COLORADO WORKS!
Arapahoe County
Arapahoe/Douglas Works! (ADW!)
PY21 (July 1, 2021 - June 30, 2022)
February Report (67% into PY/33% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

- 562 Referrals
- 100% Referrals Contacted by ADW!
- 401 Attended Orientation
- 71% Show Rate

1,251 Caseload

YTD Goal: 804
% of YTD Goal: 156%
PY Goal: 1,200

BUDGET/SPENDING PROGRESS

Total Budget: $2,750,000.00

- Arapahoe County Human Services Budget Tracker (July 01, 2021 - February 28, 2022)
  - Total Budget: $2,750,000.00
  - Spent: $1,580,989.22
  - Remaining: $1,169,010.78

- Administrative Services' Fiscal Report (July 01, 2021 - January 31, 2022)
  - Total Budget: $2,750,000.00
  - Spent: $1,580,929.22
  - Remaining: $1,169,070.78

$1,263.73 Average Cost to Serve TANF Customer

PROGRAM RESULTS

- 30.04% Entered Employment
  - Arapahoe County State Goal: 27.40%

- 51.70% Workforce Participation Rate
  - Arapahoe County State Goal: 50%

- 77.00% Workforce Participation Rate
  - Arapahoe/Douglas Works! State Goal: 50%

Placements

- 222 Actual Placements
- 218 YTD Goal Placements
- 325 PY Goal Placements

- 120 Average Days Until Placement
  - PY Goal: 90 Days

- $21.62 Average Wage of Placement
  - PY Goal: $12.50/hr

- Health & Wellness
  - Top Industry of Placement
    - 2nd: Retail
    - 3rd: Hospitality
C.D. started working with Arapahoe/Douglas Works! in November of 2021. When she came into the program, she was very stressed because she had not been able to find employment for several months, and she was behind on her rent and all other household bills. She was concerned that they would lose their housing. The first time I met with C.D., I was able to assist her with transportation funds as well as a hygiene bonus. Then I was able to assist her with paying a few of her household bills through supportive services funds. In January, we were able to assist her with a month of her rent. She was very relieved and this helped her to focus more on her job search. We also referred her to the Arapahoe/Douglas Works!’ workshops, hiring events and job fairs. We had her sign up on Connecting Colorado to do job search from there as well. Her Workforce Specialist sent her resume to one of our Career Services staff to be reviewed. She was being told by several employers that she was “over qualified.” C.D. wanted to make sure her resume was not too over the top, and she was able to revise it according to the advice she received from Career Services. C.D. and her family have had stable housing while being in our program.

With the increased stability, C.D. was able to follow-up and apply for more positions with her improved resume, and she has now accepted a full-time position working for Alleviant (where she will earn a salary of $110,000 in her field of expertise as a Regional Operations Manager)! We were also able to assist her with needed car repairs, so she can make it to her new job!

**NOTES/SOURCES**

1. Monthly Report Card
2. TextPRO/Human Services Referral Spreadsheet
3. ADWI Program Dashboard
4. Administrative Services’ Fiscal Report
5. CBMS
6. EDB WPR - All Families - Sample
7. Colorado Works Program Staff
8. Industry Tracking Sheet
9. Average Annual Payment* multiplied by YTD Placements
   *Average for a family of 3 per Center on Budget and Policy Priorities
10. Sum total of Tax Savings as a Result of Program Placements
11. Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services’ Fiscal Report
PARENTS TO WORK
Arapahoe/Douglas Works! (ADW!)
PY21 (July 1, 2021 - June 30, 2022)
February Report (67% into PY/33% Remaining)

YEAR-TO-DATE (YTD) Referrals/Caseload

- 136 Referrals
- 64 Enrollments
- 47% Orientation Show Rate
- 70% Program Participation Rate

167 Year-to-Date (YTD) Caseload

BUDGET/SPENDING PROGRESS

<table>
<thead>
<tr>
<th>Total Budget: $600,000.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expended</td>
</tr>
<tr>
<td>Arapahoe County Human Services Budget Tracker (July 01, 2021 - December 31, 2021)</td>
</tr>
<tr>
<td>Administrative Services' Fiscal Report (July 01, 2021 - January 31, 2022)</td>
</tr>
</tbody>
</table>

Transportation
Top Supportive Services Provided
$1,360.20 Average Cost to Serve PTW Customer

PROGRAM RESULTS

- 26 Positive Program Exits
  PY Goal: 70

- 12 Neutral Program Exits
  PY Goal: 10

- 95% % of Employment Goal

26 Placements

- 78 Average Days Until Placement
  PY Goal: 90 Days

- $20.17 Average Wage of Placement
  PY Goal: $12.50/hr

Transportation
Top Industry of Placement
2nd: Administrative
SUCCESS STORIES

A customer came into the Parents to Work program in October 2021 looking for support in finding employment and navigating his Child Support obligations. He is a father of 6 children and is recently divorced, which has affected his relationship with his children. Due to health reasons, the customer has also suffered a professional setback and had to leave employment to focus on his wellbeing. This customer was offered intensive case management from his Workforce Specialist as well as his PTW Child Support case manager. He was assisted with building a resume and resuming his job search. Customer was also able to access a free legal clinic offered by Arapahoe County and participated in A Father’s Voice support group. Within the first 2 months of his participation in the program, the customer has found full-time employment with Enterprise Rent-A-Car as a Customer Service Representative, earning $20/hr. The Parents to Work program assisted this customer with transportation as well as work clothes to ensure that he has all the tools needed to go to work. Additionally, due to his hard work and dedication, this customer was able to achieve a successful resolution on his custody court case. The court has granted customer 50/50 custody of his 6 children, therefore terminating his Child Support case. The customer’s case has been closed which ended his participation in the program. This is an enormous win for the customer, as he is able to now be present in his children’s’ lives. And, with the new job, he is able to support them financially as well.

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 Connecting Colorado Activity Summary Report
3 ADWI Program Dashboard
4 Connecting Colorado Class & Services List Report
5 Administrative Services’ Fiscal Report
6 Connecting Colorado Client Query Report
7 Average Wage of Placement multiplied by number of placements
8 Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
Arapahoe County
Arapahoe/Douglas Works! (ADW!)
Fiscal Year (October 1, 2021 - September 30, 2022)
February Report (42% into PY/58% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

- 828 Referrals
- 100% Referrals Contacted by ADW!
- 405 Attended Orientation
- 49% Show Rate

1,065 Year-to-Date (YTD) Caseload

YTD Goal: 420
% of YTD Goal: 254%
PY Goal: 1,000

BUDGET/SPENDING PROGRESS

Total Budget: $916,165

Arapahoe County Human Services Budget Tracker
(October 1, 2021 - February 28, 2022)
(38%) $347,729.00
(62%) $568,436.00

Administrative Services' Fiscal Report
(October 1, 2021 - January 31, 2022)
(50%) $457,664.67
(50%) $457,447.29

$429.73
Average Cost to Serve SNAP Customer

PROGRAM RESULTS

1,159 Supportive Services Approved YTD
11 Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation
Top Supportive Services
2nd: Clothing
3rd: Hygiene

Placements

1,004 Work Activity Participation
PY Goal: 570

$19.43 Average Wage of Placement
PY Goal: $12.50/hr

Retail
Top Industry of Placement
2nd: Healthcare
3rd: Food Service
The Employment First Program holds a quarterly career fair for Employment First participants. The most recent career fair included 56 employers and 135 registered participants! Prior to attending the career fair, job seekers are encouraged to attend the following Arapahoe/Douglas Works!' workshops: “Resume”, "Virtual Mock Interview", and "Business Etiquette & Mock Interviewing". The next Employment First Career Fair will be held virtually on April 13th. All Employment First customers are encouraged to attend other Arapahoe/Douglas Works!' career fairs and hiring events outlined on the Arapahoe/Douglas Works!' website.

**Program Highlights**

**Economic Impact & Return on Investment (ROI)**

For every $1 public dollar spent, the community gets back $18.05 in tax savings and new worker earnings!

- **Tax Savings as a Result of SNAP Placements** $300,228
- **Aggregate New Worker Earnings from Placements** $7,961,637
- **Total Benefit (Economic Impact)** $8,261,865

**Success Stories**

Alex started his voluntary participation with the Arapahoe County Employment First Program in September 2020. Alex’s greatest barriers to employment were his confidence and lack of his GED or high school diploma. Alex had no work experience and was unsure of the best career pathway. Alex relied on public transportation, or rides, but expressed an interest in obtaining his driver’s license. Throughout his participation in EF, Alex has been incredibly determined and steadfast towards making progress and achieving his goals. Alex started GED pre-tests with Employment First and did an outstanding job of communicating areas of concern and success. Alex was then co-enrolled in the WIOA Young Adult program in April of 2021. Employment First advocated for a special FNS request for a webcam to remove barriers to completing GED exams online. FNS approved this request. Alex successfully obtained his GED in June of 2021. Successfully taking all four GED exams online was made possible with the webcam. Alex has received an incentive for his GED completion from WIOA. Alex remains engaged, co-enrolled, and working towards career interest assessments to assist in mapping his next goal. We are excited to discuss removing additional barriers and helping him to obtain his driver’s license and find employment, most likely through work-based-learning. Alex has shown determination and perseverance. Alex has significantly benefitted from his co-enrollment between the Employment First and WIOA Young Adult Programs!

**Notes/Sources**

1. Referral Tracking Spreadsheet
2. ADW! Program Dashboard
3. Activity Tracking Sheet
4. Administrative Services’ Fiscal Report
5. CDHS EF Employment Report
6. Average Annual Payment* multiplied by YTD Placements
   *Provided by Center on Budget and Policy Priorities
7. Sum total of Tax Savings as a Result of Program Placements
8. "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services’ Fiscal Report

Arapahoe/Douglas Workforce Board Colorado
Arapahoe County Workforce Center
A proud partner of America’s Job Center Network
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
Arapahoe/Douglas Works!
Fiscal Year (October 1, 2021 - September 30, 2022)
February Report (42% into PY/58% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

79
Attended Orientation
100%
Referrals Contacted by ADW!

114
Year-to-Date (YTD) Caseload

BUDGET/SPENDING PROGRESS

Total Budget: $96,362.15

Administrative Services' Fiscal Report
(October 1, 2021 - January 31, 2022)

(12%) $12,006.61
(88%) $84,455.54

$105.32
Average Cost to Serve SNAP Customer

PROGRAM RESULTS

78
Supportive Services Approved YTD

0
Training & Work-Based Learning (WBL) Experiences Approved YTD

Transportation
Top Supportive Services
2nd: Hygiene
3rd: Clothing

82
Work Activity Participation
PY Goal: 200

$19.11
Average Wage of Placement
PY Goal: $12.50/hr

Retail
Top Industry of Placement
2nd: Finance
3rd: Finance
PROGRAM HIGHLIGHTS

The Employment First Program holds a quarterly career fair for Employment First participants. The most recent career fair included 56 employers and 135 registered participants! Prior to attending the career fair, job seekers are encouraged to attend the following Arapahoe/Douglas Works!’ workshops: "Resume", "Virtual Mock Interview", and "Business Etiquette & Mock Interviewing". The next Employment First Career Fair will be held virtually on April 13th. All Employment First customers are encouraged to attend other Arapahoe/Douglas Works!’ career fairs and hiring events outlined on the Arapahoe/Douglas Works!’ website.

ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

$70,104 Tax Savings as a Result of SNAP Placements

$1,828,445 Aggregate New Worker Earnings from Placements

$1,898,549 Total Benefit (Economic Impact)

For every $1 public dollar spent, the community gets back $158.13 in tax savings and new worker earnings!

SUCCESS STORIES

Glenda started working with Employment First in November. She wasn’t working due to medical limitations, but had recently been cleared to return to work. Glenda was eager to start working again and was very receptive to workshops and employability feedback. Financial instability is not something that Glenda took lightly and was immediately engaged in voluntary participation and ready for next steps. Glenda found employment with Amazon as a package handler and sorter, and started in December. Glenda received transportation and rental assistance to help her stabilize her living arrangement and ensure her continued success with employment. Because Glenda was employed, and had intensive case management and access to supportive services, she was able to become self-sufficient. Glenda loves her job. She had the support of community resource navigation and barrier mitigation through her engagement in Employment First (which allowed her to obtain and retain employment)!

NOTES/SOURCES

1 Referral Tracking Spreadsheet
2 ADW! Program Dashboard
3 Activity Tracking Sheet
4 Administrative Services' Fiscal Report
5 CDHS EF Employment Report
6 Average Annual Payment* multiplied by YTD Placements
7 Sum total of Tax Savings as a Result of SNAP Placements and Placements
8 "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

*Provided by Center on Budget and Policy Priorities
DOUGLAS COUNTY HUMAN SERVICES
Youth Initiative
Arapahoe/Douglas Works! (ADW!)
PY21 (July 1, 2021 - June 30, 2022)
February Report (67% into PY/33% Remaining)

YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

27
Referrals
13
Ineligible Referrals
52%
Successful Referrals
11
New Enrollments

32
Year-to-Date (YTD) Caseload

YTD Goal: 17
% of YTD Goal: 191%
PY Goal: 25

BUDGET/SPENDING PROGRESS

Total Budget: $77,000.00

Admin. Services' Fiscal Report
(July 01, 2021 - January 31, 2022)

Spent
Remaining
(33%) $25,181.91
(67%) $51,818.09

Transportation
Top Supportive Services Provided

$786.93
Average Cost to Serve DCYHS
Youth Initiative Customer

PROGRAM RESULTS

Placements

3 3 3
July August September

11 11 11
October November December

14
January

83
Workforce Preparation Activities Provided
PY Goal: 25

$16.24
Average Wage of Placement
PY Goal: $12.50/hr

Healthcare
Top Industry of Placement
The Douglas County Youth Employment Program has been focusing on outreach to new referral sources. The Douglas County Youth Employment Program staff attended two career fair events in February 2022 (one with Arapahoe Community College and one with Douglas County School District), leading to 7 new youth referrals to the program!

**Success Stories**

D. was not attending school because of mental and physical health barriers. Not attending school led to D. being involved in the truancy court system. In September, D.'s Guardian Ad Litem made sure D. enrolled in an online school program that D. could do from home. From day one however, D. had issues accessing her school account and could not login or start school. By January, D. still could not login or finish her high school education. In January, D. enrolled in the Douglas County Youth Employment Program (DCYEP). D. and D.'s Workforce Specialist got permission from D.'s Guardian ad Litem to shift from working on the online school to a GED. DCYEP provided D. with GED pre-tests to help her reach her goal of completing earning her GED. In February, D. took her GED science pre-test and scored a 147-likely to pass. By taking one of the four GED pre-tests, D. is one step closer to completing her goal of earning her GED!

DCYEP is continuing to support D. in her education goal by referring her to free GED tutoring and working with her on making a plan for finishing the remainder of the pre-tests!

**Economic Impact & Return on Investment (ROI)**

$472,909

Aggregate New Worker Earnings from Placements

For every $1 public dollar spent, the community gets back $18.78 in tax savings and new worker earnings!

**Notes/Sources**

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3. Administrative Services’ Fiscal Report
4. Program Dashboard
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6. Connecting Colorado Client Query Report
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