of the work was starting to take its toll and she felt there wasn't enough opportunity to grow. Cassaundra's goal was to find a job where she could build a

Cassaundra was provided with several resources for career and aptitude exploration including a referral to the YouScience assessment which provided her with a number of job titles within her interest and aptitude. Based on her results, interests, and previous work experience, she was referred the AMTAP apprenticeship cohort. Cassaundra was also referred to the IDEA grant to ensure adequate funding to support completion of the program. Cassaundra earned a stipend as well as receiving benefits during the 9 week training. She successfully completed the apprenticeship and earned 7 different certifications!

At the conclusion of the apprenticeship, Cassaundra was offered a permanent position as a Quality Assurance Engineer making \$22.25 per hour with benefits!

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> ADW! Program Dashboard
- <sup>3</sup> Activity Tracking Sheet
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- <sup>5</sup> CDHS EF Employment Report
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- Sum total of Tax Savings as a Result of SNAP Placements and Placements
- 8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report







# Arapahoe/Douglas WORKS Workforce Center Aproud partner of the american job center network DOUGLAS COUNTY

# Arapahoe/Douglas DOUGLAS COUNTY HUMAN SERVICES

Youth Initiative

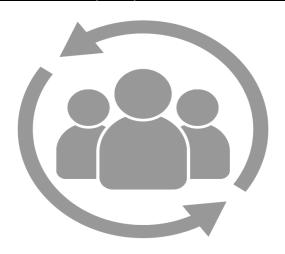
# Arapahoe/Douglas Works! (ADW!)

PY22 (July 1, 2022 - June 30, 2023) June Report (100% into PY/0% Remaining)

# YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

126
Referrals<sup>1</sup>

15 New Enrollments<sup>2</sup>



24

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 25 % of YTD Goal: 96% PY Goal: 25

## BUDGET/SPENDING PROGRESS<sup>3</sup>

Total Budget: \$77,000.00

■Spent ■Remaining

Administrative Services' Fiscal Report (July 01, 2022 - May 31, 2023)

(94%) 72,366.11

(6%) \$4,633.<mark>89</mark>

#### Transportation

Top Supportive Services

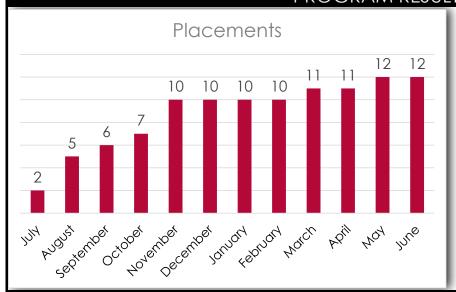
Provided

#### \$3,015.25

Average Cost to Serve DCHS

Youth Initiative Customer 4

## PROGRAM RESULTS



# 100%

Customer Contact PY Goal: 100%

\$19.61

Average Wage of Placement <sup>6</sup> PY Goal: \$12.50/hr

# Retail

Top Industry of Placement

The Douglas County Youth Employment Program supported 12 youth in finding employment during the past program year with an average wage of \$19.61!

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



\$122,366

Aggregate New Worker Earnings from Placements<sup>7</sup>

#### SUCCESS STORIES

Luke was very interested in finding a summer job, but he was unfamiliar with job search strategies. Luke joined the Douglas County Youth Employment Program for support with job search. Due to Luke's family's financial situation, he was concerned about being able to sustain affording gas to travel to and from a new job. Luke's Workforce Specialist provided job search guidance and recommendations as he searched for employment. His Workforce Specialist also helped Luke with setting goals. Additionally, Luke completed a career assessment to support him with ideas for jobs that would interest him.

Once Luke obtained employment, supportive services for transportation in the form of gas vouchers were provided. Luke obtained a part-time summer job as a camp counselor earning \$17.50 that he really enjoys. He stated that he is glad he was able to find a summer job that he likes and is grateful for the support with transportation to get to work. This job will provide Luke with great experience that he will be able to add to his resume.

- <sup>1</sup> Referral Tracking Spreadsheet
- <sup>2</sup> Connecting Colorado Activity Summary Report
- <sup>3</sup> Administrative Services' Fiscal Report
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