

MINUTES

Workforce Development Board Meeting

Thursday – August 6, 2020

Via Zoom

- 11:00 a.m. **Welcome/Call to Order** Lynn Myers, **Aurora Chamber, WDB Vice Chair**
- Congratulations to Peter Hancock on his wedding.
- 11:05 a.m. **WDB Member Announcements** Tanya Muniz, **A/D Works!**
- 11:20 a.m. **Business Recovery Taskforce Update** Stephanie Mufic, **ADW!**
- Click [here](#) to access presentation
 - Which of these services to you think we do the most?: Virtual Hiring Events (7); Virtual Rapid Response Workshops (1); Email Blasts (7); Business Services Workshops (3).
 - Are there any topics that you can think of that would help our business community during this pandemic?: How to reduce the digital divide; Connecting employers with prospective employees; Liability issues; New jobs that are emerging because of the pandemic; Training employees to handle customers when not complying with masking; <https://cwdc.colorado.gov/talent-dev-playbook> examples: The Teaching & Learning Employer, The Agile Employer, monthly topics release; Sharing new ways to do things. Innovations; Current employment laws due to COVID.
- 11:25 a.m. **The Hybrid Workplace: Our New Normal?** S. Lorrie Ray, **Employers Council**
- Click [here](#) to access presentation
 - What are your plans for employees to be at the workplace in 2021?: Employees are working from home indefinitely (0); Employees are back at work (0); Employees will be working at home part of the time (5).
- 11:55 a.m. **COVID-19 Snapshot** Patrick Holwell, **ADW!**
- Click [here](#) to access presentation
 - What are the positions you have the hardest time filling?: Caseworkers; Developers; Nurses; Entry Level IT; Social Media Management; Information Technology; Grant Writer and Entry Level IT; Early Childhood.
- 12:00 p.m. **County Updates** Arapahoe-Commissioner Jackson
Douglas-Commissioner Laydon
- 12:25 p.m. **Director's Report** Kelly Folks, **A/D Works!**
- Informational Items: One-Stop Certification Policy, A Comprehensive Approach to Business Services Policy, COVID-19 Emergency Policy
- The Governance Committee approved these policies at the last Governance Committee Meeting
- Action Item: (will be sent out for electronic vote) Incumbent Worker Training Policy
- Mimi Leonard, from Littleton Public Schools, retired. A new member has joined us from Littleton Public Schools, Bill Gillmore, Coordinator of Innovation, Equity and Learning.
 - ADW! is partnering with ACC on a technology collaborative which will make available computer and technology courses, as well as workforce development services for eligible participants.
 - ADW! continues to participate in County Townhalls, and most recently, we participated, on July 30th, and helped to address workforce development and Unemployment Insurance questions brought forward from our community.
 - Our staff have been doing a tremendous job on the increased calls from customers, we have seen a huge increase in calls to our center from 300-500 daily to 1100-1500 daily.
 - We have a waiting list for WIOA Programming
 - We have seen an increase in customers following through in our orientations for our Employment First and TANF programs, for example in December we were seeing around a 40% show rate we are now seeing an 85% show rate, the virtual services have made a big difference especially for customers with transportation issues.
 - We are providing several virtual hiring events and providing workshops for customers virtually with great success rates as well with 40-50 individuals in workshops at any given time.
 - Our annual CDLE programmatic, fiscal and equal opportunity monitoring will begin next week. In addition to the file reviews and monitoring interviews, we will be sharing a presentation of best practices and innovations due to COVID-19 in the past year.



Arapahoe/Douglas WORKFORCE BOARD C O L O R A D O

- Arapahoe/Douglas Works partnered with the Colorado Workforce Development Council, Boomers Leading Change, and Changing the Narrative to submit an application for a NextFifty grant. If awarded, these funds will allow ADW the opportunity to enhance our service delivery to older jobseekers.
- Arapahoe/Douglas Works!, along with the Denver and El Paso local workforce areas have been awarded the Pathway Home grant from USDOL. This local area consortium will receive 2.1 million dollars to provide service delivery and support for justice-involved participants. The grant's period of performance is through December 2023.
- ADW! was scheduled to open its CR campus in April, but has been further delayed due to the COVID-19 pandemic. We are using this time to update this space with items needed, such as plexy glass and social distancing protocols, to protect staff and customers as we plan a new opening date.

12:40 p.m. **Administrative Services Update**

- Click [here](#) to access the fiscal dashboard

Kelly Folks, **A/D Works!**

12:50 p.m. **WDB Taskforce/Subcommittee Updates:**

- These will be provided in the WDB newsletter

1:00 p.m. **Meeting Adjournment**

Lynn Myers, **Aurora Chamber, WDB Vice Chair**

Next WDB Meeting: October 1, 2020 • 11:00 a.m. to 1:00 p.m.
Arapahoe Board Room 6954 S. Lima Street, Centennial, CO 80112

OUR MISSION is to create a best in class regional system that is responsive to business/industry that results in a skilled workforce equipped with a work ethic, academic proficiency, and occupational specific talent that rivals our competition.