

One-Stop Operator October Update

Arapahoe/Douglas Workforce
Development Board Meeting

Workforce Investment and Opportunity Act One-Stop Operator



practical people solutions for your growing business

Arapahoe/Douglas One-Stop Operator

30+ Years Experience Driving HR, Process, and Organizational Solutions
7 Years Supporting Workforce Development

Susan Rogers

President,
thresholdHR

Susan Ermisch

Principal
Consultant

Stephanie Filali

Moutei
Operations
Specialist

One-Stop Operator (OSO)

What We'll Do

- Support seamless one-stop delivery system
- Monitor and evaluate process for referrals
- Facilitate process improvements
- Be a resource for all Partners
- Meet with each Partner to review MOU...what's working, what needs improvement
- Create baseline to measure progress for first year
- Facilitate 2 Partner meetings during year to work through issues/concerns/successes
- Provide semi-annual report to Partners and Workforce Board

Status

Completed

- Initial contact made with all 21 Partners
- Introductions and process reviews completed with 12 Partners
- Have made ad hoc process suggestions as appropriate. E.g., ADW will meet with Asian Development Center to determine logistics for cross-visits

Next Steps

- Meet with remaining 9 Partners and any additional individuals identified by Partners during initial interviews
- Referral process map to be completed by end of October. Will include wrap-around issues such as program funding
- Draft initial baseline report, including selected measurement criteria for review by mid-November
- Schedule first (of 2) Partner meetings