



**YEAR-TO-DATE (YTD) REFERRALS/CASELOAD**

562

Referrals<sup>1</sup>

100%

Referrals Contacted by ADW!<sup>2</sup>

401

Attended Orientation

71%

Show Rate



1,251

Caseload<sup>3</sup>

YTD Goal: 804  
% of YTD Goal: 156%  
PY Goal: 1,200

**BUDGET/SPENDING PROGRESS**

Total Budget: \$2,750,000.00

■ Spent ■ Remaining

Arapahoe County Human Services  
Budget Tracker  
(July 01, 2021 - February 28, 2022)

(57%) \$1,580,989.22

(43%) \$1,169,010.78

Administrative Services' Fiscal Report  
(July 01, 2021 - January 31, 2022)

(57%) \$1,580,929.22

(43%) \$1,169,070.78

Transportation  
Top Supportive Services  
Provided

\$1,263.73

Average Cost to Serve TANF  
Customer<sup>4</sup>

**PROGRAM RESULTS**

30.04%

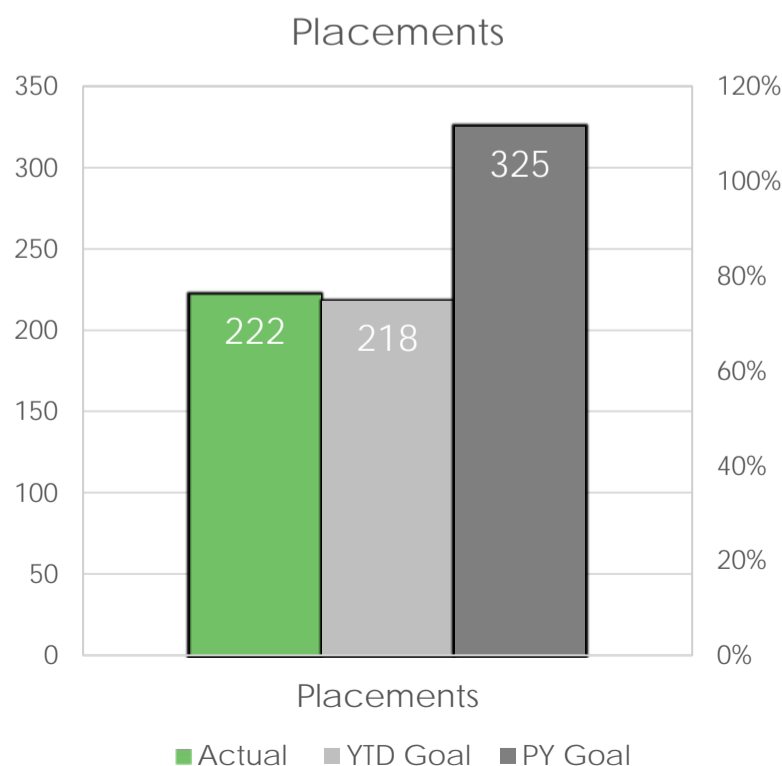
Entered Employment<sup>5</sup>  
Arapahoe County  
State Goal: 27.40%

51.70%

Workforce Participation Rate<sup>6</sup>  
Arapahoe County  
State Goal: 50%

77.00%

Workforce Participation Rate<sup>7</sup>  
Arapahoe/Douglas Works!  
State Goal: 50%



120

Average Days Until Placement  
PY Goal: 90 Days

\$21.62

Average Wage of Placement<sup>8</sup>  
PY Goal: \$12.50/hr

Health & Wellness

Top Industry of Placement<sup>6</sup>  
2nd: Retail  
3rd: Hospitality

## PROGRAM HIGHLIGHTS

The Colorado Works Team at Arapahoe/Douglas Works! has elevated to #2 in the state in Employment Entry Rate and continues to be a top performer in the state for Work Participation Rate!

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$1,353,312

Tax Savings as a Result of TANF Placements<sup>9</sup>

\$9,983,251

Aggregate New Worker Earnings from Placements<sup>10</sup>



\$11,336,563

Total Benefit (Economic Impact)<sup>11</sup>

*For every \$1 public dollar spent, the community gets back \$7.17 in tax savings and new worker earnings!*

## SUCCESS STORIES

C.D. started working with Arapahoe/Douglas Works! in November of 2021. When she came into the program, she was very stressed because she had not been able to find employment for several months, and she was behind on her rent and all other household bills. She was concerned that they would lose their housing. The first time I meet with C.D., I was able to assist her with transportation funds as well as a hygiene bonus. I then was able to assist her with paying a few of her household bills through supportive services funds. In January, we were able to assist her with a month of her rent. She was very relieved and this helped her to focus more on her job search. We also referred her to the Arapahoe/Douglas Works! workshops, hiring events and job fairs. We had her sign up on Connecting Colorado to do job search from there as well. Her Workforce Specialist sent her resume to one of our Career Services staff to be reviewed. She was being told by several employers that she was "over qualified." C.D. wanted to make sure her resume was not too over the top, and she was able to revise it according to the advice she received from Career Services. C.D. and her family have had stable housing while being in our program.

With the increased stability, C.D. was able to follow-up and apply for more positions with her improved resume, and she has now accepted a full-time position working for Alleivant (where she will earn a salary of \$110,000 in her field of expertise as a Regional Operations Manager)! We were also able to assist her with needed car repairs, so she can make it to her new job!

## NOTES/SOURCES

<sup>1</sup> Monthly Report Card

<sup>2</sup> TextPRO/Human Services Referral Spreadsheet

<sup>3</sup> ADW! Program Dashboard

<sup>4</sup> Administrative Services' Fiscal Report

<sup>5</sup> CBMS

<sup>6</sup> EDB WPR - All Families - Sample

<sup>7</sup> Colorado Works Program Staff

<sup>8</sup> Industry Tracking Sheet

<sup>9</sup> Average Annual Payment\* multiplied by YTD Placements  
\*Average for a family of 3 per Center on Budget and Policy Priorities

<sup>10</sup> Sum total of Tax Savings as a Result of Program Placements

<sup>11</sup> Total Benefit (Economic Impact) divided by the YTD amount spent per the Administrative Services' Fiscal Report



## YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

136

Referrals<sup>1</sup>

64

Enrollments<sup>2</sup>

47%

Orientation Show Rate

70%

Program Participation Rate



167

Year-to-Date (YTD) Caseload<sup>3</sup>

YTD Goal: 168  
% of YTD Goal: 100%  
PY Goal: 250

## BUDGET/SPENDING PROGRESS

Total Budget: \$600,000.00

■ Expended ■ Remaining

Arapahoe County Human Services Budget Tracker  
(July 01, 2021 - December 31, 2021)

(38%) \$227,153.00

(62%) \$372,847.00

Administrative Services' Fiscal Report  
(July 01, 2021 - January 31, 2022)

(38%) \$227,153.02

(62%) \$372,846.98

Transportation  
Top Supportive Services  
Provided

\$1,360.20  
Average Cost to Serve PTW  
Customer<sup>4</sup>

## PROGRAM RESULTS

26

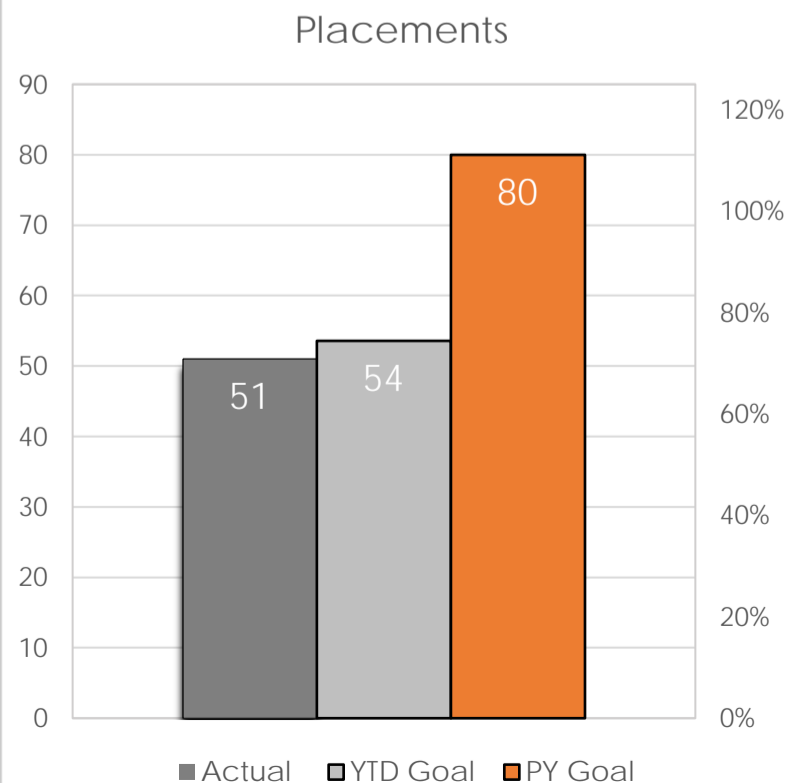
Positive Program Exitors  
PY Goal: 70

12

Neutral Program Exitors  
PY Goal: 10

95%

% of Employment  
Goal



78

Average Days Until Placement<sup>6</sup>  
PY Goal: 90 Days

\$20.17

Average Wage of Placement<sup>6</sup>  
PY Goal: \$12.50/hr

Transportation

Top Industry of Placement<sup>6</sup>  
2nd: Administrative

## PROGRAM HIGHLIGHTS

The Parents to Work Team is seeing continuous success with customer placements and placement wage. In the month of February, 11 customers found new employment and the program's year-to-date average wage of placement continues to exceed \$20/hr (currently \$20.17/hr)!

The Team has also increased efforts to collaborate with other Arapahoe/Douglas Works! teams in order to provide best-in-class services to customers and offer referrals to individuals who are not eligible for the Parents to Work program. The team has met with WIOA Supervisors, Benjamin Rosenberg and Joseph DeHerrera, to learn about the programs they supervise and ways to co-enroll customers and provide referrals!

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



# \$1,757,746

Aggregate New Worker Earnings from Placements<sup>7</sup>

*For every \$1 public dollar spent, the community gets back \$9.42 in tax savings and new worker earnings!<sup>8</sup>*

## SUCCESS STORIES

A customer came into the Parents to Work program in October 2021 looking for support in finding employment and navigating his Child Support obligations. He is a father of 6 children and is recently divorced, which has affected his relationship with his children. Due to health reasons, the customer has also suffered a professional setback and had to leave employment to focus on his wellbeing. This customer was offered intensive case management from his Workforce Specialist as well as his PTW Child Support case manager. He was assisted with building a resume and resuming his job search. Customer was also able to access a free legal clinic offered by Arapahoe County and participated in A Father's Voice support group. Within the first 2 months of his participation in the program, the customer has found full-time employment with Enterprise Rent-A-Car as a Customer Service Representative, earning \$20/hr. The Parents to Work program assisted this customer with transportation as well as work clothes to ensure that he has all the tools needed to go to work. Additionally, due to his hard work and dedication, this customer was able to achieve a successful resolution on his custody court case. The court has granted customer 50/50 custody of his 6 children, therefore terminating his Child Support case. The customer's case has been closed which ended his participation in the program. This is an enormous win for the customer, as he is able to now be present in his children's' lives. And, with the new job, he is able to support them financially as well.

## NOTES/SOURCES

<sup>1</sup> Referral Tracking Spreadsheet

<sup>2</sup> Connecting Colorado Activity Summary Report

<sup>3</sup> ADW! Program Dashboard

<sup>4</sup> Connecting Colorado Class & Services List Report

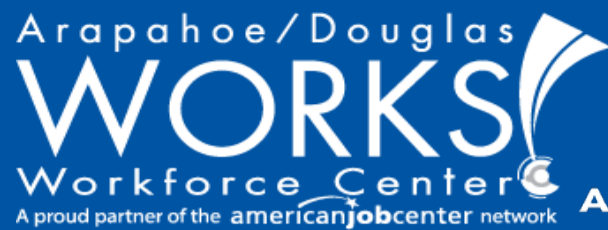
<sup>5</sup> Administrative Services' Fiscal Report

<sup>6</sup> Connecting Colorado Client Query Report

<sup>7</sup> Average Wage of Placement multiplied by number of placements

<sup>8</sup> Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent

# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



ARAPAHOE COUNTY

Arapahoe County

Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2021 - September 30, 2022)

February Report (42% into PY/58% Remaining)

## YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

828  
Referrals<sup>1</sup>

100%

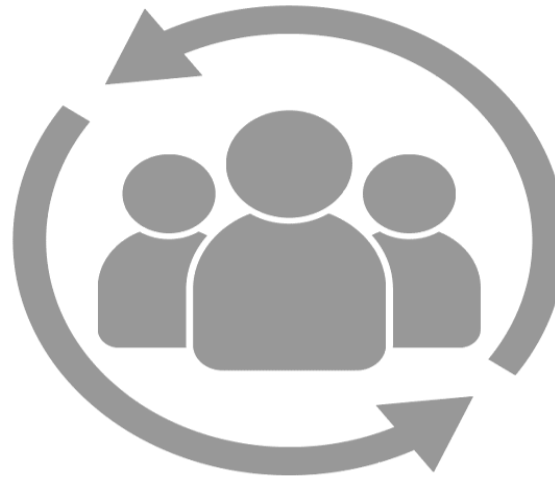
Referrals Contacted by ADW!<sup>2</sup>

405

Attended Orientation<sup>2</sup>

49%

Show Rate



1,065

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 420  
% of YTD Goal: 254%  
FY Goal: 1,000

## BUDGET/SPENDING PROGRESS

Total Budget: \$916,165

■ Spent ■ Remaining

Arapahoe County Human Services Budget Tracker  
(October 1, 2021 - February 28, 2022)

(38%) \$347,729.00

(62%) \$568,436.00

Administrative Services' Fiscal Report  
(October 1, 2021 - January 31, 2022)

(50%) \$457,664.67

(50%) \$457,447.29

\$429.73

Average Cost to Serve SNAP  
Customer<sup>5</sup>

## PROGRAM RESULTS

1,159

Supportive Services  
Approved YTD

11

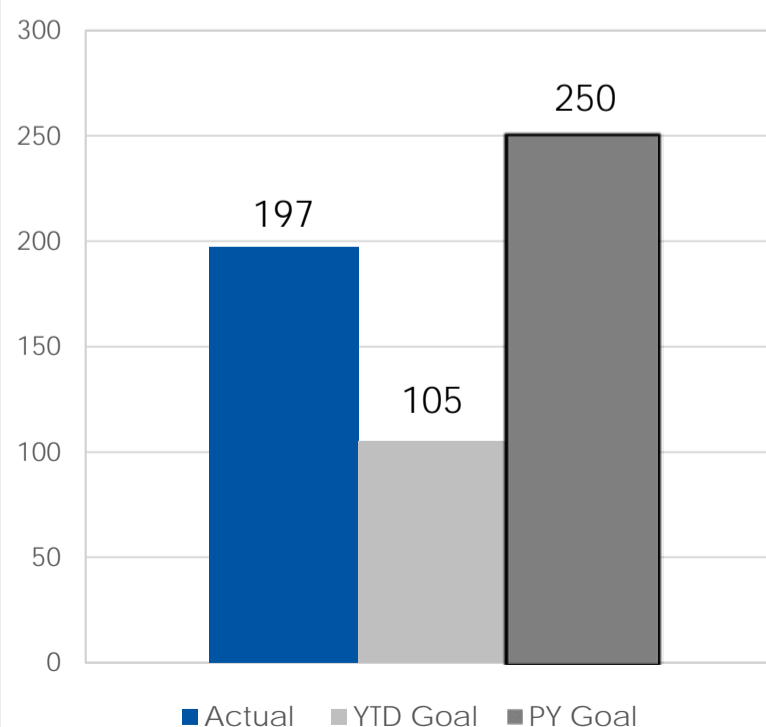
Training & Work-Based Learning  
(WBL) Experiences Approved YTD

Transportation

Top Supportive Services<sup>4</sup>

2nd: Clothing  
3rd: Hygiene

Placements



1,004

Work Activity Participation<sup>3</sup>  
PY Goal: 570

\$19.43

Average Wage of Placement<sup>5</sup>  
PY Goal: \$12.50/hr

Retail

Top Industry of Placement

2nd: Healthcare  
3rd: Food Service



## PROGRAM HIGHLIGHTS

The Employment First Program holds a quarterly career fair for Employment First participants. The most recent career fair included 56 employers and 135 registered participants! Prior to attending the career fair, job seekers are encouraged to attend the following Arapahoe/Douglas Works! workshops: "Resume", "Virtual Mock Interview", and "Business Etiquette & Mock Interviewing". The next Employment First Career Fair will be held virtually on April 13th. All Employment First customers are encouraged to attend other Arapahoe/Douglas Works! career fairs and hiring events outlined on the Arapahoe/Douglas Works! website.

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$300,228

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$7,961,637

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$8,261,865

Total Benefit (Economic Impact)<sup>8</sup>

*For every \$1 public dollar spent, the community gets back \$18.05 in tax savings and new worker earnings!*

## SUCCESS STORIES

Alex started his voluntary participation with the Arapahoe County Employment First Program in September 2020. Alex's greatest barriers to employment were his confidence and lack of his GED or high school diploma. Alex had no work experience and was unsure of the best career pathway. Alex relied on public transportation, or rides, but expressed an interest in obtaining his driver's license. Throughout his participation in EF, Alex has been incredibly determined and steadfast towards making progress and achieving his goals. Alex started GED pre-tests with Employment First and did an outstanding job of communicating areas of concern and success. Alex was then co-enrolled in the WIOA Young Adult program in April of 2021. Employment First advocated for a special FNS request for a webcam to remove barriers to completing GED exams online. FNS approved this request. Alex successfully obtained his GED in June of 2021. Successfully taking all four GED exams online was made possible with the webcam. Alex has received an incentive for his GED completion from WIOA. Alex remains engaged, co-enrolled, and working towards career interest assessments to assist in mapping his next goal. We are excited to discuss removing additional barriers and helping him to obtain his driver's license and find employment, most likely through work-based-learning. Alex has shown determination and perseverance. Alex has significantly benefitted from his co-enrollment between the Employment First and WIOA Young Adult Programs!

## NOTES/SOURCES

<sup>1</sup> Referral Tracking Spreadsheet

<sup>2</sup> ADW! Program Dashboard

<sup>3</sup> Activity Tracking Sheet

<sup>4</sup> Administrative Services' Fiscal Report

<sup>5</sup> CDHS EF Employment Report

<sup>6</sup> Average Annual Payment\* multiplied by YTD Placements

\*Provided by Center on Budget and Policy Priorities

<sup>7</sup> Sum total of Tax Savings as a Result of Program Placements

<sup>8</sup> "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report

# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Douglas County



Arapahoe/Douglas Works! (ADW!)

Fiscal Year (October 1, 2021 - September 30, 2022)

February Report (42% into PY/58% Remaining)

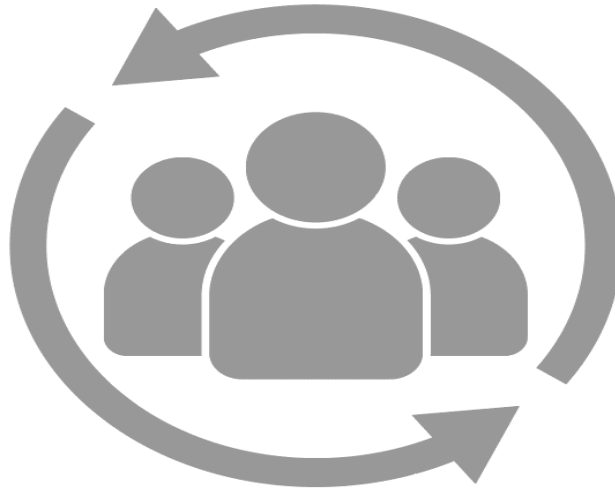
## YEAR-TO-DATE (YTD) REFERRALS/CASELOAD

79

Attended Orientation<sup>2</sup>

100%

Referrals Contacted by ADW!<sup>4</sup>



114

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal:	105
% of YTD Goal:	109%
FY Goal:	250

## BUDGET/SPENDING PROGRESS

Total Budget: \$96,362.15

■ Spent ■ Remaining

Administrative Services' Fiscal Report  
(October 1, 2021 - January 31, 2022)

(12%) \$12,006.61

(88%) \$84,455.54

\$105.32

Average Cost to Serve SNAP  
Customer<sup>5</sup>

## PROGRAM RESULTS

78

Supportive Services  
Approved YTD

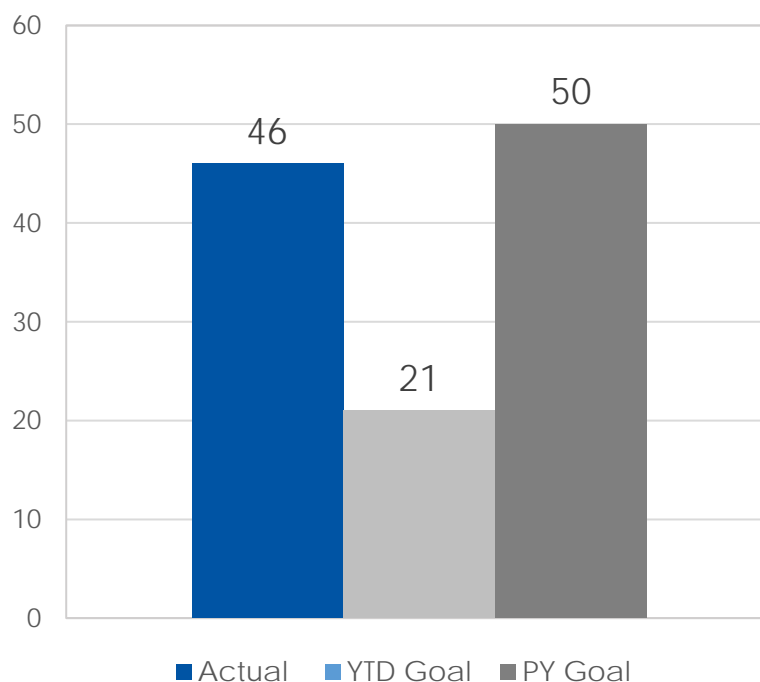
0

Training & Work-Based Learning  
(WBL) Experiences Approved YTD

Transportation

Top Supportive Services<sup>4</sup>  
2nd: Hygiene  
3rd: Clothing

Placements



82

Work Activity Participation<sup>3</sup>  
PY Goal: 200

\$19.11

Average Wage of Placement<sup>5</sup>  
PY Goal: \$12.50/hr

Retail

Top Industry of Placement  
2nd: Finance  
3rd: Finance

## PROGRAM HIGHLIGHTS

The Employment First Program holds a quarterly career fair for Employment First participants. The most recent career fair included 56 employers and 135 registered participants! Prior to attending the career fair, job seekers are encouraged to attend the following Arapahoe/Douglas Works! workshops: "Resume", "Virtual Mock Interview", and "Business Etiquette & Mock Interviewing". The next Employment First Career Fair will be held virtually on April 13th. All Employment First customers are encouraged to attend other Arapahoe/Douglas Works! career fairs and hiring events outlined on the Arapahoe/Douglas Works! website.

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)

\$70,104

Tax Savings as a Result of SNAP Placements<sup>6</sup>

\$1,828,445

Aggregate New Worker Earnings from Placements<sup>7</sup>



\$1,898,549

Total Benefit (Economic Impact)<sup>8</sup>

*For every \$1 public dollar spent, the community gets back \$158.13 in tax savings and new worker earnings!*

## SUCCESS STORIES

Glenda started working with Employment First in November. She wasn't working due to medical limitations, but had recently been cleared to return to work. Glenda was eager to start working again and was very receptive to workshops and employability feedback. Financial instability is not something that Glenda took lightly and was immediately engaged in voluntary participation and ready for next steps. Glenda found employment with Amazon as a package handler and sorter, and started in December. Glenda received transportation and rental assistance to help her stabilize her living arrangement and ensure her continued success with employment. Because Glenda was employed, and had intensive case management and access to supportive services, she was able to become self-sufficient. Glenda loves her job. She had the support of community resource navigation and barrier mitigation through her engagement in Employment First (which allowed her to obtain and retain employment)!

## NOTES/SOURCES

<sup>1</sup> Referral Tracking Spreadsheet

<sup>2</sup> ADW! Program Dashboard

<sup>3</sup> Activity Tracking Sheet

<sup>4</sup> Administrative Services' Fiscal Report

<sup>5</sup> CDHS EF Employment Report

<sup>6</sup> Average Annual Payment\* multiplied by YTD Placements

\*Provided by Center on Budget and Policy Priorities

<sup>7</sup> Sum total of Tax Savings as a Result of SNAP Placements and Placements

<sup>8</sup> "Total Benefit (Economic Impact)" divided by the YTD amount spent per the Administrative Services' Fiscal Report



**YEAR-TO-DATE (YTD) REFERRALS/CASELOAD**

**27**  
Referrals<sup>1</sup>

**13**  
Ineligible Referrals<sup>1</sup>

**52%**  
Successful Referrals

**11**  
New Enrollments<sup>2</sup>



**32**

Year-to-Date (YTD) Caseload<sup>2</sup>

YTD Goal: 17  
% of YTD Goal: 191%  
PY Goal: 25

**BUDGET/SPENDING PROGRESS<sup>3</sup>**

Total Budget: \$77,000.00

■ Spent ■ Remaining

Administrative Services' Fiscal Report  
(July 01, 2021 - January 31, 2022)

(33%) \$25,181.91

(67%) \$51,818.09

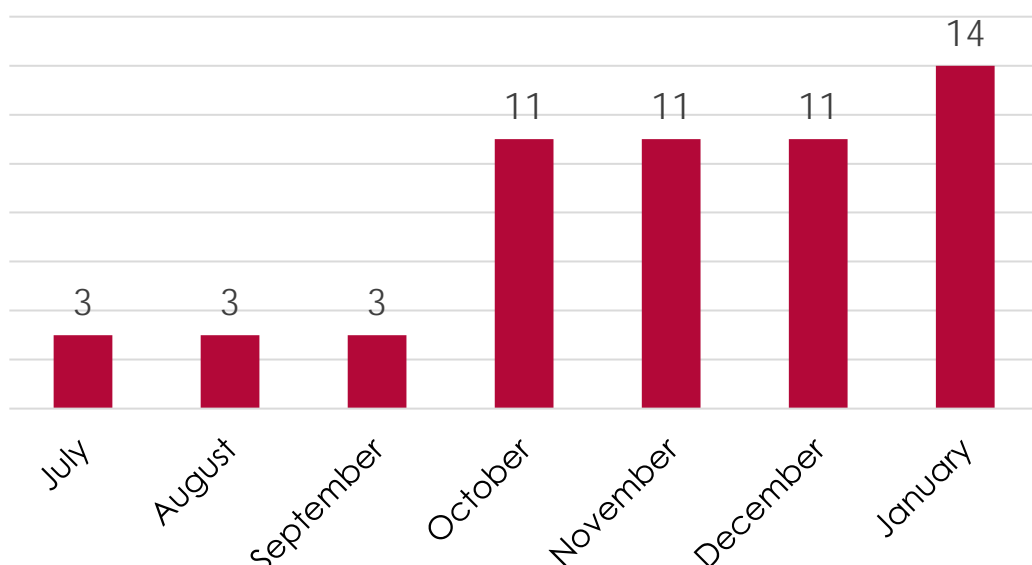
Transportation  
*Top Supportive Services  
Provided*

\$786.93

*Average Cost to Serve DCHS  
Youth Initiative Customer<sup>4</sup>*

**PROGRAM RESULTS**

**Placements**



**83**

*Workforce Preparation Activities Provided<sup>5</sup>*  
PY Goal: 25

**\$16.24**

*Average Wage of Placement<sup>6</sup>*  
PY Goal: \$12.50/hr

**Healthcare**

*Top Industry  
of Placement*

## PROGRAM HIGHLIGHTS

The Douglas County Youth Employment Program has been focusing on outreach to new referral sources. The Douglas County Youth Employment Program staff attended two career fair events in February 2022 (one with Arapahoe Community College and one with Douglas County School District), leading to 7 new youth referrals to the program!

## ECONOMIC IMPACT & RETURN ON INVESTMENT (ROI)



# \$472,909

Aggregate New Worker Earnings from Placements<sup>7</sup>

*For every \$1 public dollar spent, the community gets back \$18.78 in tax savings and new worker earnings!<sup>8</sup>*

## SUCCESS STORIES

D. was not attending school because of mental and physical health barriers. Not attending school led to D. being involved in the truancy court system. In September, D.'s Guardian Ad Litem made sure D. enrolled in an online school program that D. could do from home. From day one however, D. had issues accessing her school account and could not login or start school. By January, D. still could not login or finish her high school education. In January, D. enrolled in the Douglas County Youth Employment Program (DCYEP). D. and D.'s Workforce Specialist got permission from D.'s Guardian ad Litem to shift from working on the online school to a GED. DCEYP provided D. with GED pre-tests to help her reach her goal of completing earning her GED. In February, D. took her GED science pre-test and scored a 147-likely to pass. By taking one of the four GED pre-tests, D. is one step closer to completing her goal of earning her GED!

DCYEP is continuing to support D. in her education goal by referring her to free GED tutoring and working with her on making a plan for finishing the remainder of the pre-tests!

## NOTES/SOURCES

<sup>1</sup> Referral Tracking Spreadsheet

<sup>2</sup> Connecting Colorado Activity Summary Report

<sup>3</sup> Administrative Services' Fiscal Report

<sup>4</sup> Program Dashboard

<sup>5</sup> Connecting Colorado Class & Services List Report

<sup>6</sup> Connecting Colorado Client Query Report

<sup>7</sup> Average Wage of Placement multiplied by number of placements

<sup>8</sup> Cost/Benefit Ratio (ROI) is calculated by dividing the new aggregate worker earnings by the YTD budget spent